On November 1, 2019, the Board of Hearing and Speech met at the Department of Health, 20425 72nd Ave. S., Building 2, Room 307, Kent. In accordance with the Open Public Meetings Act, the meeting agenda was emailed to the Hearing and Speech listserv and posted on the Hearing and Speech website.

Board Members Present:
Lisa Illich, Chair; Roberta Jackson, Vice Chair; Alison Vega; Ann Plotnick; Brenda Litke; Kelly Siebecke; Ray Parker; Paula Benson, Dr. David Horn

Board Members Absent:
Hal Hunsaker; Lynn Satre

Staff Present:
Brad Burnham, Executive Director; Kim-Boi Shadduck, Program Manager; Sarah Beckham, Program representative; Joyce Roper, Assistant Attorney General (AAG); Tanya Mills, credentialing supervisor; Heather Cantrell, policy analyst; Sara Kirschenman, staff attorney, Marc Defreyn, Director Office of Investigative and Legal Services; Marlee O’Neill, Deputy Director, Office of Investigative and Legal Services

Others Present:
Rick Giles, International Hearing Society
Connie Furry, Washington Hearing Society
Sandy Hubbard, Washington Hearing Society
Rick Faunt, Hearing Loss Association
Diana Thompson, Hearing Loss Association
Tammy Miller, Washington Hearing Society
Melissa Johnson, Washington Speech-Language Hearing Association
Lynn Byrne

OPEN SESSION – 9 a.m.

1. CALL TO ORDER – Lisa Illich, Chair
Ms. Illich called the meeting to order at 9:10 a.m.

1.1 Introductions
Board, staff and audience members introduced themselves.
1.2 Approval of the agenda
Alison Vega made a motion to approve the agenda as written. Ann Plotnick seconded the motion. The motion carried.

1.3 Approval of the August 2, 2019 meeting minutes
Ann Plotnick mentioned two errors in the May 3 meeting minutes. On page 4 at the bottom of the page, Ann Plotnick’s name should not have a Dr. in front of it. On Page 5 in the first paragraph, the second sentence needs rewording. Ann also mentioned that, during the May 3 meeting, Lisa Illich made comments about the Hearing Aid Specialist Training (HAST) program that she believed were negative. Lisa apologized for making any comments along those lines and said she would like to work with HAST to ensure students are prepared for licensure and providing quality care to patients. Alison Vega made a motion to approve the August 2, 2019 meeting minutes with corrections. Ray Parker seconded the motion. The motion carried.

2. MEETING AND EXAM DATES – Lisa Illich, Chair

The board reviewed and discussed possible meeting dates for board meetings and practical exams in 2020. Ann Plotnick made a motion to approve the following dates for board meetings. Ray Parker seconded the motion. Motion carried.

- February 7, 2020  Tumwater
- May 8, 2020  Spokane
- July 31, 2020  Kent
- November 6, 2020  Kent

Ann Plotnick made a motion to approve the following dates for the hearing aid practical exams. Alison Vega seconded the motion. Motion carried.

- March 27, 2020  Tumwater
- June 26, 2020  Tumwater
- September 25, 2020  Tumwater
- December 4, 2020  Tumwater

3. PROGRAM REPORT – Brad Burnham, Executive Director; Tanya Mills, Credentialing Supervisor; Kim-Boi Shadduck, Program Manager
3.1 Credentialing Statistics – Tanya Mills shared the following licensure statistics with the board:

<table>
<thead>
<tr>
<th>Hearing Aid Specialist License</th>
<th>Jan - 2016</th>
<th>Jan - 2017</th>
<th>Jan - 2018</th>
<th>Oct - 2019</th>
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<tr>
<td>Active</td>
<td>315</td>
<td>309</td>
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<td>346</td>
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<tr>
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<tr>
<td>Revoked</td>
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</table>
### Speech-Language Pathologist License

<table>
<thead>
<tr>
<th></th>
<th>Jan - 2016</th>
<th>Jan - 2017</th>
<th>Jan - 2018</th>
<th>Oct - 2019*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Active</td>
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<tr>
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<tr>
<td>Suspended</td>
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### Audiologist License

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<th>Jan - 2018</th>
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</table>

### Speech-Language Pathology Assistant Certification

<table>
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<th>Jan - 2018</th>
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</tbody>
</table>

3.2 **Hearing aid specialist practical examination update – statistics** – Ms. Shadduck provided an update on the practical exam. On September 26, 2019, one applicant took the exam and will retake one section at the next exam date, December 6, 2019. Two new applicants are taking the complete exam also.

3.3 **Current budget report** – Mr. Burnham updated the board members on the board’s current budget. The budget is healthy with revenue continuing to exceed expenditures. Disciplinary and investigative costs are the biggest expense for the board.

3.4 **Legislative update** – Mr. Burnham said the department is working on drafting bills for the 2020 legislative session. The 2020 session will be a short session – 60 days – and most of the work done by legislators will be focused on the budget. Very few new bills will be introduced during this short session.
4. **OFFICE OF INVESTIGATION AND LEGAL SERVICES (OILS)**  
   Marc Defreyn, director, OILS, and Marlee O’Neill, deputy director, OILS, gave a presentation on how OILS works, and on efforts to reduce time for approval for reinstatement when respondents have completed their compliance requirements.

5. **WASHINGTON HEARING SOCIETY (WHS)**  
The WHS presented statistics of students relating to the Hearing Aid Specialist Training (HAST) program. WHS statistics showed that all of its students are still currently employed with their supervisors. WHS is asking why the board wanted to make the two proposed changes in rules about the students who fail any part of the exam will be required to take the entire exam over, and that the students had only three chances to pass the exam. WHS statistics did not show any concerns except for one outlier who failed the exam sections more than three times. The majority of the students pass or only fail one section of the exam, which they passed on the second attempt. WHS thinks it is being set apart from the other two hearing aid specialist programs. Students from those two programs are not required to take a practical exam. Those students take exams within their programs by the professors, which seems to create a conflict of interest.

6. **RULES WORKSHOP FOR ENGROSSED SENATE BILL 5210**  
The board discussed the CR 101 filed for rules pertaining to the implementation of ESB 5210 addressing consumer notification. The board accepted draft language from Hearing Loss Association, and public comments. The board will continue draft and review rule language at the next board meeting in February 7, 2020.

7. **COMMITTEE WORK**  
   7.1 **Rules Committee** - Members: Ann Plotnick, hearing aid specialist; Paula Benson, public member; Dr. Alison Vega, audiologist; Roberta Jackson, SLP  

   7.2 **Education / Exam Committee** - Members: Roberta Jackson, SLP; Hal Hunsaker, SLP; Dr. Alison Vega, audiologist; David Horn, M.D.; Kelly Siebecke, SLPA  
      7.2.1 No additional agenda items were referred for committee review.

   7.3 **Disciplinary Committee** - Members: Ann Plotnick, hearing aid specialist; Hal Hunsaker, SLP; Lynn Satre, public member; Dr. Alison Vega, audiologist.  
      7.3.1 No additional agenda items were referred for committee review.

   7.4 **Public Relations Committee** - Members: Hal Hunsaker, SLP, Lisa Illich, audiologist, Dr. David Horn, M.D.; Kelly Siebecke, SLPA.  
      7.4.1 Committee members reviewed a request for lists and labels from Tri-State Hearing Convention and Northern Speech Services. The committee recommended the board approve these two requests.

   7.5 **Site-Review Committee for Hearing Aid Specialist Programs** - Members: Ann Plotnick, hearing aid specialist; Alison Vega, audiologist; Lisa Illich, audiologist.  
      7.5.1 No additional agenda items were referred for committee review.
8. COMMITTEE REPORTS

Rules Committee
Members: Ann Plotnick, hearing aid specialist; Paula Benson, public member; Dr. Alison Vega, audiologist; Roberta Jackson, SLP, and Paula Benson, public member.

The committee discussed rule language for WAC 246-828-020, 246-828-025, 246-828-04503, 246-828-075, 246-828-300 and 246-828-990. The committee would like more research to be done and to be discussed at the next board meeting.

Public Relations Committee
Members: Hal Hunsaker, SLP; Lisa Illich, audiologist; Dr. David Horn, M.D.; Kelly Siebecke, SLPA

Committee members reviewed a request for lists and labels and recommended approval from Tri-State Hearing Convention and Northern Speech Services.

Roberta Jackson made a motion to approve the lists and labels request form Tri-State Hearing Convention. Dr. Alison Vega seconded the motion. Motion carried.

Roberta Jackson made a motion to approve the lists and labels request from Northern Speech Services. Ann Plotnick seconded the motion. Motion carried.

Education/Exam Committee and Disciplinary Committee
The committees did not meet and did not provide a report.

Site Review Committee
The next site review is scheduled in May 2020 at Spokane Falls Community College.

9. OPEN FORUM FOR PUBLIC INPUT
Diana Thompson and Rick Faunt, Hearing Loss Association, spoke about the importance of informing clients of all current technologies available for hearing instruments.

10. FUTURE AGENDA ITEMS
- Discussion of having one board member approve reinstatement when applicant completes compliance/monitoring
- Committee member terms
- Rules Workshop for ESB 5210

11. ADJOURNMENT
Meeting adjourned at 2 p.m.

Presented by Kim-Boi Shadduck, Program Manager

Approved by: Lisa Illich, Chair
Board of Hearing and Speech
November 1, 2019 Meeting Minutes