Situation:

Pharmacy is seeking approval for their technician and assistant AUP.

Background:

Assessment:

Pharmacy technicians and assistants are performing within their scope of practice.

Recommendation:

Recommendation to approve the ancillary utilization plan for assistants and technicians.

Follow-up Action:
Pharmacy Ancillary Utilization Application

All utilization plans must be submitted 60 days prior to next Pharmacy Commission business meeting. You can find the Commission meeting schedule on the Department of Health website.

Note: Utilization plans for technicians and assistants must accompany this application.

Select One:  
- [ ] New  
- [ ] Update

1: Demographic Information

<table>
<thead>
<tr>
<th>UBI #</th>
<th>Federal Tax ID (FEIN) #</th>
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<tbody>
<tr>
<td>604 02 853</td>
<td>83-3585976</td>
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</table>

Legal Owner/Operator Name: Apurva Patel

Pharmacy License #: PHAR.CF.60944250

Pharmacy Name: Washington Pharmacy

Physical Address: 918 13th Ave SW, Ste #F

City: Quincy  
State: WA  
Zip Code: 98848  
County: Grant

Facility Phone (enter 10 digit #): 509-797-7676

Fax (enter 10 digit #): 509-797-7677

2: Facility Specific Information

Number of Employees:
- Pharmacists: 1
- Technicians: 1
- Assistants: 2

3: Key Individuals

Responsible Pharmacist: Dipak Modi  
License #: PH 60739670

I certify I have received, read, understood, and agree to comply with state law and rule regulating this licensing category. I also certify the information herein submitted is true to the best of my knowledge and belief.

Signature of Owner/Authorized Representative of Pharmacy: Apurva Patel

Date: 9/7/19

Print Name: Apurva Patel  
Print Title: President
Washington Pharmacy,
918 13th Ave SW, Ste # F,
Quincy, WA 98848.
Sep 7th, 2019.

To: Washington State Department of Health

I am writing about the pharmacy license application # PHAR.CF.60944250 that I wanted to amend. I want to include the Pharmacy Ancillary Utilization Plan in my application which was already submitted on 04/16/2019. I am enclosing a check of $100 for ancillary utilization and including the Ancillary Utilization Plan for Pharmacists, Technicians and Assistants for the commission to review.

Please consider this as a part of an amended application and let me know if you need anything else from my end to complete this application. Please feel free to contact me at 509-797-7676 or email me at quincyparmacy18@gmail.com. Thank you so much for all your help.

Sincerely,
Washington Valley Pharmacy.
Dipalben Modi.
Washington Pharmacy
Pharmacy Technician Utilization Plan

1. Places, receives, unpacks and stores drug orders

2. Files and retrieves various pharmacy records as required by the law

3. Arranges the checked medication alphabetically on the shelf for patient pickup

4. Hands out refills when specifically requested to do so by a pharmacist where no counseling is deemed necessary

5. Maintains assigned work areas and equipment in a clean and orderly condition

6. Handles non-professional phone calls to and from the following:
   a. Inquiries concerning price information
   b. Patients requesting refill of a prescription by number
   c. Calls to physician's office requesting refill authorization
      - Refill requests shall be made stating the patient's name, medication and strength, number of doses and date of prior refills.
      - Any additional inquiries by the office concerning the prescription must be referred to the pharmacist
   d. Calls from physician's office authorizing refills where there is no change in the prescription
   e. Calls regarding business hours and delivery services
   f. Calls regarding the availability of medications; depending on the nature of the inquiry, these might require transferring the call to the pharmacist
   g. Inquiries from patients asking about the prescription refills or number of refills remaining
h. Calls dealing with the ordering of drugs and supplies from wholesalers and distributors

i. Operates cash register and related front counter tasks

j. Enters prescription data into the computer and run the claims without overriding DURs

k. Reconstitute the suspension powders with specified quantities of distilled water or provided diluents requiring no calculation. And the final check is performed by a licensed pharmacist.

l. Performs tasks under pharmacist's supervision such as obtaining individual prepackaged and labeled medications for prescriptions, obtains stock bottles for prescription filling

m. Under the direct supervision of a licensed pharmacist, technician may pull, count and pour from the stock bottles for individual prescriptions. And the accuracy of the prescription contents is checked and initialed by the licensed pharmacist.

n. Calls to and from the physician's office dealing with profile information where no interpretation is necessary (for example, quantity, date last filled and price etc.)
Washington Pharmacy
Pharmacy Assistant Utilization Plan

1. Maintains assigned work areas and equipment in a clean and orderly condition
2. Files completed prescriptions alphabetically on the shelf for patient pick up
3. Hands out refills when specifically requested to do so by a pharmacist where no counseling is deemed necessary
4. Files and retrieves various pharmacy records as required and perform all bookkeeping
5. Places, receives, unpacks and stores drug orders
6. Handles incoming and outgoing nonprofessional phone inquiries regarding the following:
   a. Inquiries concerning price information
   b. Inquiries from patients asking how many refills are remaining
   c. Inquiries from patients asking if one or more of their prescriptions are refillable
   d. Calls placed to a physician's office requesting refill authorization:
      i. Refill requests shall be made stating the patients name, medication strength, number of doses and date of prior refills
      ii. Any additional inquiries by the office concerning the prescription must be referred to the pharmacist
   e. Calls received from a physician's office authorizing refills providing there are no changes in the prescription
   f. Calls from patients requesting refills using their prescription number
   g. Inquiries regarding business hours and delivery services
h. Inquiries dealing with the ordering of drugs and supplies from wholesalers and distributors

i. Inquiries regarding the availability of medications which might require transferring the call to another person

7. Handles the front counter and operates cash register

8. Counts and/or pours from stock bottles for individual prescriptions. This function is performed under the direct supervision of a licensed Pharmacist and the accuracy of the prescription contents is checked and initialed by a licensed Pharmacist

9. May generate labels for refill prescriptions only if there are no changes in the prescription being refilled