SHOPPING WITH YOUR WIC CARD
SET YOUR PIN

Before you shop with your WIC Card

Call the WIC Card Line and . . .

• Follow the prompts to enter:
  • Your 16-digit card number
  • The Cardholder’s date of birth
  • Your zip code
  • Set a 4-digit Personal ID Number (PIN) you’ll remember.

• Pick a number easy for you to remember and hard for others to guess.
• Don’t share with anyone you don’t want using your WIC Card.
• Don’t write your PIN on your card or on anything you keep with your card.

WIC staff can help you if you need assistance setting your PIN.
Keep Your Pin and Card Safe

- Anyone with your card who knows your PIN can use your WIC benefits. WIC can’t replace those benefits.
- Keep your card in a safe place, like your purse or wallet.
- If your card is lost or stolen report it to the WIC Card Line and call WIC to get a new card.
- Keep your WIC Card! You’ll use your WIC Card to shop each month.
- Call WIC if you move or change your address. You can keep your WIC Card if you go to a new clinic.
YOUR WIC BENEFITS

Use the Shopping List the first time you shop.

### Benefit Balance:

<table>
<thead>
<tr>
<th>Quantity</th>
<th>UOM (Unit of Measure)</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>$22.00</td>
<td>$$</td>
<td>Fruit and Vegetables - Cash Value Benefit</td>
</tr>
<tr>
<td>13.5 Gallons</td>
<td></td>
<td>Milk Reduced Fat or Nonfat All WIC</td>
</tr>
<tr>
<td>1 Pounds</td>
<td></td>
<td>Tofu</td>
</tr>
<tr>
<td>4 Containers</td>
<td></td>
<td>Juice – All WIC – 64 oz carton</td>
</tr>
<tr>
<td>80 Ounces</td>
<td></td>
<td>Whole Wheat Bread or Whole Grains</td>
</tr>
<tr>
<td>3 Dozen</td>
<td></td>
<td>Eggs - All WIC</td>
</tr>
<tr>
<td>108 Ounces</td>
<td></td>
<td>Cereal - All WIC – hot/cold</td>
</tr>
<tr>
<td>4 Containers</td>
<td></td>
<td>Peanut Butter/Beans All WIC</td>
</tr>
<tr>
<td>3 Containers</td>
<td></td>
<td>Juice – All WIC – 12 oz frozen or 46/48 oz liquid</td>
</tr>
</tbody>
</table>

Your receipt will show you what you bought on this shopping trip.

Your most recent receipt also shows what food you can still buy before the **benefits ends date**. Your new benefits begin at 12:01 a.m. on the day after your benefits expire.

**Tips:**
Keep your current receipt in your WIC ID and Card folder next to your WIC Card. or Take a picture of your receipt and store it in your phone or in the WICShopper app.
Shop for WIC Foods

- Shop at WIC authorized stores. Look for the WIC Accepted Here sign at the store and ask if they take WIC Cards.
- Buy only the foods you want each visit.
- Your foods must be in your benefit list for you to be able to buy.
- Not all approved foods are approved for everyone.
- Check the WIC Shopping Guide for WIC approved foods.

Choose one of these options to learn what WIC foods you have available:
- The Shopping List from your clinic.
- Your last WIC grocery store receipt.
- Ask store customer service.
- Call the WIC Card Line.

SHOP!

The WIC Shopper app helps you shop for WIC foods.
Download from your app store.
Select Washington State.

Use the WIC Shopping Guide for selecting brands and sizes.
AT THE CHECK STAND

- Let the cashier know you’re using a WIC Card.
- Enter the 4-digit PIN when asked.
- The cashier will give you a receipt showing your benefit balance. You’ll see what foods you just bought, and the foods you can still buy before the benefits end date.
- You can ask at the check stand to see the receipt before your purchase is complete. Seeing the receipt will help you know if your WIC foods are correct before you approve the purchase.
- Keep your receipt, it shows your remaining benefits.

If you think a food is WIC approved and you can’t buy it, let us know on our website or in the WICShopper app.
Tips at the Check Stand

**TIME SAVING TIP** Place WIC foods ahead of other groceries you’re buying. It will help you quickly see what WIC is paying for.

**MONEY SAVING TIP** Place more expensive WIC foods ahead of less expensive WIC foods at the check stand and WIC will pay for the more expensive WIC foods.

For example:

Jonnie is pregnant and has 16 ounces of whole grain choices available to use before her end benefit date. She plans to buy a package of whole grain pasta ($1.48) and a loaf of whole wheat bread ($3.29). Both items are WIC approved, but her WIC benefits will only cover one of the items.

Jonnie places the whole wheat bread ahead of the noodles at the check stand and since it was the first scanned item, WIC will pay for the bread and Jonnie will pay for the pasta.
Additional Shopping Tips

Small stores may have stand-beside card readers. These work a little differently. Follow these tips at stores with a stand-beside card reader:

- Hand your WIC Card to the cashier. They’ll slide it for you.
- Separate your WIC foods from your other groceries.
- Place WIC foods like cereal, milk, etc. before any fruits and vegetables. The cashier must ring up the fruits and vegetables last.
- The cashier will scan each item and manually enter the price. The cashier will let you know if any food item is not-approved. Only approved items will be included in your purchase.
- Before completing your purchase, the cashier will tell you if you have items that need to be removed. For example, if your fruits and vegetables were over the amount WIC is paying for and you’re not paying another way (like cash or SNAP benefits).
- When asked, enter your own PIN. Don’t tell the cashier your PIN or let the cashier enter your PIN.
Important Card Reader tips for everyone:

- If you’re paying for additional fruits and vegetables, **not covered by your WIC Card**, pay in this order:
  - Use your SNAP card first (if you have one)
  - Then use cash, then credit or debit
- There’s a 50 item WIC foods limit when using your WIC Card.
- Split any transactions of over 50 WIC food items at one time into two or more transactions. This may be helpful when your shopping trip includes WIC baby foods along with other WIC foods.
Reading Your Receipt

• Each store receipt might look a little different.
• The receipt uses **ounces** for some foods, and **containers** for other foods.
• All your family’s foods are on one receipt.
• The **Shopping Tips** handout has information to help you know about the amounts of foods and how to buy them.
• **Find when your new benefits start!** It’s at 12:01 a.m. on the day after your Benefits End date.

Find Washington WIC foods and how to use your WIC Card at: doh.wa.gov/WIC/ShoppingwithWIC
The WIC Card Line

The WIC Card Line is available day or night to help you:
- change your PIN.
- unlock your card.
- hear what foods you have.
- check on information about purchases.

• The WIC Card Line has someone to answer the phone 7 days a week from 7 a.m. to 7 p.m.
• The WIC Card Line is available to help re-set a PIN or get a benefit balance 24 hours a day every day.

GETTING HELP

The WIC Card Line

WIC CARD LINE: 1-844-359-3104 (TDD/TTY 711)

Report lost, stolen, or damaged cards only between 7 a.m. and 7 p.m. when customer service is available to help you.
Helpful ways WICShopper makes shopping a little easier:

- Scan foods using the **Scan Barcode** button to see if they’re WIC allowed.
- Store your last WIC Card receipt in **Capture Benefits**.
- Find the WIC Shopping Guide in the **WIC Allowable Foods** button.
- Use **I Couldn’t Buy This** button to let WIC know when you’re not able to buy a food you believe is WIC allowed.
Happy Shopping with Your WIC Card!

THANK YOU for being a member of WIC!