YOU’VE ARRIVED!

Things to Know
Congratulations! The journey has just started; you have the foundation to provide care for your patients in the value-based care model.

Things to Continue to Do
- Test every new procedure with a PDSA cycle.
- Keep giving periodic surveys to your patients and staff.
- Don’t skip a huddle, it may be tempting but huddles are an excellent way to make sure that everyone communicates.
- Check out your HEDIS utilization reports, and ask for help from your MCO if you need it. These HEDIS reports are how you will be paid in a value-based payment model.
- Be a best practice for other clinics that need help and expertise.

Resources for the Coming Months
- American Medical Association (AMA) has helpful, easy to use modules that you can receive CME credit for completing: https://www.stepsforward.org/.
- Institute for Healthcare Improvement is an excellent resource for articles and trainings about healthcare: http://www.ihi.org/Pages/default.aspx.
- WA State Healthcare Authority oversees all of the managed care plans of Washington State: https://www.hca.wa.gov/.
- WA State Department of Health is an excellent resource for pertinent information: http://www.doh.wa.gov/.