## 10. Community Resources and Referrals

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<tr>
<th>Competency</th>
<th>Certifier is able to:</th>
<th>Training Requirements</th>
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| Offer referrals to health services and other community resources based on client’s needs and interests. | Complete the DOH STATE WIC Community Resources and Referrals Post-Test with 80% or higher score.  
Use information gathered during the assessment to identify health and social services needed.  
Offer clients:  
- Family Health Hotline number or  
- Local referral line or  
- Direct referral to health services or community resources  
Offer Medicaid referral when client doesn’t have health insurance.  
Offer drug and alcohol abuse treatment resources when client need is identified.  
Offer detailed information about resources that makes it easy for clients to get services.  
Identify missing dTaP immunizations for children birth through 24 months and refer when immunizations are needed.  
Offer resources to a client who doesn’t qualify for WIC. | Learning Management System  
- DOH STATE WIC Community Resources and Referrals Post-Test  
WIC Manual  
- Volume 1, Chapter 12 – Referrals and Coordination of Services  
WA-State Department of Health  
- Vaccine Requirements                                                                                                                  |

### Additional Training Resources

- WIC Appointment Folder
- ParentHelp 123 - [Website for state-benefit programs and local resources](http://www.parenthelp123.org)
- Washington State Health Care Authority - [Website for Apple Health (Medicaid) coverage](http://www.wshca.org)
10. Community Resources and Referrals

Be sure to discuss any outstanding questions or issues with certifier. Document completion of this competency on Certifier Competency Training Documentation Form.