

# STATE OF WASHINGTON DEPARTMENT OF HEALTH

## PRODUCT STEWARDSHIP PLAN

**600-105 Non-DOH**

### **PROPOSAL**

July 1, 2024 (Revised on May 2, 2025)

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# I. Definitions

This Plan uses and incorporates the definitions from Revised Code of Washington (RCW) 69.48.020 and Washington Administrative Code (WAC) 246-480-020 and related rules (the “Drug Take-back Laws”).

**Authorized Collector** means any of the following persons or entities that have entered into an agreement with a Program Operator to collect Covered Drugs:

- (a) A person or entity that is registered with the United States Drug Enforcement Administration and that qualifies under federal law to modify its registration to collect controlled substances for the purpose of destruction;
- (b) A law enforcement agency; or
- (c) An entity authorized by the department to provide a supplemental collection method for certain Covered Drugs that are not controlled substances, as defined in RCW 69.50.101.

**Authorized Employee** means the designated contact person or persons at the Collection Site who are authorized to install, remove, transfer, and store inner liners as required by 21 cfr 1317.35(d), 21 cfr 1317.75(g), and 21 cfr 1317.80(c).

**Auto-Injector** refers to an injector product that contains medication and may include a retractable or otherwise securely covered needle. Covered entities can return these injectors, as well as sharps containing medication, unless specifically excluded under RCW 69.48.020(4)(b). RCW 69.48.020(4)(b)(ix) specifically excludes “Exposed needles or sharps”.

**Auto- Injector Mail-back Package** is a pre-paid, pre-addressed, FDA-cleared container designed for the collection and disposal of auto-injectors or sharps containing medication. Covered entities can use this package to return sharps containing medication unless specifically excluded by RCW 69.48.020(4)(b). RCW 69.48.020(4)(b)(ix) specifically excludes “Exposed needles or sharps”.

**Board of Pharmacy** means the Washington State Pharmacy Quality Assurance Commission.

**Carrier** means the common carrier used to transport Covered Drugs.

**Collection Site** means the location where an Authorized Collector operates a secure collection receptacle for collecting Covered Drugs.

**Container** means the cardboard box that both supports the Inner Liner inside the Kiosk during drug collection and becomes the outer shipping package when the Inner Liner is full and/or removed from the Kiosk.

**Collection System** is Inmar’s term for collection methods including permanent collection Kiosks at fixed locations, Mail-back Distribution Locations and Collection Events.

**Collection Method** means one of the three collection types (Kiosk, Mail-back, or Collection Event) authorized for collection and disposal of home-generated controlled substances by the DEA under 21 CFR Section 1317.

**Convenience Standard** means the goals established in RCW 69.48.050(2) and RCW 69.48.060(3)(c)(i- iii).

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**Covered Drug** (a) means a drug from a Covered Entity that the Covered Entity no longer wants and that the Covered Entity has abandoned or discarded or intends to abandon or discard. "Covered Drug" includes legend drugs and non-legend drugs, brand name and generic drugs, drugs for veterinary use for household pets, and drugs in medical devices and combination products.

(b) "Covered Drug" does not include:

- (i) Vitamins, minerals, or supplements;
- (ii) Herbal-based remedies and homeopathic drugs, products, or remedies;
- (iii) Controlled substances contained in schedule I of the uniform controlled substances act, chapter 69.50 RCW;
- (iv) Cosmetics, shampoos, sunscreens, lip balm, toothpaste, antiperspirants, or other personal care products that are regulated as both cosmetics and nonprescription drugs under the federal food, drug, and cosmetic act, 21 U.S.C. Sec. 301 et seq.;
- (v) Drugs for which manufacturers provide a pharmaceutical product stewardship or drug take-back program as part of a federal food and drug administration managed risk evaluation and mitigation strategy under 21 U.S.C. Sec. 355-1;
- (vi) Biological drug products, as defined by 21 C.F.R. 600.3(h) as it exists on June 7, 2018, for which manufacturers provide a pharmaceutical product stewardship or drug take-back program and who provide the department with a report describing the program, including how the drug product is collected and safely disposed and how patients are made aware of the drug take-back program, and who updates the department on changes that substantially alter their drug take-back program;
- (vii) Drugs; that are administered in a clinical setting;
- (viii) Emptied injector products or emptied medical devices and their component parts or accessories;
- (ix) Exposed needles or sharps, or used drug products that are medical wastes; or
- (x) Pet pesticide products contained in pet collars, powders, shampoos, topical applications, or other forms.

**Covered Entity** means a state resident or other nonbusiness entity and includes an ultimate user, as defined by regulations adopted by the United States drug enforcement administration. "Covered Entity" does not include a business generator of pharmaceutical waste, such as a hospital, clinic, health care provider's office, veterinary clinic, pharmacy, or Law Enforcement Agency.

**Covered Manufacturer** means a person, corporation, or other entity engaged in the manufacture of Covered Drugs sold in or into Washington state. "Covered Manufacturer" does not include:

- (a) A private label distributor or retail pharmacy that sells a drug under the retail pharmacy's store label if the manufacturer of the drug is identified under RCW 69.48.040;
- (b) A repackager if the manufacturer of the drug is identified under RCW 69.48.040; or
- (c) A nonprofit, 501(c)(3) health care corporation that repackages drugs solely for the purpose of supplying a drug to facilities or retail pharmacies operated by the corporation or an affiliate of the corporation if the manufacturer of the drug is identified under RCW 69.48.040.

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**DEA** means the U.S. Drug Enforcement Administration.

**DEA Rule** means the DEA Final Rule, “Disposal of Controlled Substances,” 79 Fed. Reg. 53520 *et seq.* adopted on September 9, 2014 and codified at 21 CFR 1317.

**Department** means the Department of Health.

**DOT** means the U.S. Department of Transportation.

**Drop-door** means the door on the Kiosk where Covered Drugs are deposited by Covered Entities.

**Drug Take-back Laws** means RCW Chapter 69.48 Sections 69.48.010 through 69.48.200 and the WAC Sections 246.480.010 through 246.480.990.

**Drug Take-back Program (Program)** means a program implemented by a Program Operator for the collection, transportation, and disposal of Covered Drugs.

**Inhaler Mail-back Envelope (Envelope)** means a free pre-paid, pre-addressed envelope for the collection and disposal of inhalers.

**Inmar’s Plan (Plan)** means the Product Stewardship Plan presented in this submission.

**Inner Liner** means the liner placed inside the Container that meets the requirements of 21 CFR Section 1317.60.

**Kiosk** means a secure collection receptacle into which Covered Entities deposit Covered Drugs, which meets the requirements of 21 CFR Section 1317 and is in compliance with state and federal law, including any applicable on-site storage and collection standards adopted by rule pursuant to chapter 70A.205 or 70A.300 of the RCW and United States Drug Enforcement Administration regulations.

**Legend Drug** means a drug, including a controlled substance under chapter 69.50 RCW, that is required by any applicable federal or state law or regulation to be dispensed by prescription only or that is restricted to use by practitioners only.

**Liner Kit** is a set of three (3) pre-labeled and pre-paid cardboard box Containers, liquid barriers, and Inner Liners that meet the requirements of 21 CFR § 1317.60.

**Law Enforcement Agency or LEA** is a federal, state, tribal, or local law enforcement office or agency.

**Mail-back Distribution Location** means a facility, such as a town hall or library, that offers pre-paid, pre-addressed mailing envelopes to Covered Entities.

**Mail-back Program** means a method of collecting Covered Drugs from Covered Entities by using pre-paid, pre-addressed mailing envelopes.

**Mail-back Starter Kit** means 20 Standard Mail-back Envelopes, with a visual reorder trigger, including instructions to Mail-back Distribution Locations on how to reorder additional Mail-back Starter Kits. All supplies are free of charge.

**Mailer** is a generic term that refers to all pre-paid, pre-addressed Standard Mail-back Envelopes, Inhaler Mail-back Envelopes and Auto-Injector Mail-back Packages.

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**Non-legend Drug** means a drug that may be lawfully sold without a prescription.

**Packaged Container** means the full Inner Liner used in the Kiosk after it is removed, secured within the Container, prepared, and sealed for transportation to a DEA Reverse Distributor.

**Pharmacy** means a place licensed as a pharmacy under chapter 18.64 RCW.

**Population Center** means cities or towns and the unincorporated areas within a ten-mile radius from the center of a city or town.

**Program Toll-free Phone Number “(844) 4-TAKE-BACK or (844) 482-5322”** means the single toll-free telephone number for Covered Entities to obtain Mailers or to locate a Collection Site which is established pursuant to RCW 69.48.070(1)(d) and (2).

**Program Operator** means a Drug Take-back organization, Covered Manufacturer, or group of Covered Manufacturers that implements or intends to implement a Drug Take-back Program approved by the Department.

**Program Website “Medtakebackwashington.org”** means the single website for Covered Entities to obtain Mail-back Envelopes and Packages or to locate a Collection Site that is established pursuant to RCW 69.48.070(1)(d) and (2).

**Retail Pharmacy** means a place licensed as a pharmacy under chapter 18.64 RCW for the retail sale and dispensing of drugs.

**Service Provider** is any vendor retained by Inmar to provide materials or carry out its obligations under Inmar’s Plan.

**Standard Mail-back Envelope (Envelope)** means a free pre-paid and pre-addressed mailing envelope for the collection and disposal of all Covered Drugs except for those dispensed in an Inhaler or Auto-Injector.

## II. Collection System

Inmar Rx Solutions, Inc. a wholly owned subsidiary of Inmar, Inc. (“Inmar Intelligence” or “Inmar”), submits this proposed Drug Take-back Plan on behalf of the Covered Manufacturers represented in Appendix A and pursuant to RCW 69.48.020 and WAC 246-480-020, the Drug Take-back Laws. Inmar will fully implement the Plan within 180 days of the Department’s approval of Inmar’s Plan. Inmar will set up a Collection System that is safe, secure, and convenient on an ongoing, year-round basis and provides equitable and reasonably convenient access for residents across the state consistent with RCW 69.48.050(2) and RCW 69.48.060.

Inmar will work with the department to determine a feasible solution to collect any covered medication, other than controlled substances, that cannot be returned using existing program collection methods.

### A. Equitable and Reasonably Convenient Access

In accordance with RCW 69.48.060(3)(c)(i), Inmar will seek to establish a minimum of one Collection Site in each Population Center and one additional Collection Site for every fifty thousand residents of the city or town located within the Population Center. Additionally, in accordance with RCW 69.48.060(3)(c)(ii), on islands and in areas outside of Population Centers, a Collection Site will be located at the site of each potential Authorized Collector that is regularly open to the public and is willing and qualified to participate in the Program. Inmar will solicit all DEA-eligible authorized collectors, e.g. retail pharmacies, hospitals or clinics with on-site pharmacies, long-term care facilities, DEA registered Narcotic Treatment Programs, and Law Enforcement Agencies, per 21 CFR §1317.40, to ensure that Collection Sites are geographically distributed to provide reasonably convenient and equitable access to all residents of the Population Center.

Inmar continues to notify potential Authorized Collectors of the opportunity to serve as an Authorized Collector for the Program in accordance with RCW 69.48.060(1)(a). Inmar will provide a list of the potential Authorized Collectors it has notified, including the date and method of notification per DOH’s request. Inmar will utilize multiple means of notification such as, but not limited to, email, phone, and promotional campaigns, to ensure wide reach to any eligible collectors and increase participation.

In accordance with RCW 69.48.060(1)(c), Inmar will include as an Authorized Collector any DEA allowable Authorized Collector that offers to participate in the Program without compensation. Inmar will enter into agreements with all willing Authorized Collectors ensuring their commitment to operating the Collection Sites in compliance with DEA, DOT, state, and any other regulatory or statutory requirements related to drug collection programs. A refusal to sign the agreement or comply with regulatory and statutory requirements would automatically exclude an Authorized Collector from program participation. Authorized Collectors will be included in the Program no later than ninety days after receiving the offer to participate, unless more time is requested by the Authorized Collector.

#### **Collection System and Services for Underserved Areas**

Inmar will seek to establish Mail-back Distribution Locations or hold Collection Events to supplement service in any area of the state that is considered to be underserved by Collection Sites or where there is a lack of geographical coverage with reference to our mapping coverage data as determined by the Department and in consultation local law enforcement, the local health jurisdiction, and the local community pursuant to RCW 69.48.060(3)(d) to assess the number and location of mailer distributors and collection events. This consultation will be ongoing, especially in population centers without the required number of kiosks or those

without supplemental services. Collection events will be held at least twice a year in any area deemed underserved, unless consultation with the community indicates that fewer events are needed. However, in accordance with RCW 69.48.050(2)(d), Inmar will ensure that physical Collection Sites are the primary method of collection across the state and that methods of supplementing Collection Site service are secondary and do not exceed serving 15% of the state's residents.

## B. Collection Sites

Inmar continues to identify and work to secure additional Collection Sites in population centers where the Convenience Standard is not met. Inmar continues the following process to secure the required number of Collection Sites to meet the standards set forth in RCW 69.48.060(3)(c)(i).

1. Inmar continues to work with all interested Authorized Collectors to secure agreements, establish Collection Sites, install Kiosks, and provide training on compliant operations. Inmar utilizes a complete list of DEA-licensed facilities to reference and identify Authorized Collectors to contact. Inmar will also reach out to potential Authorized Collectors who have not responded to invitations to participate in the Washington Drug Take-back Program.
2. In Population Centers where Inmar has not been able to secure a Kiosk Collection Site, Inmar will seek to provide Mail-back Distribution Locations or Collection Events to supplement service to underserved areas pursuant to RCW 69.48.060(3)(d).
3. Inmar will evaluate annually the need for additional Collection Sites based on population growth, changes in population center demographics, and current kiosk coverage. This evaluation will help identify gaps and areas of underserved communities where additional kiosks or services may be needed.
4. Inmar will evaluate the potential to convert its Mail-Back Distribution Locations to a Kiosk Collection Site, when possible.

In compliance with RCW 69.48.060(2)(b) and 21 CFR 1317.30(b), Inmar will only accept Covered Drugs from Collection Sites located at a long-term care facility as referenced in RCW 69.48.060(1)(d)(i), and allowed under applicable federal regulations, that are in the possession of individuals who currently reside or have resided at the facility. Access to these kiosks is restricted to medications from residents or former residents only.

Collection Sites are available for use during the normal business hours of the Authorized Collector. However, in long-term care facilities, access to the kiosk is restricted to covered drugs from individuals who reside or have resided at the facility, as required by federal regulations. For all other Collection Sites, kiosks will accept all Covered Drugs from Covered Entities as required by RCW 69.48.060(2)(a). For Collection Sites added after Plan approval, Kiosks will be installed and fully operational within 90 days of receiving an offer to participate from the Authorized Collector, unless the Authorized Collector requests additional time for installation and operation.

### Convenience Standard Tracking and Geographical Distribution

Inmar will track the required number of Collection Sites per Population Center in Washington, Inmar's established number of Collection Sites per Population Center, and the number of supplemental services being established state-wide. A formula is used to calculate the percentage of the population being serviced

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by a Kiosk versus the population being serviced through a supplemental collection method, ensuring not more than 15% of the population is being serviced by supplemental collection methods. This helps to target areas where there are gaps in kiosk coverage and improve service distribution.

To date, Inmar has identified 281 Population Centers requiring 318 Kiosks to meet the Convenience Standard set forth in RCW 69.48.060(3)(c)(i). Of these, Inmar has established agreements with 241 Collection Sites and 370 Mail-back Distribution Locations distributed across 275 Population Centers in Washington. Appendix B provides the current list of Authorized Collectors with which Inmar has entered into agreements. Appendix C provides the current list of committed Mail-back Distribution Locations.

In Population Centers where Inmar has not been able to establish a Kiosk(s) due to space constraints or other factors outside of Inmar's control (such as a lack of DEA licensed facility, reduction in staff, closing of location, or lack of willingness to participate), Mail-back Distribution Locations placement was attempted to be established. Based on Inmar's current analysis of Population Centers, Mail-back Distribution Locations have been established in the remaining Population Centers without a Collection Site while still maintaining the required 15% threshold for total population being served by supplemental collection methods. Inmar continues to solicit potential Authorized Collectors to decrease the number of Population Centers underserved by Collection Sites and improve the geographical spread of Kiosks throughout the state.

The maps on the following pages illustrate the geographical distribution of Inmar's participating Collection Sites and Mail-back Distribution Locations in reference to the Population Centers across the state.

- Map 1: Illustrates Inmar's Collection System overlaid with the boundaries of Population Centers. This map now demonstrates coverage within each Population Center ensuring compliance with RCW 69.48.060(3)(c).
- Map 2: Highlights Inmar's Collection System overlaid with collection sites and Mail-back Distribution Locations. This updated map displays the required number of kiosks and supplemental collection methods per population center.

Inmar uses 20-minute drive time analysis and 15-mile radius analysis as supplemental data to demonstrate the coverage of Collection Sites and Mail-back Distribution Locations across Washington. While RCW 69.48.060(3)(c)(iii) outlines a 10-mile radius requirement, we believe that 20-minute drive time provides a more accurate reflection of real-world conditions and accessibility as outlined below:

- As per RCW 69.48.060(3)(c), Inmar is committed to meeting the convenience standard based on kiosk coverage per population center and in areas outside of population centers.
- 20-Minute Drive Time: This measure accounts for real-world conditions such as road networks, speed limits, and traffic patterns, offering a more practical and realistic measure of accessibility compared to a straight-line distance (as-the-crow-flies) metric.
- 15-Mile Radius: The 15-mile radius was included in the variance request amendment and exceeds the 10-mile statutory requirement, ensuring consistent geographic coverage and providing fixed measurement eliminating the variability of drive-time analysis. This is particularly useful in ensuring comprehensive access, especially in rural and Historically Underserved Communities.

These alternative measurement methods, 20-minute drive time and 15-mile radius, are provided as supplemental data to further clarify the accessibility and coverage provided by the program. They show Inmar's services meet the RCW 69.48.060(3)(c) convenience standard, especially in areas where infrastructure limitations could affect drive-time estimates.

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- **20-Minute Drive Time Analysis:** Provides a realistic reflection of how Covered Entities can actually access Collection Sites, factoring in road networks, traffic conditions, and other practical considerations.
- **15-Mile Radius Analysis:** Shows fixed geographic coverage beyond the minimum statutory requirement, ensuring that areas, especially rural ones, are comprehensively covered, even when drive-time analysis may under-represent accessibility.

Inmar will continue its efforts to identify potential kiosk hosts in areas outside the Population Centers. These efforts will ensure that kiosks are appropriately located and that the Convenience Standard is met across the state. Inmar will provide a list of these potential kiosk hosts to the Department to ensure transparency and compliance.

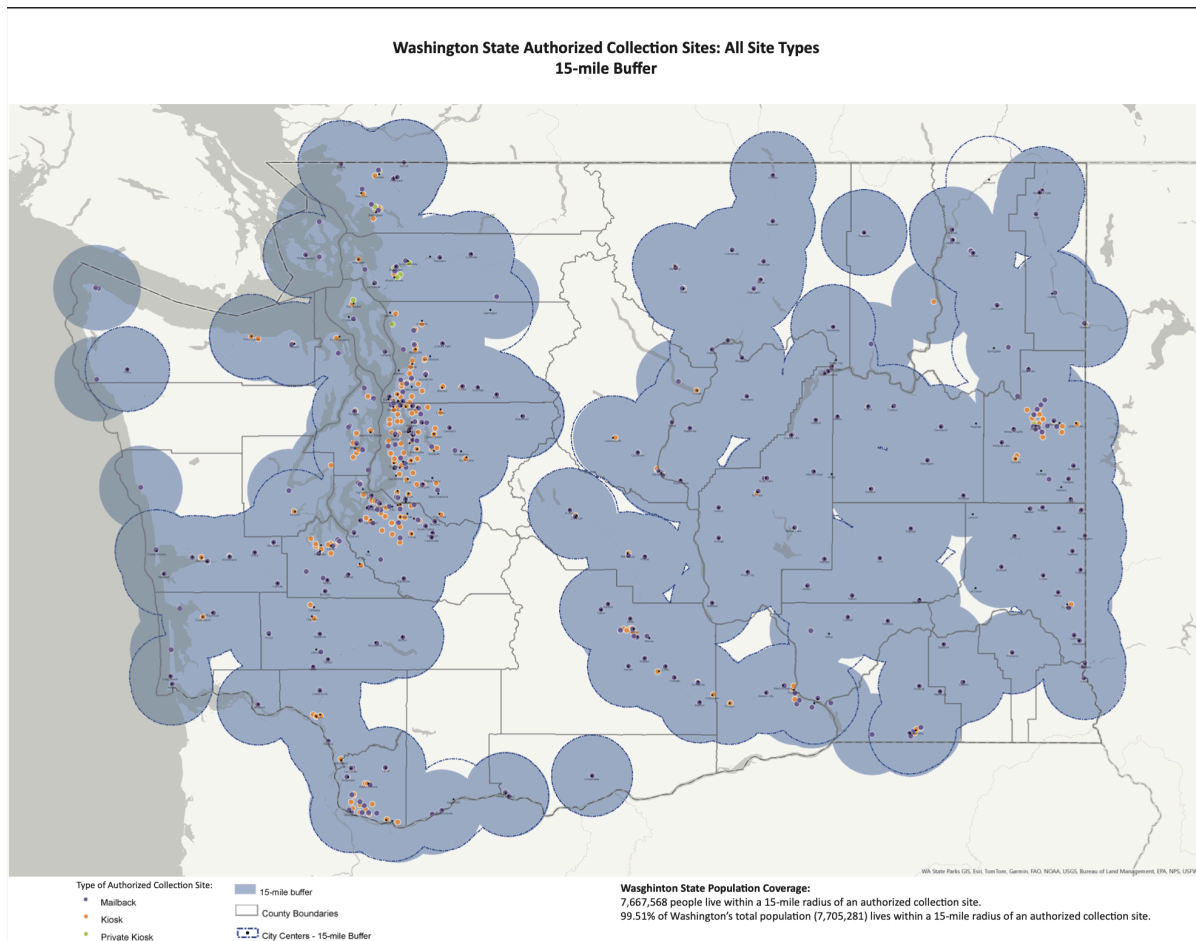


Figure 1: Map of Collection Sites and Mail-back Distribution Locations (15-mile Radius)

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**Washington State Authorized Collection Sites: All Site Types**  
**20-minute Drive Time Using Roadway Network Analysis**

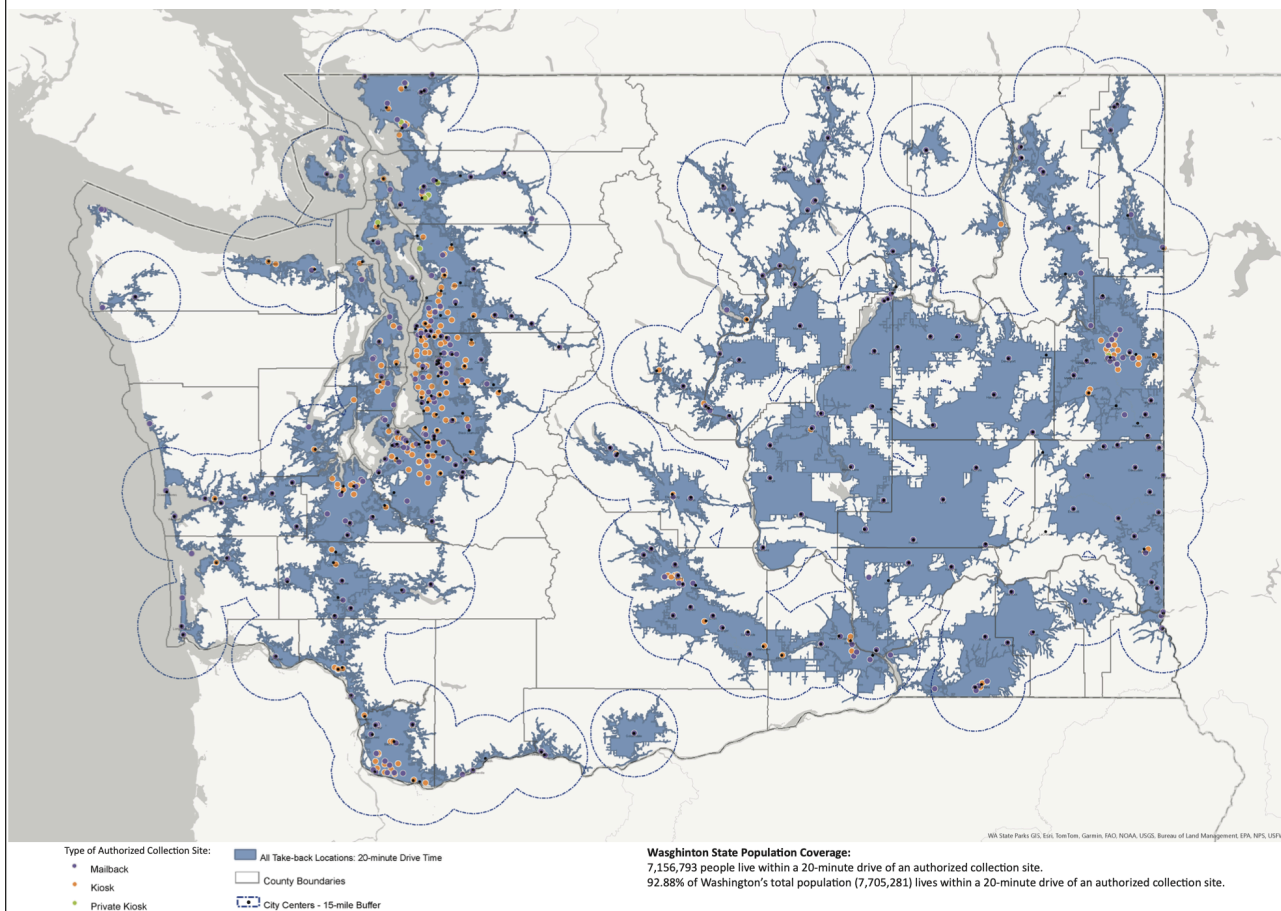


Figure 2: Map of Collection Sites and Mail-back Distribution Locations (20-minute Drive Time)

### Safe Medication Return Program Kiosk Locations (Washington, 2025)

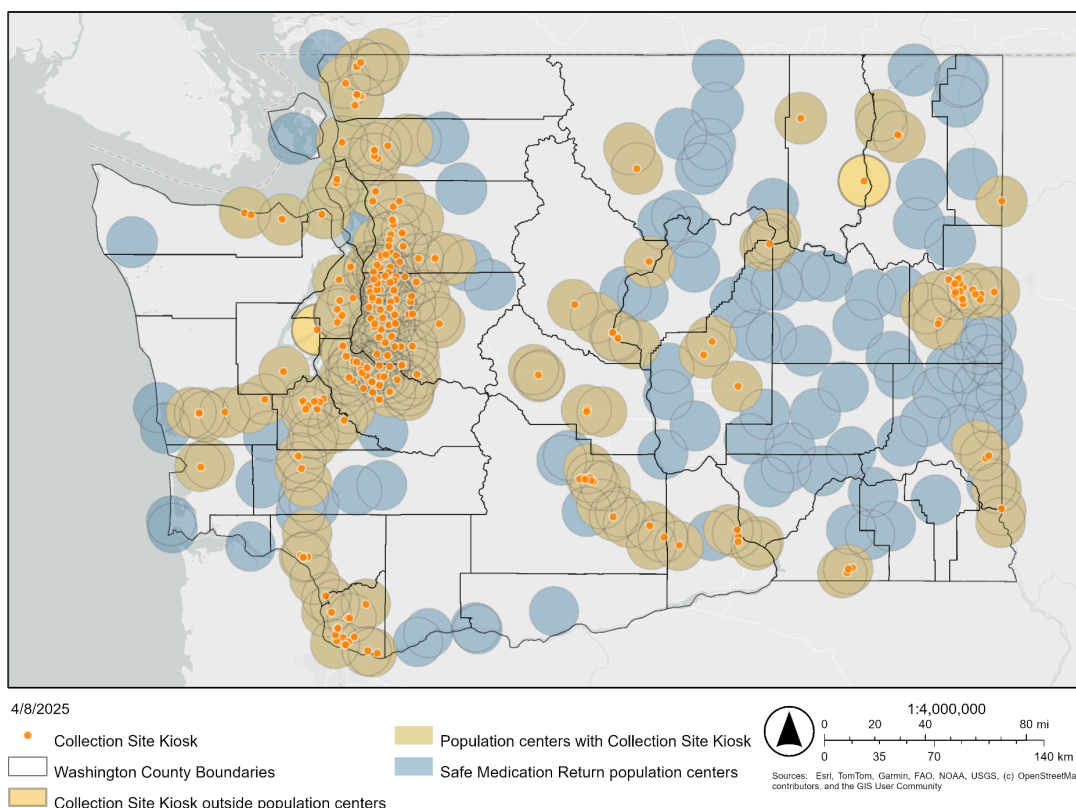


Figure 3: Map of Collection Sites (Kiosk) Locations (10-Mile Radius)

## C. Secure Collection Receptacles

The Kiosk design meets or exceeds safety, on-site storage and collection requirements as required by RCW 69.48.060(2)(c), 70A.205, 70A.300, and DEA 21 CFR 1317.75. Inmar's Kiosk is made in the USA and designed from cold-rolled steel with an easy-to-use Americans with Disabilities Act (ADA)-compliant Kiosk design. The Inner Liner consists of a 275 lb-rated box ("container") with an inner liner meeting the DEA requirements outlined in 21 CFR 1317.60. Inner Liners are either 18 gallons or 35 gallons. This volume rating is printed directly onto our Inner Liners and has passed the tests prescribed in accordance with ASTM D 1922 and ASTM D 1709.

Kiosks will be securely installed inside an Authorized Collector's registered Collection Site in accordance with 21 CFR § 1317.75 and RCW 69.48.060(2)(c) to include:

- **Pharmacies:** A collection receptacle must be located in an area that is in immediate proximity to a designated area where controlled substances are stored and at which an employee is present (e.g., can be seen from the pharmacy counter) and publicly accessible without aid from pharmacy staff.
- **Hospitals/Clinics:** A collection receptacle must be located in an area regularly monitored by employees that is publicly accessible; shall not be located in the proximity of any area where emergency or urgent care is provided.

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- **Narcotic Treatment Programs:** A collection receptacle must be located in a room that does not contain any other controlled substances and is securely locked with controlled access.
- **Long-term Care Facilities:** A collection receptacle must be located in a secured area regularly monitored by long-term care facility employees and managed by long-term care pharmacy providers, or in a controlled access room per DEA requirements.

Inmar can provide upon request, secure installation of Kiosks for the Authorized Collector at the Collection Site. Authorized Collectors may request to install the Kiosk themselves. In this scenario, Inmar will ship the Kiosk to the Authorized Collector with instructions on how to properly install a Kiosk according to DEA regulations. At the time of contract signing and receiving the order form for the Kiosk, Inmar will send an electronic form to the Authorized Collector that provides an installation checklist.

Pursuant to RCW 69.48.070(1)(g), Kiosk signage includes instructions on what items are allowed and prohibited for deposit into the Kiosk. Kiosks will accept all Covered Drugs from Covered Entities during normal business hours of the Authorized Collector in accordance with RCW 69.48.060(2)(a), except for Auto-Injector Mail-back Packages which are addressed below in Section II.G.

Kiosk signage features a Program Toll-free Phone Number and Program Website publicizing collection options and Collection Site locations. Appendix D provides examples of approved current signage used in Kiosks and Mailers aligning with Washington rules and existing programs. Inmar will update signage as needed to ensure continued compliance with Washington program requirements.

Upon installation of the Kiosk, Authorized Collectors are provided enough supplies for three (3) returns. Supplies include:

- Pre-addressed, pre-paid, serialized Container
- Serialized Inner Liners to protect against puncture and provide a liquid barrier
- Easy-to-use zip ties to compliantly seal Inner Liner
- Absorbent pad for placement in the bottom of the Inner Liner

### Returns Process

Inmar offers the opportunity for Authorized Collectors to choose which returns process, Self-Service or Technician Assisted, works best for them, establishing a service and transportation schedule with each Collection Site, which is dependent upon the Collection Method being used and may be adjusted with the agreement of the Authorized Collector based on Kiosk usage. As required by RCW 69.48.060(2)(c), prompt collection is always provided, as well as additional or urgent service if needed. Authorized Collectors may elect to change their chosen Collection Method at any time and Inmar will ensure completion of such a change within 30 days of written request by the Collection Site, unless more time is requested.

### Self-Service Returns

Inmar will train Authorized Collectors to service the Kiosks on their own, allowing for the desired expedited servicing. For the safe on-site removal of full inner liners and servicing of Kiosks, Inmar abides by the DEA regulations in 21 CFR 1300 et al. Inmar will provide Authorized Collectors with training materials including step-by-step instructions for sealing, shipping, tracking, and replacing Containers. The process for Authorized Collectors, once a Kiosk is installed, is as follows:

- Authorized Collector receives the Liner Kit
- Authorized Employee constructs the Container with Inner Liner, inserts and securely locks the Kiosk
- Authorized Collector team unlocks the Kiosk Drop-door to enable Covered Entity use

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- Installation date of Inner Liner is documented and witnessed by Authorized Employee on tracking sheet
- Once Kiosk is full, Authorized Employee will open the Kiosk in accordance with 21 CFR § 1317.05(c), 1317.80(d), and 1317.35(c)
- Container and Inner Liner are removed and documented on the tracking sheet
- Container is packaged (Inner Liner is zip-tied, outer box is taped) to be compliant with all DOT Special Permit shipping
- The sealed Inner Liner will not be opened, x-rayed, analyzed, or otherwise penetrated
- Replacement Container and Inner Liner is constructed, inserted, secured into Kiosk and documented on the new tracking sheet
- Authorized Employee contacts the common carrier for pickup of Packaged Container for shipping to the Reverse Distributor for ultimate destruction.
- For law enforcement and long-term care facilities:  
As required by 21 CFR 1317.30(b), kiosks in law enforcement facilities and long-term care facilities must be operated under conditions where two authorized employees are present to open the kiosk. Kiosks in long-term care facilities must be regularly monitored by facility staff, and kiosks in substance use disorder treatment programs must be locked in a controlled-access room.

Compliance with All Applicable Laws: Inmar ensures compliance with all applicable federal, state, and DEA regulations for the safe handling and disposal of Covered Drugs. Inmar also requires Authorized Collectors to report any maintenance needs or concerns related to the kiosks to Inmar for resolution.

Storage of Packaged Inner Liners Prior to Transport: Packaged inner liners, once properly sealed for shipment, should be stored in a secure location until they are shipped for destruction.

### Technician Assisted Returns

Pursuant to RCW 69.48.060(2)(c), Inmar's service provider provides a service schedule that meets the needs of each Collection Site ensuring each Kiosk is serviced as often as necessary to avoid reaching capacity and that collected Covered Drugs are transported to final disposal in a timely manner.

The service will include the following:

- Observation of the condition of the Kiosk upon arrival
- Notification to the Authorized Collector of arrival
- Coordination of 2 Authorized Employees to witness the change out of Kiosk Inner Liner supplies
- Removal, packaging, and documentation of the Inner Liner and Container from the Kiosk
- Replenishment of new supplies for renewed operation
- General clean-up and wipe down of Kiosk
- Notation of Inner Liner serial number removed, and replacement Inner Liner serial number installed along with signatures by 2 Authorized Employees (witnesses)
- Removal of Packaged Container to be secured behind the pharmacy counter to await pick-up
- Final signature from Authorized Employee of completion of service event.
- For law enforcement and long-term care facilities:  
As required by 21 CFR 1317.30(b), kiosks in law enforcement facilities and long-term care facilities must be operated under conditions where two authorized employees are present to open the kiosk. Kiosks in long-term care facilities must be regularly monitored by facility staff, and kiosks in substance use disorder treatment programs must be locked in a controlled-access room.

Compliance with All Applicable Laws: As with the Self-Service Return process, Inmar ensures that all

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actions taken during Technician Assisted Returns are in full compliance with federal, state, and DEA regulations.

Reporting Maintenance Needs to Inmar: Any issues or maintenance concerns with the kiosk must be promptly reported to Inmar for resolution.

Storage of Packaged Inner Liners Prior to Transport: Packaged inner liners, once properly sealed for shipment, should be stored in a secure location until they are shipped for destruction.

### **Service Standards**

As required by RCW 69.48.060(2)(c), Inmar has established 2 methods that its Authorized Collectors can utilize for assistance with service issues. In addition to the Authorized Collector's visual inspection of the kiosks during daily use and servicing, they are provided with the following contact methods should they experience issues with the Kiosks:

- Email the [take-back@inmar.com](mailto:take-back@inmar.com) inbox, which is monitored by a team of full-time workers, and issues can be quickly triaged and handled. This inbox is the quickest and most effective way for us to respond to any issues with Kiosks.
- Authorized Collectors can also call 1-800-350-0396, option 5 for urgent issues.

The above methods are also utilized to request additional supplies when a Kiosk becomes full prior to a scheduled service date as required by RCW 69.48.060(2)(c).

Inmar will assist Authorized Collectors with opening investigations when common carrier issues arise related to the loss or theft of Packaged Containers during shipment. The Authorized Collector is responsible for tracking the shipment status, contacting the carrier, and reporting the loss or theft to the DEA. Should a Packaged Container not arrive within an acceptable time frame), and upon notification by the collector, Inmar will take the following steps:

- Work with the collector to determine when the container was shipped and obtain serial number and tracking number.
- Contact the common carrier representative to investigate the root cause of delay.
- Investigate the location of the Packaged Container and identify the updated arrival date at the Reverse Distributor site.

In accordance with RCW 69.48.080(4), Inmar will notify the Department as soon as practicable after encountering any safety or security problems during collection, transportation, or disposal of Covered Drugs.

## **D. Kiosk Maintenance and Cleaning**

- Inmar will provide maintenance and cleaning services upon request by an Inmar authorized collector. Requests are made by emailing the team at [take-back@inmar.com](mailto:take-back@inmar.com). This inbox is the quickest and most effective way for Inmar to respond to any issues with Kiosks. Authorized Collectors can also call 1-800-350-0396, option 5 for urgent issues.

To ensure operations remain in compliance and maintain cleanliness, Inmar implements an annual outreach strategy. This outreach will be conducted via email, phone, in-person visits, and/or maintenance requests to ensure that kiosks are regularly checked and operational. In addition, periodic in-person inspections will be performed by Inmar or a Service Provider to assess the condition and operation of kiosks. This inspection will be scheduled at least once annually for approximately 50% of kiosks, with the remaining 50% of kiosks receiving annual outreach. This approach ensures that kiosks continue to meet the program's cleanliness, safety, and operational requirements on a year-round basis.

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While the exact cadence of in-person inspections and outreach will be flexible based on program needs, Inmar is committed to maintaining kiosk functionality and ensuring kiosks are kept safe, secure, and convenient for the public, as required by RCW 69.48.060(3)(c).

## E. Auto-replenishment of Kiosk Supplies

The supplies used to collect and transport Covered Drugs are provided in automatically-replenished Liner Kits of three Containers. Each Liner Kit includes pre-labeled and pre-paid cardboard box Containers, liquid barriers, and Inner Liners. Liner Kits are stored in accordance with 21 CFR § 1317.60(b).

The automatically-replenished Liner Kits works as described below:

- Upon receipt of the Packaged Container at the Reverse Distributor, a data file showing the receipt of the full packaged container is sent.
- Inmar enters the information into an Order Management log and Inbound Receipts log.
- The system tracks receipt of the second full packaged container, which initiates Inmar's reorder trigger to ship the next Liner Kit.
- Delivery of the new Liner Kit would be received by the Collection Site within 14 days.
- Collection Sites can contact Inmar at any time through [Medtakebackwashington.org](https://medtakebackwashington.org) or the Program Toll-Free Phone Number or through the contact info provided at the initial start up of the service to request additional Liner Kits.

It should be noted that only after the second Container is received from a Collection Site will a new Liner Kit be sent. Auto replenishment reduces the amount of inventory maintained at the Collection Site while maintaining sufficient supplies to keep the Kiosk continuously operable.

## F. Mail-back Services

### Upon Request Service

In accordance with RCW 69.48.060(3)(e), Inmar will provide Mailers free of charge to all Covered Entities who choose to participate. Three types of Mailers, including Standard Mail-back Envelopes, Inhaler Mail-back Envelopes and Auto-Injector Mail-back Packages, will be available for request to all Covered Entities via [Medtakebackwashington.org](https://medtakebackwashington.org) or by calling the Program Toll-free Phone Number (844-4-TakeBack). Standard Mail-back Envelopes will accept all Covered Drugs, including pills, creams and liquids, and Schedule II-V controlled substances; substances can be sent back with or without original container packaging and can be co-mingled within the envelopes. Inmar provides separate envelopes for inhalers and Mail-back Packages for Auto-Injectors (not including emptied injector products). The Mailers provide written instructions for returning Covered Drugs, inhalers, or Auto-Injectors as required by RCW 69.48.080(1).

Covered Entities are able to request up to three (3) Standard Mail-back Envelopes, three (3) Inhaler Mail-back Envelopes, or three (3) Auto-Injector Mail-back Packages at a time via [Medtakebackwashington.org](https://medtakebackwashington.org) or Program Toll-free Phone Number (844-4-TakeBack). Inmar will fulfill envelope requests within an expedient time-frame.

When a Covered Entity calls the Program Toll-free Phone Number, Inmar will take the required information from the Covered Entity over the phone. The required information for shipment will be entered for the Covered Entity, and the Mailer, which is free, prepaid, and pre-addressed, will be shipped directly to the Covered Entity. Once the mailer is filled, the Covered Entity will seal it and mail it per the pre-paid,

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pre-addressed label.

When a Covered Entity visits [Medtakebackwashington.org](http://Medtakebackwashington.org), they will navigate to the “Order Mail-Back Supplies” button. Upon arrival at the “Mail Back Request Washington” page, the Covered Entity will provide the required information for shipment and click the Submit button. The Mailer, which is free, prepaid, and pre-addressed, will be shipped directly to the Covered Entity. Once the mailer is filled, the Covered Entity will seal it and mail it back using the pre-paid, pre-addressed label.

Whether the Covered Entity orders over the phone or via the website, the following information will be needed to fulfill a request: First Name, Last Name, Street Address, City, State, Zip Code.

### **Mail-back Distribution Locations Service**

In accordance with RCW 69.48.060(3)(e), Inmar will provide a Mail-back Program for the distribution of pre-paid, pre-addressed mailing envelopes for the Drug Take-Back Program. Inmar will establish Mail-Back Distribution Locations in places such as medical offices and institutions, community health centers, local governmental offices, schools, and retail stores, in addition to the current Collection Sites, but where the minimum number of Collection Sites has not been met. However, in accordance with RCW 69.48.050(2)(d), Inmar will ensure that physical Collection Sites are the primary method of collection across the state and that methods of supplementing Collection Site service are secondary and do not exceed serving 15% of the state’s residents.

Inmar continues to reach out to officials at local health jurisdictions, law enforcement agencies, city governments, and other community leaders in Population Centers that are underserved by Collection Sites to request consultation about the number and location of Mail-back Distribution Locations or the frequency of Collection Events. Covered Entities and community leaders are provided contact information via [medtakebackwashington.org](http://medtakebackwashington.org), (844) 4-TAKE-BACK or (844) 482-5322, as well as Inmar specific contact info on [safemedicinedrop.com/contacts/](http://safemedicinedrop.com/contacts/) ([take-back@inmar.com](mailto:take-back@inmar.com)).

Inmar will seek to obtain signed agreements where Mail-back Distribution Locations will be established. Each location will be provided with materials instructing them on how to achieve and maintain a compliant mail-back program. Each Mail-back Distribution Location is required to provide access to Covered Entities during normal business hours, display signage and instructions regarding proper use of all Envelopes and Packages, ensure Covered Entities know envelopes are free and readily accessible, and comply with all applicable state and federal laws. Pursuant to RCW 69.48.070(1)(e), Inmar will provide to each Mail-back Distribution Location educational information to provide to Covered Entities regarding the safe disposal of Covered Drugs.

Once a location has been accepted as a Mail-Back Distribution Location, Inmar will send an auto-generated welcome email with pertinent information, including instructions on how to access promotional brochures and training materials. A Mail-Back Starter Kit will be sent to include 20 Standard Mail-Back Envelopes and the countertop display stand. The front of the box displays information about what can and cannot be included in the Mailers and how the Covered Entity may request more Mailers via [Medtakebackwashington.org](http://Medtakebackwashington.org) or Program Toll-free Phone Number. There is currently no limit on the number of Mailers that a Covered Entity may take from a Mail-back Distribution Location. The Mailers provide written instructions for returning Covered Drugs.

Inmar will track the unique identifier for all Mailers sent to each location for fulfillment and logistical purposes. Inmar will add a visual reorder trigger in the box of Standard Mail-back Envelopes. Once the

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Location gets to the reorder trigger in the box, the visual reorder trigger will instruct the Location to email Inmar for another kit. This service model ensures that there is no 'down time' at the Location for Standard Mail-back Envelopes. Mail-back Distribution Locations may order Mailers, outside of the standard 20 units, in units of 50 up to 250 at a time.

Inmar is committed to providing all Authorized Collectors an option to supply Covered Entities with information regarding mail-back options. Inmar will make promotional brochures/educational materials available to participating Mail-back Distribution Locations and Authorized Collectors in accordance with RCW 69.48.070(1)(e-f).

### **Additional Services**

As required by RCW 69.48.060(3)(e), Inmar will provide, free of charge, Mailers to any entity that sells medication in the state of Washington, including Retail Pharmacies, that request them. Providing Mailers does not necessarily make the entity a Mail-back Distribution Location.

Covered Entities are provided up to three (3) Mailers per request via [Medtakebackwashington.org](https://Medtakebackwashington.org) or toll-free phone number (844-4-TakeBack). Inmar will ensure that Covered Entities are made aware of this limit through clear instructions on Inmar's ordering webpage ([safemedicinedrop.com/mail-back-request-washington-ext/](https://safemedicinedrop.com/mail-back-request-washington-ext/)) and in communications via the toll-free phone number (844-4-TakeBack).

Retail Pharmacies and other entities that sell medication in Washington can order mailers in bulk by emailing [take-back@inmar.com](mailto:take-back@inmar.com). These entities can request bulk orders of mailers in quantities ranging from 50 to 250 units at a time, in increments of 50.

### **Description of Mailers**

The Standard Mail-back Envelopes and Inhaler Mail-back Envelopes will meet DEA Rule requirements under 21 CFR § 1317.70(c), specifically:

- Pre-addressed, postage paid
- Nondescript and does not indicate what may be inside
- Waterproof, spill proof, tamper-evident, tear-resistant, and sealable; the envelopes also contain an absorbent pad
- Contain a unique ID number that allows for tracking
- Include instructions for the user that indicate the process for mailing the package, substances that can be sent, notice that packages can only be mailed in the US customs territory and notice that only packages provided by Inmar's Service Provider will be accepted
- No Personally Identifiable Information will be required.

When using mailers to return medication, Covered Entities must provide the following information: Full Name, Street Address, Phone Number, Signature (required for USPS regulations concerning medical waste and sharps mailers) [Refer to Section: Upon Request Service]. Both envelopes are white in color with a gray interior and are 7" x 10". The Envelopes include a 3" perforated lip security seal.

Inmar provides these Mailers free of charge to Covered Entities as outlined in the "Upon Request Service" section. Covered Entities can request up to three (3) mailers at a time through [Medtakebackwashington.org](https://Medtakebackwashington.org) or the Program Toll-free Phone Number (844-4-TakeBack). Additionally, bulk mailer orders (ranging from 50 to 250 units) can be made by Retail Pharmacies and eligible entities.

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Inmar is finalizing updates to the Sharps Medication Return Mailer to accommodate larger sharps containers. Updated mailers will provide clear instructions on how to properly return sharps and other medical devices. These updates will be included in the inserts provided with each mailer.

A sample Standard Mail-back Envelope is shown below:

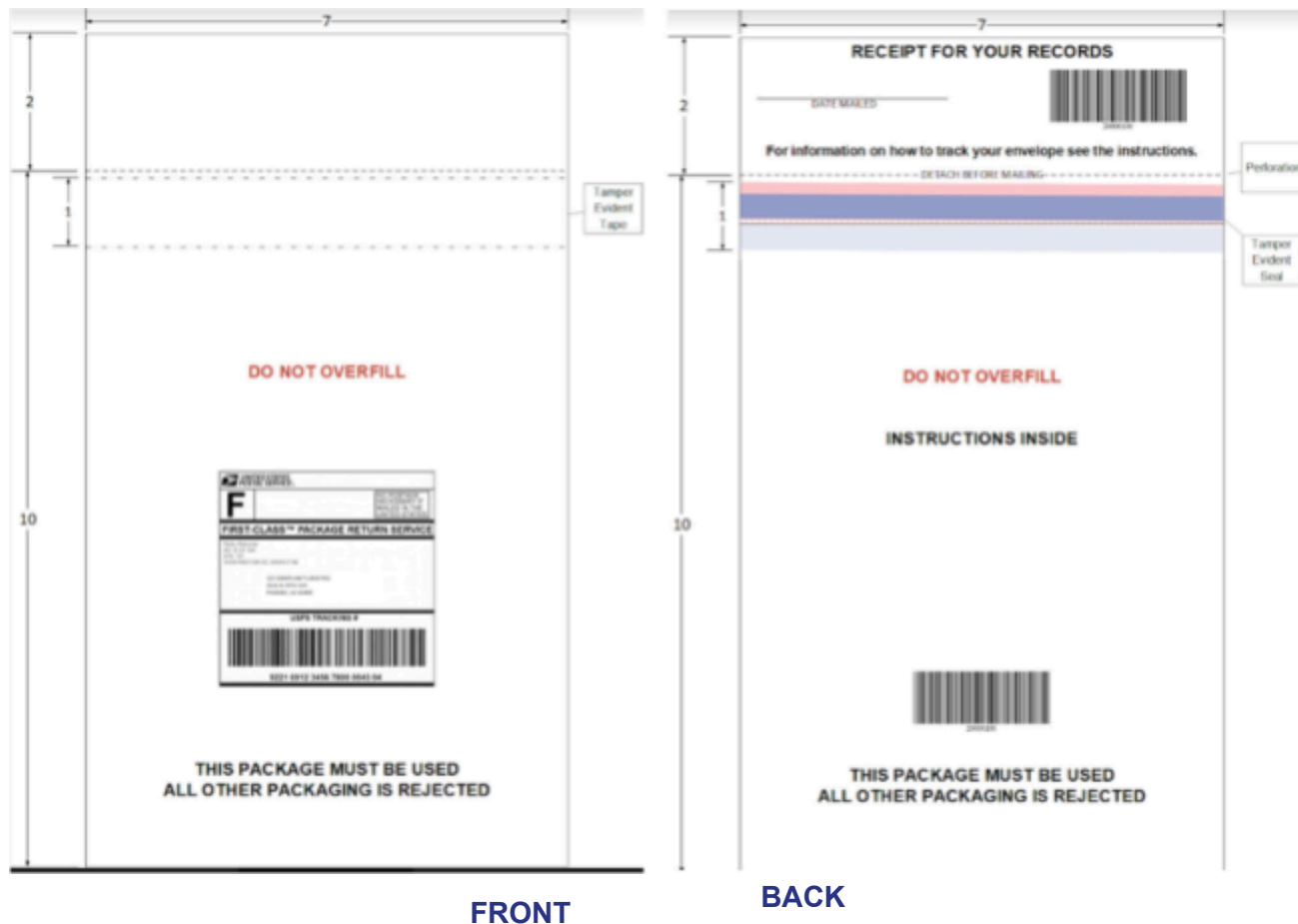


Figure 3: Sample Standard Mail-back Envelope

### Sample Inhaler Mail-back Envelope

Covered Entities will be able to request three (3) Inhaler Mail-back Envelopes at a time via [Medtakebackwashington.org](http://Medtakebackwashington.org) or Program Toll-free Phone Number (844-4-TakeBack).

A sample Inhaler Mail-back Envelope is shown below:

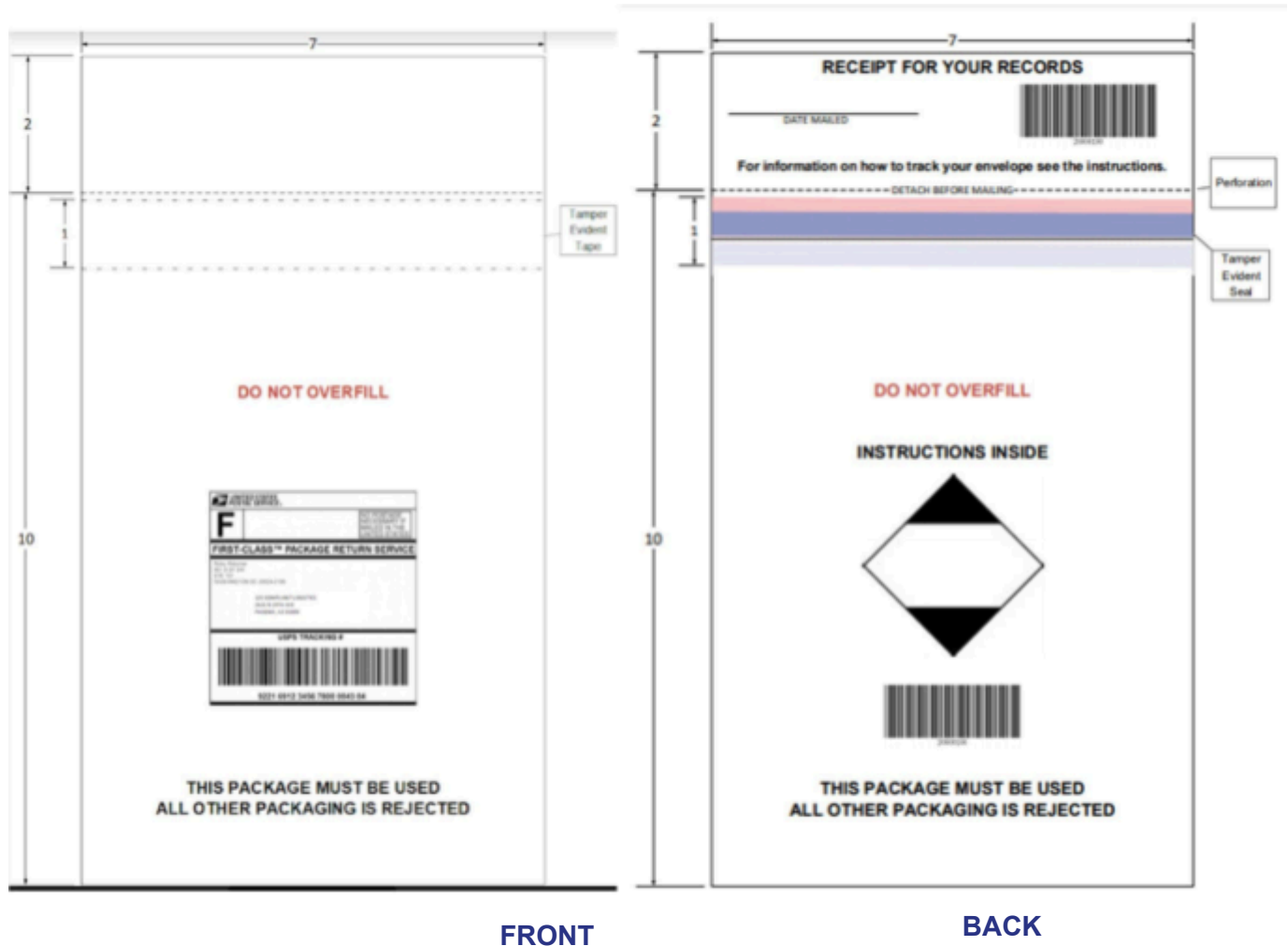


Figure 4: Sample Inhaler Mail-back Envelope

### Sample Auto-Injector Mail-back Package

Covered Entities will also be able to request up to three (3) Auto-Injector Mail-back Packages at a time via the [Medtakeback.washington.org](https://Medtakeback.washington.org) or Program Toll-free Phone Number (844-4-TakeBack). See below for specifications and a sample.

Specifications	
Access	Petals
Dimensions (in.)	8 x 3.75 x 3.5 in.
Color	Red
Lid Type	Hinge Cap
Liquid Absorbing Pad	Product has liquid absorbing pad
Universal Biohaz Sym	Product has universal biohazard symbol
Volume (L)	1.4qt



Figure 5: Sample Auto-Injector Mail-back Package

### Mail-back Service Instructions

Mail-back instructions to Covered Entities for all types of Mailers are provided as an insert with each Mailer. These instructions explain how to properly use the mailer and describe what can and cannot be returned, as required by CFR 1317.70(c)(6). Inmar and the Department are in the process of finalizing a new version of the insert to ensure consistency with other program materials.

### Mailer Tracking

All Mailers will have a unique, serialized identification number. Mailers distributed directly to Covered Entities via [Medtakeback.washington.org](https://Medtakeback.washington.org), the Program Toll-free Phone Number, or from other entities who provide them to Covered Entities will be tracked by Inmar from receipt at approved DEA Reverse Distributor(s) to final destruction at the destruction facility. Please refer to the Service Provider contact list in Section II.I below.

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This tracking process allows Inmar to report the number of Mailers distributed and returned in the Annual Reporting provided to the Department, as required. Please see the Section VI below for additional information retained for reporting purposes.

## G. Collection Events

In accordance with RCW 69.48.060(3)(d), Inmar has the option to hold Collection Events to supplement service to areas of the state underserved by Collection Sites.

If a Collection Event is proposed to supplement service, Inmar will work directly with the local decision maker and/or the local law enforcement department to plan the Collection Event.

Collection Events will be arranged in advance with local Law Enforcement Agencies (LEAs) and will be held in compliance with DEA regulation 21 CFR §1317.35, 1317.65, and applicable state laws. All Collection Event scheduling efforts are contingent upon LEA availability. Inmar's agreement with LEAs requires, but is not limited to, the following:

- Maintaining compliance with all regulations stated above, including the maintenance of any records of removal, storage, or destruction of the controlled substances collected in a manner that is consistent with that agency's recordkeeping requirements for illicit controlled substances evidence as well as diversion of these substances.
- Ensuring at least one LEA personnel is present at each Collection Event
- Maintaining control and custody of the Covered Drugs from the time the substances are collected from the Covered Entity until secure transfer, storage, or destruction of the Covered Drugs has occurred
- Reporting any diversion (theft or unexplained loss), safety and/or security issues.

Below is a description for planning, hosting, staffing, and promoting Collection Events.

### Location Planning

Locations of Collection Events will be determined based on the Population Centers that are underserved with Kiosk sites and Mail-back Distribution Locations. Once the area of need is identified and upon approval, Inmar will explore locations where it is feasible and reasonably convenient to host a Collection Event. Inmar will ensure any selected locations meet all applicable laws and regulations.

### Event Staffing and Oversight

In compliance with DEA, 21 CFR § 1317.65(a-b), local LEAs will oversee the Collection Events and Inmar will ensure that at least one LEA personnel is present at each Collection Event. LEAs will be responsible for maintaining any records of removal, storage, or destruction of the Covered Drugs collected in a manner that is consistent with that agency's recordkeeping requirements for illicit controlled substances evidence. In addition, any Covered Drugs collected at Collection Events will be stored and transferred for destruction in a manner that prevents the diversion of these substances.

Inmar will provide adequate staffing and resources to assist LEAs with logistics, coordination and/or other needs during the event. Inmar will work with the designated LEA to ensure that all material collected is compliant with federal and state regulations and any material that does not meet legal requirements is rejected. If any issues arise, Inmar will work with LEAs to resolve the issue, and if resolution is not possible, Inmar will notify the Department.



All administrative and operational costs associated with periodic Collection Events, including event supplies, LEA staff time, and costs associated with shipping and the destruction of collected drugs will be paid by Covered Manufacturers, pursuant to RCW 69.48.090(1), through the program operator, Inmar.

### **Execution Procedures**

As required by DEA, 21 CFR § 1317.65, Law Enforcement Officers employed and authorized by the LEA will maintain control and custody of the Covered Drugs from the time the substances are collected from the Covered Entity until secure transfer, storage, or destruction of the Covered Drugs has occurred.

Inmar will ensure that only Covered Entities may transfer these substances to law enforcement during the Collection Event. No other person will handle the potential controlled substances at any time.

At the conclusion of Collection Events, Inmar will work with LEAs to ensure that the collected materials are properly weighed, packaged, and shipped to Inmar's designated destruction partners in compliance with all applicable laws and in coordination with local solid waste management officials. As is standard practice for Kiosk returns under this Plan, Containers will be tracked via their unique identifiers from shipment location to the designated destruction facility.

Inmar will work with LEAs to keep a record of the following information after the transfer of controlled substances as a result of any Collection Events:

- Unique identification number of the sealed Inner Liner transferred
- Size of the sealed Inner Liner transferred (e.g., 35-gallon)
- Name, address, and registration number of the Reverse Distributor to whom the controlled substances were transferred.

### **Collection Event Promotion**

Inmar will work with the local LEA or other designated locations on any advertisement, promotion, set-up and tear down of the Event and community engagement in person. Inmar will provide all promotion materials for the Collection Event, including but not limited to direct mail postcards, local advertising, social media, and press releases to local news outlets. All materials and advertising, including signage at the Collection Event, will be targeted only to Covered Entities. Collection Events will be advertised on [medtakebackwashington.org](http://medtakebackwashington.org) and information about Collection Events can be obtained by calling (844) 4-TAKE-BACK or (844) 482-5322.

## **H. Disposal of Covered Drugs**

### **Kiosk Liners**

As described in Section II.D, Authorized Collectors may choose either the Technician-Assisted or Self-Service returns process. In both of these return options, Packaged Containers are properly sealed, securely stored, and pick-up is arranged from the Collection Site in a manner consistent with the DEA Rule. In accordance with RCW 69.48.080, the contracted common carrier will take possession of the Packaged Container and deliver it to the contracted facility, who is required to comply with all DEA and state requirements for the handling and destruction of collected medications on the pre-addressed label.

### **Mail-Back Envelopes and Packages**

All Mailers will be received by Inmar's approved DEA Reverse Distributor(s) and will be transported via common carrier for witnessed incineration at one of Inmar's approved disposal vendors. Inmar's Reverse Distributor(s) has DEA approval to provide destruction of Mailers off-site and a copy of the DEA exception letter has been provided to DOH.

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## Service Providers

The following is a list of Service Providers who will be providing transportation and disposal to fulfill the requirements of this Plan.

Company Name	Contact Information	Registration Information	Service Provided
<b>123 Compliant Logistics, LLC 2626 N 29th Avenue Phoenix, AZ 85009</b>	Operations Manager 602-612-4140	DEA Reverse Distributor- Collector: R90571264	Reverse Distributor - Packaged Containers from Authorized Collectors using either returns process option
<b>Indianapolis Resource Recovery Facility in Indiana, operating as Covanta Indianapolis, Inc. 2320 S. Harding Street Indianapolis, IN 46221</b>	Operations Manager 317-478-0670	DEA Reverse Distributor- Collector: RC0620496  EPA ID No: IND984882365	<b>Reverse Distributor &amp; Municipal Waste Combustor</b> – All Covered Drugs (Auto-Injector Mail-back Package, Mail-back Packages & Packaged Containers from <b>Authorized Collectors</b> )
<b>Barron County Waste to Energy &amp; Recycling Facility 585 10 1/2 Avenue Almena, WI 54805</b>	Operations Manager 715-637-6890	EPA ID Title V Permit #: 60304904A-P21	Municipal Waste Combustor – All Covered Drugs (Auto-Injector Mail-back Package, Mail-back Packages & Packaged Containers from Authorized Collectors)
<b>FedEx</b>	Account Manager 800-469-9993		Common Carrier – Packaged Containers
<b>USPS</b>	Account Manager 919-501-9394		Common Carrier – All Mailers and Containers

Containers and Inner Liners will have a serialized identification number to enable tracking at all stages of the return process illustrated below.



Figure 6: Returns Process Tracking

Tracking is well-documented as evidenced by the serialization tracking forms referenced below. This form must be completed and witnessed by two Authorized Employees, which assures compliance and safety across the Program, and internally by both the Program Operator and the Authorized Collector.

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## DRUG DISPOSAL SERIALIZATION



### TRACKING SHEET INNER LINER TRACKING FORM

Serialization Tracking Sheet should be validated by 2 authorized individuals - See (21 CFR §1317.80, 21 CFR §1317.35, 21 CFR §1317.75)

Name of Collection Site		Address of Collection Site		Collection Site DEA # (if applicable):	
Size of Liner		Address of Reverse Distributor/Disposal Site		Reverse Distributor/Disposal Site DEA #	
1 SERIAL NUMBER (unique)  Ex: 32587	2 Date Liner Acquired (1 Signature)  4/26/19  John Jones	3 Date Liner Installed (2 Names & Signatures)  4/26/19 John Jones John Jones Sally Smith Sally Smith		4 Date Removed (2 Names & Signatures)  5/26/19 John Jones John Jones Sally Smith Sally Smith	
		5 Date Transferred to Storage (2 Names & Signatures)  5/26/19 John Jones John Jones Sally Smith Sally Smith		6 Date Shipped (2 Names & Signatures)  5/27/19 John Jones John Jones Sally Smith Sally Smith	

Figure 7: Inmar Serialization Tracking Form

The purpose of this form is to document the use of the serialized Inner Liner throughout the collection process and to help the Authorized Collector meet DEA and Board of Pharmacy recordkeeping requirements. Inmar requires each Authorized Collector to understand and comply with all federal, state, and local regulatory requirements pertaining to Covered Drugs applicable at the Collection Site, including but not limited to applicable rules from the Washington State Pharmacy Quality Assurance Commission. Inmar requires signed contracts stating the requirements with which Authorized Collectors must comply and giving Inmar the right to audit for compliance at any time. More information about the specific policies and procedures included in Inmar's contracts with Authorized Collectors are described below in Section III.A

The serial numbers, date acquired, and signature of Authorized Employee must be completed upon receipt of the Container and Inner Liner. As illustrated above, the date installed is to be completed by two Authorized Employees with their names and signatures. The date the Container and Inner Liner are removed from the Kiosks is also to be noted with names and signatures. Finally, the date the Packaged Container and Inner Liner are shipped is noted with authorized names and signatures.

Authorized Collectors must maintain a copy of the completed form, a copy of the common carrier tracking information, and other records as applicable, on file at the Authorized Collector's registered location for at least two years pursuant to 21 CFR § 1304.04.

Authorized Collectors are provided detailed instructions on how to manage a Kiosk, including but not limited to: installation (if applicable), safety and security, recognizing capacity and the importance of ensuring uninterrupted access to the public, replacing Inner Liners (if applicable), storage of Packaged Containers and the rules and regulations pertaining to these items and the operation of a Kiosk in general including functionality and cleanliness. Should an Authorized Collector need services or assistance with maintenance, cleaning, or educational/outreach materials they can contact Inmar via the contact information outlined in the previously mentioned training. Training material is provided in Appendix E but does not represent final state-specific material.

### Recycling and Separation of Covered Drugs from Packaging

Per DEA, 21 CFR §1317.75(c) prohibits handling substances after they have been deposited into a Kiosk. For this reason, Inmar is unable to separate and recycle drug packaging. However, Inmar will execute educational

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programs, as outlined in Section IV, to encourage Covered Entities to separate Covered Drugs from their packaging and recycle the packaging prior to disposal.

### **Collection of Covered Drugs That Cannot Be Accepted in Existing Methods**

In accordance with RCW 69.48.060(3)(f), Inmar acknowledges the need to provide alternative collection methods for covered drugs (other than controlled substances) that cannot be accepted or co-mingled with other covered drugs in kiosks, mailers, or collection events. Inmar will work with the Department of Health to determine a feasible solution for collecting these covered medications. This collaboration will ensure that all covered drugs, regardless of their compatibility with existing collection methods, are safely and securely collected as required by law.

## **III. Compliance with Applicable Laws**

Required by RCW 69.48.060(2)(d), Inmar will comply with applicable provisions of chapters 70A.205 and 70A.300 RCW, including rules adopted pursuant to those chapters that establish collection and transportation standards, and federal laws and regulations governing the handling of Covered Drugs, including DEA regulations. Additionally, Inmar will ensure that Service Providers and Authorized Collectors also comply with the aforementioned applicable laws and regulations as detailed below:

### **Federal**

1. DEA, The Controlled Substance Act (CSA) - 21 USC Chapter 13 §§ 801 - 971
  - Responsible Parties - Authorized Collectors, Collection Sites, and Service Providers
2. DEA, 21 CFR Section 1317
  - Responsible Parties - Authorized Collectors, Collection Sites, and Service Providers
3. US Department of Transportation (DOT) Pipeline and Hazardous Materials Safety Administration (PHMSA) - 49 CFR Subtitle B Chapter 1 §§ 100 - 185
  - Responsible Parties - Authorized Collectors, Collection Sites, and Service Providers

### **State**

1. State of Washington Drug Take-back Program - RCW Chapter 69.48 Sections 69.48.010 through 69.48.200 and the WAC Sections 246.480.010 through 246.480.990
  - Responsible Parties - Inmar Rx Solutions on behalf of the Covered Manufacturers we represent
2. Washington State Pharmacy Quality Assurance Commission - WAC Chapter 246.480.010 through 246.480.990
  - Responsible Parties - Authorized Collectors, and Collection Sites
3. State of Washington Department of Ecology Hazardous Waste & Toxics Reduction Program - Chapter 70A.300 RCW and WAC 173-303
  - Responsible Parties - Inmar Rx Solutions on behalf of the Covered Manufacturers we represent, Authorized Collectors, Collection Sites and Service Providers
4. State of Washington Department of Ecology Solid Waste Management Program - RCW Chapter 70A.205 and WAC 173-350
  - Responsible Parties - Inmar Rx Solutions on behalf of the Covered Manufacturers we represent, Authorized Collectors, Collection Sites and Service Providers

## A. Policies and Procedures

In accordance with RCW 69.48.050(2)(f), Inmar has established policies and procedures to be followed by persons handling Covered Drugs collected under the Program to ensure safety, security, and compliance with regulations adopted by the DEA, the Drug Take-back Laws, as well as 70A.205 and 70A.300 RCW, including rules adopted pursuant to those chapters that establish collection and transportation standards.

Inmar requires that Authorized Collectors, Collection Sites, Mail-back Distribution Locations, and Service Providers involved in collection services, transportation, or disposal comply with The Drug Take-back Program Laws, The Controlled Substances Act, 21 USC §§ 801-971 and 21 CFR § 1317; United States Department of Transportation Hazardous Materials Regulation, 49 CFR § 100-185; Board of Pharmacy, and all applicable state and federal laws.

Inmar requires a signed agreement with Authorized Collectors and Service Providers ensuring their commitment to compliant operation of the Kiosk and shipping of contents in compliance with the DEA regulations. A refusal to sign the agreement or comply with the DEA regulations is a reason an Authorized Collector could be excluded from the Program.

Inmar's agreement with Authorized Collectors generally includes:

- Service Overview
- Term
- Client obligations
  - Compliance with all applicable federal, state and local regulatory requirements, including but not limited to, DEA, DOT, and Environmental Protection Agency (EPA) regulations
  - Maintaining all applicable governmental permits and licenses
  - Inmar has the right to inspect site and records upon request to ensure compliance
  - Provide Covered Entities continual access to the Kiosk during business hours, unless:
    - The kiosk is locked due to safety, security, maintenance, or other reasons allowed by applicable regulations;
    - The kiosk is full or damaged in a way that compromises security; or
    - The kiosk is in a long-term care facility, and the drop-slot must be locked when not regularly monitored by facility staff;
    - The kiosk is in a substance use disorder treatment program, and it must be locked in a controlled-access room when not in use.
  - Inmar must be promptly notified of any unserviced Kiosk or safety or security concerns
  - Safety and security procedures
  - Training and qualified personnel
  - Description of supplies provided and replenishment [annie.bailey@inmar.com](mailto:annie.bailey@inmar.com)
  - Shipping and Tracking
- Cancellation procedures
- Confidentiality
- Limitations
- Indemnification
- Signatures



Inmar's agreement with Service Providers who handle Covered Drugs generally includes:

- Scope of work
- Delivery schedule
- Delivery procedures
- Delivery vehicles and identification
- Term
- Fees
- Descriptions of acceptable and unacceptable waste
- Quality assurance/quality control
- Billing and payments
- Insurance
- Compliance with government regulations
- Suspension and termination of service
- Right to audit.

Obligations of Mail-back Distribution Locations under agreement with Inmar include, but are not limited to:

- Client shall provide to Inmar, and update as needed, contact information to include name, email address, and direct phone number for its designated representative with decision-making authority regarding the Program and a designated backup. The Client will obtain Inmar's contact information for future use to contact with any question, safety and security concerns, and/or any service issues.
- Client shall provide the Mail-Back Envelopes to consumers at no charge and available to Covered Entities during normal business hours. Mail-Back Envelopes can be set up as self-service by consumers or handed out by location staff, all while being distributed from an easily accessible display stand for Covered Entities. Ensure Covered Entities know they can take as many mailers as they need.
- Client understands that their location will be listed on [medtakebackwashington.org](http://medtakebackwashington.org) and 844-4-TakeBack as a location the public can visit to pick up mailers.
- Client shall not modify any part of the provided mail-back starter kit.
- Client shall display signage and instructions regarding proper use of mailers and have the opportunity to provide verbal or printed information regarding the safe disposal of covered drugs.
- Client shall keep an inventory record of the number of Mail-Back Envelopes ordered and the number of Mail-Back Envelopes distributed and to provide such information to Inmar during Inmar's routine check-ins.
- Client shall replenish its stock of Mail-Back Envelopes as needed.
- Client shall not use the Mail-Back Envelopes for the return of its own pharmaceutical returns, any consumer returns delivered to Client, including under a CDTB program, or any other pharmacy-generated waste by Client.
- Client shall comply with all applicable laws and regulations in connection with the safe and compliant disposal of pharmaceuticals. This includes:
  - Alerting Inmar immediately of any safety or security concerns.
  - Not collecting any personal information from Covered Entities.
  - Not accepting any used mailers from Covered Entities.
- Client shall train its staff utilizing training material provided by Inmar. Training shall take place at Program initiation, new hire on-boarding, and at least annually thereafter.
- Client agrees to participate in routine check-ins by Inmar to ensure the Program is operating in accordance with this and all applicable laws.
- Client agrees to receive re-education by Inmar on Program requirements if Inmar receives feedback

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from the Program's overseeing regulatory agency or consumers that there is an issue with improper operations.

- Client agrees to notify Inmar when they choose to stop distributing mailers.

Collection Event agreements require law enforcement to:

- Maintain compliance with all regulations stated above, including the maintenance of any records of removal, storage, or destruction of the controlled substances collected in a manner that is consistent with that agency's recordkeeping requirements for illicit controlled substances evidence as well as diversion of these substances, as required under 21 CFR § 1317.35.
- Ensure at least one LEA personnel is present at each Collection Event
- Maintain control and custody of the Covered Drugs from the time the substances are collected from the Covered Entity until secure transfer, storage, or destruction of the Covered Drugs has occurred
- Report any diversion (theft or unexplained loss), safety and/or security issues.

## B. Patient Privacy

Inmar provides significant training to our participating Authorized Collectors and strictly follows the DEA Rule for the proper handling of the Kiosks and Inner Liners. This begins with the training of the Authorized Collector in the compliant operation of the Kiosk and proper preparation, removal and packaging of the Container. It also involves the training of staff that may come into contact with the Packaged Containers to ensure proper handling. Inmar strictly complies with state and federal statutes and regulations, including but not limited to the DEA regulations cited below.

Inner Liners are opaque and contents will not be visible when sealed. According to the DEA - As provided in 21 CFR § 1317.60(c) and 1317.70(f), Inner Liners shall be sealed immediately upon removal from the Kiosk; sealed Inner Liners and Standard Mail-back Envelopes shall not be opened, x-rayed, analyzed, or otherwise penetrated. Accordingly, their contents shall not be sorted or inventoried subsequent to being placed into Kiosks or Mailers. To clarify this, 21 CFR § 1317.75(c) was modified to add the prohibition against individually handling substances after they have been deposited into Kiosks.

### **Encouraging Covered Entities to Safeguard Personal Information:**

Inmar will also work to ensure that Covered Entities understand the importance of removing any personal or identifiable information from medication packaging before depositing it into Kiosks or Mailers. As part of Inmar's public outreach efforts, educational materials and instructions will be provided to Covered Entities to encourage the redaction or removal of personally identifiable information (PII) from all packaging before disposal. These instructions will be included with program educational materials. Additionally, Covered Entities will be reminded during mail-back services about the need to ensure their personal information is safeguarded before returning medications.

### **Compliance with Applicable Laws:**

Inmar, contracted Service Providers and Authorized Collectors will comply with all regulations regarding the protection of patient privacy and will be HIPAA and Protected Healthcare Information (PHI) compliant. Any and all patient information on drug packaging will be promptly destroyed in the unlikely event of exposure.

## IV. Promotion

Inmar will execute a comprehensive and measurable promotion, education and public outreach strategy to drive awareness of the Program and maximize participation pursuant to RCW 69.48.070. In addition to preventative education, Inmar's strategy is designed to ensure that where and how to return Covered Drugs is widely understood by Covered Entities, pharmacists, Retail Pharmacies, health care facilities and providers, veterinarians and veterinary hospitals.

Pursuant to RCW 69.48.070(1)(a-e) the individual components of Inmar's promotion strategy are detailed below. Across all tactics, key messages will include, but not be limited to, the following:

- Promote the safe storage of legend drugs and non-legend drugs by residents before secure disposal through a Drug Take-back Program
- Discourage residents from disposing of Covered Drugs in solid waste collection, sewer, or septic systems and describe how to return Covered Drugs to the Drug Take-back Program
- Promote the use of the Drug Take-back Program so that where and how to return Covered Drugs is widely understood by residents, pharmacists, Retail Pharmacies, health care facilities and providers, veterinarians, and veterinary hospitals
- Maintain and operate a Program Toll-free Phone Number and Medtakebackwashington.org publicizing collection options and Collection Sites and discouraging improper disposal practices for Covered Drugs, such as flushing them or placing them in the garbage
- Encourage the proper identification and segregation of drugs for disposal, the allowance of co-mingling for mail-back envelopes, and the recycling of product packaging prior to placement into kiosks or mailback envelopes for disposal
- Importance of redacting individually identifiable information and safeguarding private patient information prior to depositing Covered Drugs in Kiosks or Mailers
  - The messaging will be displayed on medtakebackwashington.org and Inmar's educational materials document (Including translated versions).

Inmar will develop and implement educational materials to help Covered Entities clearly understand the logistics, safety, and educational components of the Program. Inmar will coordinate educational outreach with other Program Operators so that all state residents can easily identify, understand, and access the collection services provided by any Drug Take-back Program. This coordination will include the fair and equitable division of resources.

### A. Tools for Promotion

#### **Printed Materials**

In accordance with RCW 69.48.070(1)(e-f), Inmar will make available through Medtakebackwashington.org and distribute promotional printed materials to Retail Pharmacies, health care facilities, and other interested parties so that they can provide these materials to Covered Entities. Distribution methods include providing material at the time of Kiosk installation, with the Mail-back Starter Kit or by request on Medtakebackwashington.org or by calling the Program Toll-free Phone Number.

The media communication methods of promotion described in this section will encourage any interested party, including but not limited to, Retail Pharmacies, healthcare facilities and veterinary clinics, to request these materials via Medtakebackwashington.org or Program Toll-free Phone Number. The process for requesting materials is the same for all entities whether or not they are considered Authorized Collectors.

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These materials will:

- Provide instruction on how to safely store Covered Drugs at home
- Inform of the risks of disposing of Covered Drugs in inappropriate waste streams (e.g., solid waste collection, sewer, or septic systems) and discourage improper disposal such as flushing or placing them in the garbage
- Outline how to participate in the Drug Take-back Program for safe disposal of Covered Drugs
- Inform Covered Entities about Collection Site locations, hours of operation, and Mail-back Services.

All materials will leverage explanatory graphics to aid in comprehension, will be easily understandable by interested parties with varying levels of English proficiency, and can be translated into other languages at the Department's request.

Inmar will provide a creative advertising template for print publications. To drive public relation impression, Inmar will develop press release templates and perform outreach to local media.

### **Kiosk Signage**

Inmar has established an approved design of kiosk signage. Reference Appendix D "Promotional Material Images" for images of the approved kiosk signage.

Inmar has coordinated with other Program Operators on signage and the standardized instructions listed on those Kiosks.

### **Outreach Demographics**

Inmar has a system in place that allows us to efficiently deploy local media using traditional tactics for general awareness and programmatic media to sustain a presence throughout the year. Below are details that have been gathered to inform the outreach process. Inmar will reach all demographics including the elderly and underserved.

The below population data was gathered from the U.S. Census Bureau (<https://www.census.gov/quickfacts/fact/table/WA/POP010220>).

### **Washington**

- Population 7,812,880
  - Ages 0-17 21.1%
  - Ages 18-64 62.1%
  - Ages over 65 16.8%
- Households 2,979,272
  - White alone 65.1%
  - Asian 10.5%
  - Hispanic or Latino 14%
  - Black or African American 4.6%
  - American Indian or Native Alaskan 2%
- Median HHI \$90,325

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### Target Demographics:

- Covered Entities
  - General public
  - At risk populations including the elderly and homeless population
  - Minority, low-income, rural and other historically underserved communities
- Medical Industry and LEA
  - Pharmacies
  - Retailer of Covered Drugs
  - Health care providers and patients
  - Skilled nursing and long-term care facilities
  - Veterinary providers and animal lovers
  - Public health facilities
  - Local Police Departments
  - Sheriffs Departments

### Media Communication Methods

Inmar will use the following outreach tactics to educate the Target Demographics on where and how to return covered drugs throughout the communities of Washington.

#### Current Outreach Efforts:

- Inmar will continue to reach out to Covered Entities, Retail Pharmacies, health care facilities, and veterinary hospitals through direct mail in a semiannual campaign deployed twice a year around the National Consumer Drug Take-Back (NCDTB) days. The campaigns will focus on promoting the Washington Safe Medication Return Program, with a particular emphasis on underserved and rural areas, gradually expanding outreach to larger cities. Programmatic advertising will include quarterly campaigns running for the first two years, with adjustments to the campaign made starting in year three. This will involve targeted digital advertising through browser sites and geo-targeting in specific areas that need additional outreach.

#### Planned Future Outreach:

- Inmar plans to refine the outreach strategy based on the data and performance from the first two years. This may involve increased focus on high-performing channels like Direct Mail and Programmatic Ads, with adjustments to include additional or alternative methods where needed. For example, while direct mail will remain a core strategy, Inmar may increase or decrease the frequency of programmatic digital ads or print ads depending on audience engagement and the program's evolving needs.
- In years three and beyond, Inmar will assess the performance of all outreach tactics (including direct mail, programmatic media, and print ads) to determine where adjustments should be made. These adjustments will reflect changes in the program's goals, including the expansion of services, the diversity of target demographics, and feedback from local communities and health jurisdictions. Inmar may adjust the frequency or scope of some tactics and introduce new methods of outreach, such as more localized campaigns or partnerships with community organizations.

#### Metrics and Reporting:

Impressions (the potential views or interactions with content) will be measured to evaluate the effectiveness of each outreach tactic. These metrics will help refine future outreach efforts, ensuring the most efficient use of resources and maximizing program reach.

### **Program Website - Medtakebackwashington.org**

Pursuant to RCW 69.48.070(2), Inmar is providing a single, neutrally branded, mobile-optimized website, in coordination with other approved Program Operators, publicizing collection options and educating all Covered Entities, including individuals with limited English proficiency, on proper disposal practices. Inmar utilizes enhanced search engine optimization to ensure easy location and access.

Specifically, Medtakebackwashington.org will:

- Provide contact info to Covered Entities, LEAs, health jurisdictions, and community members to provide feedback on the Program.
- Allow Covered Entities to find the nearest Collection Site or Mail-Back Distribution Location via an interactive map. The list of locations will be updated at least quarterly to ensure accuracy. The location list will be inclusive of all Kiosks and Mail-Back Distribution Locations operated by Department-approved Program Operators.
- Allow Covered Entities to request pre-paid and pre-addressed Mailers.
- Clearly indicate what substances are and are not accepted.
- Include educational and outreach materials for the safe storage and disposal of Covered Drugs.

Potential Authorized Collectors interested in participating in the Program will be able to request more information through Medtakebackwashington.org. In addition, participating Authorized Collectors will have access to resources for compliant Kiosk management (including installation, tracking, and shipping) and will be able to request on-site Kiosk maintenance and support. Similarly, Mail-Back Distribution Locations will be able to request educational and promotional materials, additional supplies to prevent a break in service, request bulk orders, obtain support, and report issues via Medtakebackwashington.org.

In compliance with WAC 246-480-070, Inmar will update the list of Authorized Collectors, Collection Sites, Mail-back Distribution Locations, and locations for Collection Events at least quarterly on Medtakebackwashington.org.

Inmar is in regular talks with the other Program Operator about edits, additions, and efficiencies to Medtakebackwashington.org, and will ensure that all functionalities described above will be added to Medtakebackwashington.org.

### **Program Toll-free Phone Number**

Inmar coordinates with the other approved Program Operators establishing a single toll-free phone number as required by RCW 69.48.070(2). The single toll-free call center is where interested parties can call to learn more about the Program and drug disposal best practices. Covered Entities will also be able to request information about the nearest Collection Site or Mail-back Distribution Location, request a pre-paid Mailer be sent to them or acquire information about other collection processes. The call center is operated with live operators and staffed with a third-party service to assist with live translation in requested languages. All operators are trained to assist and answer questions related to the Program operation including but not limited to Authorized Collector Kiosk support and service requests.

Callers with medical emergencies will be directed to call 911. Patients with medication-related questions will be directed to contact their health care provider(s).

Authorized Collectors will also be able to call the Program Toll-free Phone Number to request on-site Kiosk maintenance and support.

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## Coordination with Other Approved Programs

1. Coordination efforts consist of providing, maintaining, and updating Medtakebackwashington.org and single Program Toll-free Phone Number to access information about collection services for all approved Plans.

## Public Awareness and Outreach Reporting

Pursuant to RCW 69.48.070(1)(h), Inmar will report on its promotion, outreach, and public education activities in its annual report required by RCW 69.48.100.

## V. Goals

The goals outlined in this proposal are intended to guide Inmar in optimizing the effectiveness of the Safe Medication Return Program by increasing kiosk coverage, improving accessibility, and enhancing collection efforts across Washington. While these goals serve as benchmarks to measure progress, we understand that external factors such as logistical challenges, community engagement, or other unforeseen circumstances may impact the achievement of these targets. Should these goals not be fully met, Inmar shall not be held to a rigid standard but will instead engage in re-strategizing and exploring new solutions to meet the program's objectives in alignment with the statutory requirements. We remain committed to adapting our approach as needed and working closely with the Department and local communities to ensure the program continues to meet RCW 69.48.060(3)(c) and other relevant statutory mandates.

	Program Year 3 (1/1/25 - 12/31/25)	Program Year 4 (1/1/26 - 12/31/26)	Program Year 5 (1/1/27 - 12/31/27)	Program Year 6 (1/1/28 - 12/31/28)
<b>Collection</b>	<p>Continue outreach to local health jurisdictions, pharmacies, LEA's and long term care facilities around becoming Kiosk Collection Site.</p> <p>Continue outreach to potential Mail-Back Distribution Locations where Kiosk Collection Sites are unavailable.</p> <p>Establish an additional 24 Kiosks at Collection Sites in Population Centers across the state.</p> <p>Continue providing service through Mail-back Distribution Locations and collection events in populations underserved by Collection Sites in coordination with the Department and local health jurisdictions.</p>	<p>Continue outreach to local health jurisdictions, pharmacies, LEA's and long term care facilities around becoming Kiosk Collection Site.</p> <p>Continue outreach to potential Mail-Back Distribution Locations where Kiosk Collection Sites are unavailable.</p> <p>Establish an additional 20 Kiosks at Collection Sites in Population Centers across the state.</p> <p>Continue providing service through Mail-back Distribution Locations and collection events in populations underserved by Collection Sites in coordination with the Department and local health jurisdictions.</p>	<p>Continue outreach to local health jurisdictions, pharmacies, LEA's and long term care facilities around becoming Kiosk Collection Site.</p> <p>Continue outreach to potential Mail-Back Distribution Locations where Kiosk Collection Sites are unavailable.</p> <p>Establish an additional 12 Kiosks at Collection Sites in Population Centers across the state.</p> <p>Continue providing service through Mail-back Distribution Locations and collection events in populations underserved by Collection Sites in coordination with the Department and local health jurisdictions.</p>	<p>Continue outreach to local health jurisdictions, pharmacies, LEA's and long term care facilities around becoming Kiosk Collection Site.</p> <p>Continue outreach to potential Mail-Back Distribution Locations where Kiosk Collection Sites are unavailable.</p> <p>Establish an additional 12 Kiosks at Collection Sites in Population Centers across the state.</p> <p>Continue providing service through Mail-back Distribution Locations and collection events in populations underserved by Collection Sites in coordination with the Department and local health jurisdictions.</p>

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<b>Education &amp; Promotion</b>	Inmar sets a collection goal (for Collection Sites) of 150 pounds per Collection Site for a total of 37,650 pounds of Covered Drugs collected from 251 Kiosks.	Inmar sets a collection goal (for Collection Sites) of 150 pounds per Collection Site for a total of 39,450 pounds of Covered Drugs collected from 263 Kiosks.	Inmar sets a collection goal (for Collection Sites) of 150 pounds per Collection Site for a total of 41,250 pounds of Covered Drugs collected from 275 Kiosks.	Inmar sets a collection goal (for Collection Sites) of 150 pounds per Collection Site for a total of 43,050 pounds of Covered Drugs collected from 287 Kiosks.
	Inmar estimates approximately a 10% growth in mail-back weight collected year over year, totalling 1,527.90 pounds and 125 pounds per collection event.	Inmar estimates approximately a 10% growth in mail-back weight collected year over year, totalling 1680.69 pounds and 125 pounds per collection event.	Inmar estimates approximately a 10% growth in mail-back weight collected year over year, totalling 1,848.75 pounds and 125 pounds per collection event.	Inmar estimates approximately a 10% growth in mail-back weight collected year over year, totalling 2,033.63 pounds and 125 pounds per collection event.
	Continue coordination with other approved Program Operators in maintaining a single system of promotion including Medtakebackwashington.org, Program Toll-free Phone Number and customization of Kiosk signage as agreed upon by the Program Operators and the Department.	Continue coordination with other approved Program Operators in maintaining a single system of promotion including Medtakebackwashington.org, Program Toll-free Phone Number and customization of Kiosk signage as agreed upon by the Program Operators and the Department.	Continue coordination with other approved Program Operators in maintaining a single system of promotion including Medtakebackwashington.org, Program Toll-free Phone Number and customization of Kiosk signage as agreed upon by the Program Operators and the Department.	Continue coordination with other approved Program Operators in maintaining a single system of promotion including Medtakebackwashington.org, Program Toll-free Phone Number and customization of Kiosk signage as agreed upon by the Program Operators and the Department.
	Continue public awareness and outreach campaigns as described in Section IV of Plan with a goal of reaching 50% of Covered Entities in Washington.	Continue public awareness and outreach campaigns as described in Section IV of Plan with a goal of reaching 50% of Covered Entities in Washington.	Continue public awareness and outreach campaigns as described in Section IV of Plan with a goal of reaching 50% of Covered Entities in Washington.	Continue public awareness and outreach campaigns as described in Section IV of Plan with a goal of reaching 50% of Covered Entities in Washington.

## VI. Annual Reporting

In accordance with RCW 69.48.100 and WAC 246-480-080, Inmar will submit, by July 1st, 2022 and each July 1st thereafter, in a format prescribed by the Department, an Annual Report describing implementation of the Drug Take-back Program during the previous calendar year that includes:

- A list of Covered Manufacturers participating in the Drug Take-back Program
- The amount, by weight, of Covered Drugs collected, including the amount by weight from each Collection Method used
- The following details regarding the Program's Collection System: A list and map of Collection Sites with addresses; the number of Mailers provided; locations where Mailers were provided, if applicable; dates and locations of Collection Events held, if applicable; and the transporters and disposal facility or facilities used
- Whether any safety or security problems occurred during collection, transportation, or disposal of Covered Drugs, and if so, completed and anticipated changes to policies, procedures, or tracking mechanisms to address the problem and improve safety and security
- A description of the public education, outreach, and evaluation activities implemented
- A description of how collected packaging was recycled to the extent feasible

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- A summary of the Program's goals for collection amounts and public awareness, the degree of success in meeting those goals, and if any goals have not been met, what effort will be made to achieve those goals the following year
- The Program's annual expenditures, itemized by Program category.

Inmar will, within thirty days after each annual period of operation, submit an annual collection amount report to the Department that provides the total amount, by weight, of Covered Drugs collected from each Collection Site during the prior year. Inmar understands that the Department will make reports submitted available to the public through the internet.

## VII. Projected Program Costs and Fees

	Year 1
Collection and Disposal Cost	\$457,377
Communication Costs	\$411,000.00
<b>Total Program Costs</b>	<b>\$1,248,818</b>

### Assumptions

This budget estimate provided by Inmar is an estimate of the total expenditure to implement the Program across the entire state of Washington. The updated costs are based on the expansion of the program to meet the revised RCW 69.48.060(3)(c) requirements, including the increase in kiosk coverage, additional mail-back services, and collection events for underserved areas. This increase in scope requires additional funding for transportation, disposal, and program logistics.

- Collection and Disposal Costs have been revised to reflect the increased volume of covered drugs, with additional kiosks and collection sites expected to be deployed across the state. This also accounts for the expanded mail-back services and periodic collection events that will supplement kiosk coverage in underserved areas.
- Inmar will continue to rely on long-standing agreements for transportation and disposal; however, the revised projections reflect the additional costs associated with increasing the scope of collection services, including the maintenance and upkeep of kiosks and the logistics of handling an increased volume of collected drugs.
- Inmar will be responsible for all costs incurred in the program and will perform all work in-house, except for transportation and disposal services, which will be subcontracted.

## VIII. Changes to an Approved Program

In accordance with RCW 69.48.050(5)(a-c), Inmar will follow the required notification process for proposed changes to the approved Program. Inmar will notify the Department in writing at least 15 days prior to a substantial change to the Program. We understand and agree that those substantial changes include Covered Manufacturers, Collection Methods, service Convenience Standard goals, policies and procedures for handling Covered Drugs, education and promotion methods and selection of disposal facilities.

Inmar will notify the Department at least seven days before implementing changes to the Program that do not substantially alter Program operations such as changes to Collection Site locations, methods for scheduling and locating periodic Collection Events, and methods for distributing pre-paid, pre-addressed Mailers. Inmar

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will not notify the Department of de minimis items such as minor revisions to branding, marketing materials and other dynamic information updated on Medtakebackwashington.org such as the Collection Site location finder.

Inmar will notify the Department of any changes to the official point of contact no later than 15 days following the change. We further agree to notify the Department of any changes in ownership or contact information for participating Covered Manufacturers no later than 90 days after such change.

## IX. Grandfathered Drug Take-back Programs

Inmar acknowledges that as of November 21, 2021 all grandfathered counties will be incorporated into the statewide program. Inmar will meet Convenience Standards in these counties as well as other counties in the state.

## X. Proprietary Information

During the execution of the Program, Inmar anticipates that financial, commercial, and proprietary information will be accessed by both Inmar and the state and, in such circumstances, Inmar, in accordance with RCW 42.56.270, will properly mark such information.

## XI. Contact Information

### **Program Operator Point of Contact**

Wanda Voigt, M.Jur., RN, BSN  
Director, Regulatory & Compliance  
Inmar Intelligence  
One West Fourth Street, Suite #500  
Winston Salem, NC 27101  
Email: [Wanda.Voigt@inmar.com](mailto:Wanda.Voigt@inmar.com)

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## Appendix A: List of Participating Covered Manufacturers

Manufacture Name (Parent)	Company Name (Affiliate)
AAA Pharmaceutical, Inc.	AAA Pharmaceutical, Inc.
Accord Healthcare, Inc	Accord Healthcare, Inc
Archis Pharma LLC	Archis Pharma LLC
Armas Pharmaceuticals Inc.	Armas Pharmaceuticals Inc.
Ascend Laboratories	Ascend Laboratories
ASO LLC	ASO LLC
Avet Pharmaceuticals, Inc	Avet Pharmaceuticals, Inc
Axsome Therapeutics, Inc.	Axsome Therapeutics, Inc.
Camber Pharmaceuticals, Inc.	Hetero Labs Limited, Vivimed Life Science Private Limited, Ascent Pharmaceuticals, Inc, Annora Pharma Private Ltd., Innogenix LLC, CorePharma, LLC, Cyndea Pharma, Ajes Pharmaceuticals, Biological E. Limited, Aspiro Pharma Limited
Carlsbad Technology, Inc	Carlsbad Technology, Inc
Cipla USA Inc.	Cipla USA Inc.
CivicaScript, LLC	CivicaScript, LLC
Dr. Reddy's Laboratories Inc.	Dr. Reddy's Laboratories Inc.
Duchesnay USA, Inc	Duchesnay USA, Inc
Florida Pharmaceutical Products, LLC	Florida Pharmaceutical Products, LLC
Fosun Pharma USA, Inc	Fosun Pharma USA, Inc
Granules Pharmaceuticals, Inc.	Granules Pharmaceuticals, Inc.
Hikma Pharmaceuticals USA Inc.	Hikma Pharmaceuticals USA Inc.
Jubilant Cadista Pharmaceuticals Inc.	Jubilant Cadista Pharmaceuticals Inc.
Lannett Company Inc.	Kremers Urban Pharmaceuticals Inc.,
Leading Pharma, LLC	Leading Pharma, LLC
LXO US Inc	LXO US Inc
Macleods Pharma Limited	Macleods Pharma USA, Inc.
Micro Labs Limited	Micro Labs USA, Inc.
Mirum Pharmaceuticals	Mirum Pharmaceuticals
Neurelis, Inc.	Neurelis, Inc.
Novadoz Pharmaceuticals, LLC	Novadoz Pharmaceuticals, LLC

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Noven Pharmaceuticals, Inc.	Noven Pharmaceuticals, Inc.
Novugen Pharma (USA) LLC,	Novugen Pharma (USA) LLC,
Oxford Pharmaceuticals, LLC	Oxford Pharmaceuticals, LLC
Oyster Point Pharma, Inc.	Oyster Point Pharma, Inc.
ProvePharm	Apollo Pharmaceuticals USA
Reese Pharmaceutical Company	Reese Pharmaceutical Company
Sebela Pharmaceuticals Inc.	Sebela Pharmaceuticals Inc.
Sheffield Pharmaceutical LLC	Sheffield Pharmaceutical LLC
SK Life Science Inc	SK Life Science Inc
Solco Healthcare US, LLC	Solco Healthcare US, LLC
Somerset Pharma, LLC	Somerset Pharma, LLC
Strides Pharma Inc.	Strides Pharma Inc.
Sumitomo Pharma America, Inc.	Sumitomo Pharma America, Inc.
Sun (Taro) Pharmaceutical Industries, Inc.	Sun (Taro) Pharmaceutical Industries, Inc.
TAGI Pharma, Inc.	TAGI Pharma, Inc.
Tarsus Pharmaceuticals, Inc.	Tarsus Pharmaceuticals, Inc.
Towa Pharmaceutical Europe S.L.	Towa Pharmaceutical Europe S.L.
Towa Pharmaceutical Europe S.L.	Breckenridge Pharmaceutical, Inc
Tri-Source Pharma, LLC	NextSource Biotechnology, LLC
Tri-Source Pharma, LLC	Tri-Source Pharma, LLC
TruPharma, LLC	TruPharma, LLC
Unichem Laboratories Limited	Unichem Pharmaceuticals (USA), INC.
United Exchange Corp	United Exchange Corp
Upsher-Smith Laboratories, LLC	Upsher-Smith Laboratories, LLC
Westminster Pharmaceuticals, LLC	Westminster Pharmaceuticals, LLC



## Appendix B: List of Contracted Authorized Collectors and Collection Sites

Account Name	Mailing Street	Mailing City	Mailing State/Province	Mailing Zip/Postal Code	County
Aberdeen Police Department	210 E Market St	Aberdeen	Washington	98520	Grays Harbor
ALBERTSONS #2592	2108 W Main St	Battle Ground	Washington	98604	Clark
ALBERTSONS #3414	450 N Wilbur Avenue	Walla Walla	Washington	99362	Walla Walla
ALBERTSONS #580	14300 NE 20th Ave	Vancouver	Washington	98686	Clark
Alderwood Park Health and Rehabilitation	2726 Alderwood Ave.	Bellingham	Washington	98225	Whatcom
Arow Pharmacy	3007 Limited Ln NW	Olympia	Washington	98502	Thurston
BIRCHVIEW MEMORY CARE	925 DUNLOP AVE	SEDRO-WOOLLEY	Washington	98284	Skagit
Cascadia Pharmacy Wallingford	1815 N 45th St. #110	Seattle	Washington	98103	King
CEDAR COURT ASSISTED LIVING	20420 MARINE DRIVE	STANWOOD	Washington	98292	Snohomish
Cheney Police Department	215 G St	Cheney	Washington	99004	Spokane
CITY OF MERCER ISLAND POLICE DEPARTMENT	9611 SE 36TH STREET	Mercer Island	Washington	98040	King
Columbia Place	2315 Williams St	Bellingham	Washington	98225	Whatcom
Doctors Pharmacy	65 Columbia Point Drive	Richland	Washington	99352	Benton
HAGGEN PHARMACY #3430	2814 Meridian St	Bellingham	Washington	98225	Whatcom
HAGGEN PHARMACY #3436	757 Haggen Dr	Burlington	Washington	98233	Skagit
HAGGEN PHARMACY #3438	1406 Lake Tapps Pkwy Se	Auburn	Washington	98092	King
HAGGEN PHARMACY #3439	1401 12Th St	Bellingham	Washington	98225	Whatcom
HAGGEN PHARMACY #3444	1313 Cooper Point Rd Sw	Olympia	Washington	98502	Thurston
HAGGEN PHARMACY #3450	2601 E Division St	Mount Vernon	Washington	98274	Skagit
HAGGEN PHARMACY #3460	2900 Woburn St	Bellingham	Washington	98226	Whatcom
HAGGEN PHARMACY #3480	26603 72Nd Avenue Nw	Stanwood	Washington	98292	Snohomish
HAGGEN PHARMACY #3482	1301 Avenue D	Snohomish	Washington	98290	Snohomish
HAGGEN PHARMACY #3493	1815 Main St	Ferndale	Washington	98248	Whatcom

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HAGGEN PHARMACY #3498	17641 Garden Way Ne	Woodinville	Washington	98072	King
HAGGEN PHARMACY #3600	8915 Market Place Ne	Lake Stevens	Washington	98258	Snohomish
HAGGEN PHARMACY #3604	3711 88Th Street Ne	Marysville	Washington	98270	Snohomish
Inchelium Health Center	39 Shortcut Road	Inchelium	Washington	99138	Ferry
Ituha Stabilization Facility	275 NE 10TH AVE	OAK HARBOR	Washington	98277	Island
Lake Whatcom Residential and Treatment Center	3600 MERIDIAN STREET	BELLINGHAM	Washington	98225	Whatcom
Legacy Salmon Creek Apothecary	2121 NE 139th St, Ste 310	Vancouver	Washington	98686	Clark
Longview Police Department (satellite office)	275 21ct Avenue	Longview	Washington	98632	COWLITZ
Longview Police Department #1	1351 Houston St	Longview	Washington	98632	COWLITZ
McCleary Police Department	100 s 3rd Street	McCleary	Washington	98557	GRAYS HARBOR
MEADOW GREENS	301 HOMESTEAD BLVD	LYNDEN	Washington	98264	WHATCOM
Montesano Police Department	112 North Main Street	Montesano	Washington	98563	Grays Harbor
MUCKLESHOOT HWC PHARMACY	17500 SE 392ND ST	Auburn	Washington	98092	King
MUCKLESHOOT HWC PHARMACY- Walk up	17500 SE 392nd St	Auburn	Washington	98092	King
ORCHARD PARK RETIREMENT	844 WEST ORCHARD DRIVE	BELLINGHAM	Washington	98225	WHATCOM
PeaceHealth Southwest	420 Ne Mother Joseph Pl	Vancouver	Washington	98664	Clark
Prosser Memorial Hospital	723 Memorial St.	Prosser	Washington	99350	Benton
Puyallup Tribal Health Authority	2209 E 32ND STREET	TACOMA	Washington	98404	Pierce
Quynh's Pharmacy	1221 S. Main St Suite 103	Seattle	Washington	98144	King
Republic Drug Store, Inc.	6 North Clark Street	Republic	Washington	99166	Ferry
Rosario Assisted Living	1119 26th St	Anacortes	Washington	98221	Skagit
Rosauers Food & Drug Center #10	907 West Fourteenth	Spokane	Washington	99204	Spokane
Rosauers Food & Drug Center #2	1808 West Third Avenue	Spokane	Washington	99204	Spokane
Rosauers Food & Drug Center #26	2610 E. 29Th Avenue	Spokane	Washington	99223	Spokane
Rosauers Food & Drug Center #29	9414 N. Division	Spokane	Washington	99218	Spokane

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Rosauers Food & Drug Center #3	10618 E. Sprague Avenue	Spokane	Washington	99206	Spokane
Rosauers Food & Drug Center #39	410 S. 72Nd Avenue	Yakima	Washington	98908	Yakima
Rosauers Food & Drug Center #7	1724 West Francis	Spokane	Washington	99205	Spokane
Rosauers Pharmacy #42	101 S 47Th Ave	Ridgefield	Washington	98642	Clark
Rosauers Supermarkets, Inc. #35	1250 North Highway # 395	Colville	Washington	99114	Stevens
SAFEWAY PHARMACY #0149	1610 W Lincoln Ave.	Yakima	Washington	98902	Yakima
SAFEWAY PHARMACY #0329	1112 South M Street	Tacoma	Washington	98405	Pierce
SAFEWAY PHARMACY #0333	1803 George Washington Way	Richland	Washington	99354	Benton
SAFEWAY PHARMACY #0342	1616 W Northwest Blvd	Spokane	Washington	99205	Spokane
SAFEWAY PHARMACY #0385	391 N Main St	Colville	Washington	99114	Stevens
SAFEWAY PHARMACY #0402	1450 Sw Erie Street	Oak Harbor	Washington	98277	Island
SAFEWAY PHARMACY #0422	611 S. Meridian	Puyallup	Washington	98371	Pierce
SAFEWAY PHARMACY #0423	7340 35Th Ave Ne	Seattle	Washington	98115	King
SAFEWAY PHARMACY #0459	20830 108Th Se	Kent	Washington	98031	King
SAFEWAY PHARMACY #0462	205 North 5Th Avenue	Yakima	Washington	98902	Yakima
SAFEWAY PHARMACY #0474	1715 Broadway	Everett	Washington	98201	Snohomish
SAFEWAY PHARMACY #0490	1645 140Th Ave Ne	Bellevue	Washington	98005	King
SAFEWAY PHARMACY #0494	152 Roosevelt Ave	Enumclaw	Washington	98022	King
SAFEWAY PHARMACY #0497	17202 15Th Avenue Ne	Shoreline	Washington	98155	King
SAFEWAY PHARMACY #0502	5702 Summitview Avenue	Yakima	Washington	98908	Yakima
SAFEWAY PHARMACY #0503	11031 19Th Ave Se	Everett	Washington	98208	Snohomish
SAFEWAY PHARMACY #0526	14444 124Th Avenue Ne	Kirkland	Washington	98034	King
SAFEWAY PHARMACY #0531	101 Auburn Way South	Auburn	Washington	98002	King
SAFEWAY PHARMACY #0533	19150 Ne Woodinville-Duvall Rd	Woodinville	Washington	98077	King
SAFEWAY PHARMACY #0534	3532 172Nd Street N.E.	Arlington	Washington	98223	Snohomish
SAFEWAY PHARMACY #0535	20711 Bothell-Everett Hwy	Bothell	Washington	98012	Snohomish

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SAFEWAY PHARMACY #0537	19651 State Route 2	Monroe	Washington	98272	Snohomish
SAFEWAY PHARMACY #0538	442 W Sims Way	Port Townsend	Washington	98368	Jefferson
SAFEWAY PHARMACY #0543	4700 Yelm Hwy Se	Lacey	Washington	98503	Thurston
SAFEWAY PHARMACY #0544	21301 State Route 410 E	Bonney Lake	Washington	98391	Pierce
SAFEWAY PHARMACY #0547	10105 224Th St E	Graham	Washington	98338	Pierce
SAFEWAY PHARMACY #0555	630 228Th Ave Ne	Sammamish	Washington	98074	King
SAFEWAY PHARMACY #0558	6911 Coal Creek Parkway S.E.	Newcastle	Washington	98059	King
SAFEWAY PHARMACY #0563	613 S. 6Th St	Sunnyside	Washington	98944	Yakima
SAFEWAY PHARMACY #0584	711 W 1St Ave	Toppenish	Washington	98948	Yakima
SAFEWAY PHARMACY #0585	600 W Franklin St	Shelton	Washington	98584	Mason
SAFEWAY PHARMACY #0593	911 11Th Street	Anacortes	Washington	98221	Skagit
SAFEWAY PHARMACY #0792	17023 Se 272Nd St	Covington	Washington	98042	King
SAFEWAY PHARMACY #1078	2930 Ocean Beach Hwy	Longview	Washington	98632	Cowlitz
SAFEWAY PHARMACY #1103	6701 E. Mill Plain	Vancouver	Washington	98661	Clark
SAFEWAY PHARMACY #1135	804 W. 1St St.	Cle Elum	Washington	98922	Kittitas
SAFEWAY PHARMACY #1142	12519 Ne 85Th St	Kirkland	Washington	98033	King
SAFEWAY PHARMACY #1143	8340 15Th Ave Nw	Seattle	Washington	98117	King
SAFEWAY PHARMACY #1159	121 W. Walnut St	Newport	Washington	99156	Pend Oreille
SAFEWAY PHARMACY #1160	1600 Plaza Way	Walla Walla	Washington	99362	Walla Walla
SAFEWAY PHARMACY #1173	1243 Marvin Rd Ne	Lacey	Washington	98516	Thurston
SAFEWAY PHARMACY #1242	2509 E 29Th Ave	Spokane	Washington	99223	Spokane
SAFEWAY PHARMACY #1252	253 High School Road Ne	Bainbridge Island	Washington	98110	Kitsap
SAFEWAY PHARMACY #1287	800 Ne 3Rd	Camas	Washington	98607	Clark
SAFEWAY PHARMACY #1294	210 Washington Avenue South	Kent	Washington	98032	King
SAFEWAY PHARMACY #1297	23632 Highway 99	Edmonds	Washington	98026	Snohomish
SAFEWAY PHARMACY #1299	10100 N. Newport Highway	Spokane	Washington	99218	Spokane
SAFEWAY	1624 72Nd St E	Tacoma	Washington	98404	Pierce

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PHARMACY #1436					
SAFEWAY PHARMACY #1437	1302 S 38Th St	Tacoma	Washington	98418	Pierce
SAFEWAY PHARMACY #1448	680 W Washington St Bldg F	Sequim	Washington	98382	Clallam
SAFEWAY PHARMACY #1449	501 N Miller St	Wenatchee	Washington	98801	Chelan
SAFEWAY PHARMACY #1464	3215 Harrison Ave Nw	Olympia	Washington	98502	Thurston
SAFEWAY PHARMACY #1467	900 N Callow Ave	Bremerton	Washington	98312	Kitsap
SAFEWAY PHARMACY #1471	26916 Maple Valley Black Diamond Rd Se	Maple Valley	Washington	98038	King
SAFEWAY PHARMACY #1472	315 East College Way	Mount Vernon	Washington	98273	Skagit
SAFEWAY PHARMACY #1473	14020 E Sprague Ave	Spokane Valley	Washington	99216	Spokane
SAFEWAY PHARMACY #1477	1423 Nw Market St	Seattle	Washington	98107	King
SAFEWAY PHARMACY #1484	4128 Rucker Avenue	Everett	Washington	98203	Snohomish
SAFEWAY PHARMACY #1485	1258 State Ave Brandon	Marysville	Washington	98270	Snohomish
SAFEWAY PHARMACY #1492	110 E 3Rd St	Port Angeles	Washington	98362	Clallam
SAFEWAY PHARMACY #1493	4011 S 164Th St	Seatac	Washington	98188	King
SAFEWAY PHARMACY #1494	2507 W Wellesley Avenue	Spokane	Washington	99205	Spokane
SAFEWAY PHARMACY #1495	1129 Harrison Ave	Centralia	Washington	98531	Lewis
SAFEWAY PHARMACY #1503	520 Cleveland Ave Se	Tumwater	Washington	98501	Thurston
SAFEWAY PHARMACY #1508	3820 Rainer Ave S.	Seattle	Washington	98118	King
SAFEWAY PHARMACY #1522	20500 Olympic Pl Ne	Arlington	Washington	98223	Snohomish
SAFEWAY PHARMACY #1524	1401 Ne McWilliams Rd	Bremerton	Washington	98311	Kitsap
SAFEWAY PHARMACY #1528	460 Sw Mt Si Blvd	North Bend	Washington	98045	King
SAFEWAY PHARMACY #1544	1150 Basin Street Sw	Ephrata	Washington	98823	Grant
SAFEWAY PHARMACY #1546	221 W Heron St	Aberdeen	Washington	98520	Grays Harbor
SAFEWAY PHARMACY #1550	7300 Roosevelt Way Ne	Seattle	Washington	98115	King
SAFEWAY PHARMACY #1551	1410 E John St	Seattle	Washington	98112	King
SAFEWAY PHARMACY #1555	1207 S 320Th St	Federal Way	Washington	98003	King
SAFEWAY PHARMACY #1563	200 S. 3Rd St.	Renton	Washington	98057	King

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SAFEWAY PHARMACY #1571	23961 Ne State Route 3	Belfair	Washington	98528	Mason
SAFEWAY PHARMACY #1572	14020 Main Street Ne	Duvall	Washington	98019	King
SAFEWAY PHARMACY #1586	12318 15Th Ave Ne	Seattle	Washington	98125	King
SAFEWAY PHARMACY #1589	116 River Bend Dr	Leavenworth	Washington	98826	Chelan
SAFEWAY PHARMACY #1593	610 E. Wine Country Road	Grandview	Washington	98930	Yakima
SAFEWAY PHARMACY #1594	707 S 56Th St	Tacoma	Washington	98408	Pierce
SAFEWAY PHARMACY #1600	300 Bellevue Way Ne	Bellevue	Washington	98004	King
SAFEWAY PHARMACY #1611	6711 Ne 63Rd. Street	Vancouver	Washington	98661	Clark
SAFEWAY PHARMACY #1619	1109 E Yelm Ave	Yelm	Washington	98597	Thurston
SAFEWAY PHARMACY #1624	735 N.W. Gilman Blvd	Issaquah	Washington	98027	King
SAFEWAY PHARMACY #1630	400 N Ruby St	Ellensburg	Washington	98926	Kittitas
SAFEWAY PHARMACY #1645	10223 Gravelly Lake Drive Sw	Lakewood	Washington	98499	Pierce
SAFEWAY PHARMACY #1653	2615 Ne 112Th Ave.	Vancouver	Washington	98684	Clark
SAFEWAY PHARMACY #1660	905 E Mead Ave	Yakima	Washington	98903	Yakima
SAFEWAY PHARMACY #1664	138 Sw 148Th St	Burien	Washington	98166	King
SAFEWAY PHARMACY #1687	3307 Se Evergreen	Washougal	Washington	98671	Clark
SAFEWAY PHARMACY #1704	6700 Ne 162Nd., Suite 500	Vancouver	Washington	98682	Clark
SAFEWAY PHARMACY #1740	2710 1St Street	Cheney	Washington	99004	Spokane
SAFEWAY PHARMACY #1762	1725 Pacific Ave.	Woodland	Washington	98674	Cowlitz
SAFEWAY PHARMACY #1798	11501 Canyon Road E	Puyallup	Washington	98373	Pierce
SAFEWAY PHARMACY #1799	3919 N Market St	Spokane	Washington	99207	Spokane
SAFEWAY PHARMACY #1803	717 State Route 9 Ne	Lake Stevens	Washington	98258	Snohomish
SAFEWAY PHARMACY #1842	13023 Ne Hwy 99	Vancouver	Washington	98686	Clark
SAFEWAY PHARMACY #1844	215 Whitesell Street Nw.	Orting	Washington	98360	Pierce
SAFEWAY PHARMACY #186	8196 Ne State Highway 104	Kingston	Washington	98346	Kitsap
SAFEWAY PHARMACY #1864	24040 Bothell Everett Hwy	Bothell	Washington	98021	Snohomish
SAFEWAY	516 1St Ave W	Seattle	Washington	98119	King

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PHARMACY #1885					
SAFEWAY PHARMACY #1922	2709 E. Highway 101	Port Angeles	Washington	98362	Clallam
SAFEWAY PHARMACY #1923	9620 28Th Ave Sw	Seattle	Washington	98126	King
SAFEWAY PHARMACY #1930	8071 Guide Meridian Road	Lynden	Washington	98264	Whatcom
SAFEWAY PHARMACY #1952	4280 Martin Way East	Olympia	Washington	98516	Thurston
SAFEWAY PHARMACY #1965	9262 Rainier Ave S	Seattle	Washington	98118	King
SAFEWAY PHARMACY #1966	13101 S.E. Kent Kangley Rd	Kent	Washington	98030	King
SAFEWAY PHARMACY #1977	6200 Pacific Ave Se	Lacey	Washington	98503	Thurston
SAFEWAY PHARMACY #1978	2637 N. Pearl Street	Tacoma	Washington	98407	Pierce
SAFEWAY PHARMACY #1993	2201 E Madison St	Seattle	Washington	98112	King
SAFEWAY PHARMACY #2248	1304 N. Liberty Lake Rd.	Liberty Lake	Washington	99019	Spokane
SAFEWAY PHARMACY #2637	411 Three Rivers Drive	Kelso	Washington	98626	Cowlitz
SAFEWAY PHARMACY #2639	430 Se Bishop Blvd	Pullman	Washington	99163	Whitman
SAFEWAY PHARMACY #2640	13308 Meridian E	Puyallup	Washington	98373	Pierce
SAFEWAY PHARMACY #2645	5802 134Th Place Se	Everett	Washington	98208	Snohomish
SAFEWAY PHARMACY #2729	708 Shaw Rd	Puyallup	Washington	98372	Pierce
SAFEWAY PHARMACY #2734	10020 Ne 137Th St	Kirkland	Washington	98034	King
SAFEWAY PHARMACY #2932	2622 California Ave Sw	Seattle	Washington	98116	King
SAFEWAY PHARMACY #3006	1451 Highlands Drive Ne	Issaquah	Washington	98029	King
SAFEWAY PHARMACY #307	215 E. Rose St.	Walla Walla	Washington	99362	Walla Walla
SAFEWAY PHARMACY #3120	12725 1St Ave South	Burien	Washington	98168	King
SAFEWAY PHARMACY #3148	19245 10Th Ave Ne	Poulsbo	Washington	98370	Kitsap
SAFEWAY PHARMACY #3213	15332 Aurora Ave N	Shoreline	Washington	98133	King
SAFEWAY PHARMACY #3228	5616 176Th Street East	Puyallup	Washington	98375	Pierce
SAFEWAY PHARMACY #3247	101 Grand Coulee Hwy Po Box 50	Grand Coulee	Washington	99133	Grant
SAFEWAY PHARMACY #3248	902 W. Francis Avenue	Spokane	Washington	99205	Spokane
SAFEWAY PHARMACY #3252	601 S. Pioneer Way	Moses Lake	Washington	98837	Grant

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SAFEWAY PHARMACY #3253	5204 W. Clearwater Ave.	Kennewick	Washington	99336	Benton
SAFEWAY PHARMACY #3255	933 E Mission Ave	Spokane	Washington	99202	Spokane
SAFEWAY PHARMACY #3265	106 W. Manson Hwy	Chelan	Washington	98816	Chelan
Safeway Pharmacy #3275	2100 Queen Anne Ave North	Seattle	Washington	98109	King
SAFEWAY PHARMACY #3285	1275 E Sunset Drive	Bellingham	Washington	98226	Whatcom
SAFEWAY PHARMACY #3298	7601 Evergreen Way	Everett	Washington	98203	Snohomish
SAFEWAY PHARMACY #3317	3355 Bethel Rd. Se	Port Orchard	Washington	98366	Kitsap
SAFEWAY PHARMACY #3319	4300 Ne 4Th St	Renton	Washington	98059	King
SAFEWAY PHARMACY #3321	4831 Point Fosdick Dr Nw	Gig Harbor	Washington	98335	Pierce
SAFEWAY PHARMACY #3419	17520 State Route 9 Se	Snohomish	Washington	98296	Snohomish
SAFEWAY PHARMACY #3424	2411 N Proctor St	Tacoma	Washington	98406	Pierce
SAFEWAY PHARMACY #3500	6850 Ne Bothell Way	Kenmore	Washington	98028	King
SAFEWAY PHARMACY #3521	510 Grant Road	East Wenatchee	Washington	98802	Douglas
SAFEWAY PHARMACY #3523	14826 Hwy 99	Lynnwood	Washington	98087	Snohomish
SAFEWAY PHARMACY #3525	1100 S Market Blvd	Chehalis	Washington	98532	Lewis
SAFEWAY PHARMACY #3540	21401 Pacific Hwy South	Des Moines	Washington	98198	King
SAFEWAY PHARMACY #3545	900 Meridian E Ste 12	Milton	Washington	98354	Pierce
SAFEWAY PHARMACY #400	3707 N. Main	Vancouver	Washington	98663	Clark
SAFEWAY PHARMACY #414	4301 212Th St Sw	Mountlake Terrace	Washington	98043	Snohomish
SAFEWAY PHARMACY #4313	904 W Main Street	Battle Ground	Washington	98604	Clark
SAFEWAY PHARMACY #4405	408 Ne 81St	Vancouver	Washington	98665	Clark
SAFEWAY PHARMACY #469	12811 Beverly Park Rd.	Lynnwood	Washington	98087	Snohomish
SAFEWAY PHARMACY #485	19500 Highway 99 110	Lynnwood	Washington	98036	Snohomish
SAFEWAY PHARMACY #91	1227 15Th Ave	Longview	Washington	98632	Cowlitz
SAV-ON PHARMACY #1268	3010 E 57Th Avenue	Spokane	Washington	99223	Spokane
SAV-ON PHARMACY #1407	705 Trosper Road S.W.	Tumwater	Washington	98512	Thurston
SAV-ON	3322 132Nd St Sw	Mill Creek	Washington	98012	Snohomish

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PHARMACY #1413					
SAV-ON PHARMACY #1461	520 128Th St., Sw	Everett	Washington	98204	Snohomish
SAV-ON PHARMACY #206	9001 North Indian Trail Road	Spokane	Washington	99208	Spokane
SAV-ON PHARMACY #241	400 Bridge St.	Clarkston	Washington	99403	Asotin
SAV-ON PHARMACY #246	8851 E Trent Ave	Spokane Valley	Washington	99212	Spokane
SAV-ON PHARMACY #252	690 Gage Blvd	Richland	Washington	99352	Benton
SAV-ON PHARMACY #258	13606 E 32Nd Ave	Spokane	Washington	99216	Spokane
SAV-ON PHARMACY #265	6520 N Nevada St	Spokane	Washington	99208	Spokane
SAV-ON PHARMACY #3106	11012 Canyon Rd E	Puyallup	Washington	98373	Pierce
SAV-ON PHARMACY #3411	8611 Steilacoom Blvd. Sw	Lakewood	Washington	98498	Pierce
SAV-ON PHARMACY #3412	1128 N. Miller St.	Wenatchee	Washington	98801	Chelan
SAV-ON PHARMACY #3417	3520 Pacific Ave Se	Olympia	Washington	98501	Thurston
SAV-ON PHARMACY #3418	3925 236Th Ave Ne	Redmond	Washington	98053	King
SAV-ON PHARMACY #419	370 Sw Sedgwick Rd	Port Orchard	Washington	98367	Kitsap
SAV-ON PHARMACY #4406	11330 Nw 51St Avenue	Gig Harbor	Washington	98332	Pierce
SAV-ON PHARMACY #471	301 Marysville Mall #60	Marysville	Washington	98270	Snohomish
SAV-ON PHARMACY #475	1434 Olney Ave., Se	Port Orchard	Washington	98366	Kitsap
SAV-ON PHARMACY #493	104 Millitary Road South	Tacoma	Washington	98444	Pierce
Shuksan Healthcare Center	1530 James St , Bellingham, Washington 98225	Bellingham	Washington	98225	Whatcom
Skagit County Detox	201 Lila Lane	Burlington	Washington	98233	Skagit
Soap Lake Police Department	223 2nd Ave SE	Soap Lake	Washington	98851	Grant
Soundview Rehabilitation and Health Care Inc	1105 27th St , Anacortes, Washington 98221	Anacortes	Washington	98221	Skagit
Square Care Medical & Pharmacy	8600 East Mill Plain Boulevard	Vancouver	Washington	98664	Clark
SULTAN PHARMACY	30231 Us 2	Sultan	Washington	98294	Snohomish
Summit Place	2901 Connelly Ave	Bellingham	Washington	98225	Whatcom
Super 1 Pharmacy	200 East Mountain View Avenue	Ellensburg	Washington	98926	Kittatas
Tieton Village Drug, Inc.	3708 Tieton Dr	Yakima	Washington	98908	Yakima

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Tulalip Pharmacy	8825 34Th Ave Ne, Ste A	Tulalip	Washington	98271	Snohomish
Twisp Police Department	110 E 2nd Ave	TWISP	Washington	98856	Okanogan
Vineyard Park of Lynden Manor	905 Aaron Dr	Lynden	Washington	98274	Whatcom
Washington State University PD	2201 E. Grimes Way	PULLMAN	Washington	99163	WHITMAN
Westport Police Department	740 N. Montesano St , Westport, Washington 98595	Westport	Washington	98595	Grays Harbor
Willapa Harbor Hospital	Alder & Cedar Street Box 438	South Bend	Washington	98586	Pacific
Wray's Food and Drug	5605 W Summitview Avenue	Yakima	Washington	98908	Yakima
Wray's Foods #2	200 W Nobhill Blvd	Yakima	Washington	98908	Yakima

## Appendix C: Confirmed Mail-back Distribution Locations

Facility Name	Site Name	Site Street Address 1 - (Street Address only)	Site Address 2 (Suite, Unit, Apt, etc.)	Site City	County	Zip
Adams County Integrated Health Care Services	Adams County IHCS	425 E. Main Street	Suite 600	Othello	Adams County	99344
Admin Center Walla Walla Rural Library	Admin Center WWRL	37 Jade St		Walla Walla	Walla Walla	99362
All Care Pet Hospital	All Care Pet Hospital	11126 Mukilteo Speedway		Mukilteo	Snohomish	98275
ANN MARIE, NP	ANN MARIE, NP	661 Ness Corner Rd	PO BOX 574	PORT HADLOCK	JEFFERSON	98339
Apple Tree Cove Animal Hospital	Apple Tree Animal Hospital	11254 NE 2nd St		Kingston	Kitsap	98346
Ascend Family Chiropractic	Ascend Family Chiropractic	10225 198th St Ct E	Ste B203	Graham	Pierce	98338
Asotin City Hall	Asotin City Hall	121 Cleveland St.	PO Box 517	Asotin	Asotin	99402
Asotin County Public Health	Asotin County Public Health	102 1st street	PO box 306	Asotin	Asotin	99402
Axis Pharmacy Northwest	Axis Pharmacy Northwest	24255 Van Ry Blvd	Suite A2	Mountlake Terrace	Snohomish	98043
Battle Ground Community Library	Battle Ground Library	1207 SE 8th Way		Battleground	Clark	98604
Benson Hill Elementary		18665 116th Ave S		Renton	King	98057
Benton City Community Center	Benton City Community Center	510 8th St	PO Box 70	Benton	Benton	99320
Blane & Birch Bay Family	Blane & Birch Bay Family	310 Main St		Blaine	Whatcom	98230
Brewster Ambulance	Brewster Ambulance	412 W Indian Street		Brewster	OKANOGAN	98812-0000
Brewster Public Library	Brewster Public Library	108 S 3rd Street		Brewster	Okanogan	98812
Bridgeport Public Library	Bridgeport Public Library	1206 Columbia Ave.		Bridgeport	Douglas	98813
Bryn Mawr Elementary		8212 S 118th St		Seattle	King	98178
Buck "N" up	Buck "N" up	332 Main Ave E		Soap Lake	Grant	98851
Buckley Dental Care	Buckley Dental Care	761 Main St		Buckley	Pierce	98321
Bucoda Town Hall	Bucoda Town Hall	101A E 7th St		Bucoda	Whatcom	98530
Bucoda-Tenino Healthy Action Team (B-THAT)	Bucoda-Tenino Healthy Action	15225 Knowles Road, SE		Tenino	Thurston	98589
Camas Center Medical and Dental Clinic	Camas Center	1821 LECLERC RD N #1		CUSICK	Pend Oreille	99119
Campbell Hill Elementary		6418 S 124th St		Renton	King	98178

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Carbonado Historical School District	Carbonado Historical School	301 O'Ferrell Dr	PO Box 131	Carbonado	Pierce	98323
Carnation City Hall		4621 Tolt Ave		Carnation	King	98014
Cascade Elementary		16022 116th Ave SE		Renton	King	98058
Cascade Specialty Pharmacy	Cascade Specialty Pharmacy	325 NE Hostmark Street		Poulsbo	Kitsap	98370
Cashmere Dental	Cashmere Dental	112 Cottage Ave		Cashmere	Chelan	98815
Cashmere Public School	Cashmere Public School	210 S Division St		Cashmere	Chelan	98815-1133
Castle Rock Pharmacy	Castle Rock Pharmacy	117 1st Ave SW		Castle Rock	Cowlitz	98611
Cathlamet Pharmacy	Cathlamet Pharmacy	74 Main St		Cathlamet	Wahkiakum	98612-4201
CHELAN-DOUGLAS HEALTH DISTRICT	CHELAN-DOUGLAS HEALTH DISTRICT	200 VALLEY MALL PARKWAY		EAST WENATCHEE	DOUGLAS COUNTY	98802
Cheney Medical Lake Owl Pharmacy	Medical Lake Owl Pharmacy	123 East Lake Street		Medical Lake	Spokane	99022
Chewelah Municipal Building	Chewelah Municipal Building	301 E Clay Ave		Chewelah	Stevens	99109
Chewelah Public Library	Chewelah Public Library	311 East Clay Avenue		Chewelah	Stevens	99109
City of Concrete	City of Concrete	45672 Main St PO Box 39		Concrete	Skagit	98237
City of Electric City	City of Electric City	10 Stevens Ave		Electric City	Grant	99123
CITY OF GOLD BAR	CITY OF GOLD BAR	107 5TH STREET		GOLD BAR	SNOHOMISH	98251
CITY OF GRANITE FALLS	CITY OF GRANITE FALLS	215 S. GRANITE AVE	PO BOX 1440	GRANITE FALLS	SNOHOMISH	98252
CITY OF HAMILTON	CITY OF HAMILTON	584 Hamilton St	PO BOX 206	Hamilton	SKAGIT	98263
CITY OF HARRAH	CITY OF HARRAH	11 EAST PIONEER STREET		HARRAH	YAKIMA	98933
CITY OF IIWACO WASHINGTON	CITY OF IIWACO WASHINGTON	120 1ST AVE N	PO BOX 548	IIWACO	PACIFIC	98624
CITY OF IONE	CITY OF IONE	207 Houghton St	PO BOX 498	IONE	PEND OREILLE	99139
CITY OF KALAMA	CITY OF KALAMA	195 N 1ST STREET	PO 1007	KALAMA	COWLITZ	98625
City of Kittitas	City of Kittitas	207 N Main	PO Box 719	Kittitas	Kittitas	98934
City of Long Beach, Washington	City of Long Beach, Washington	115 Bolstad Ave W		Long Beach	Pacific	98631
City of Mabton, Washington	City of Mabton	408 B street		Mabton	Yakima	98935
City of McCleary Police Department	McCleary Police Department	100 South 3rd Street		McCleary	Grays Harbor	98557
City of Moxee Police Department	Moxee Police Department	7525 Postma Road	PO Box 249	Moxee	Yakima	98936
CITY OF TIETON WASHINGTON	CITY OF TIETON WASHINGTON	418 MAPLE STREET		TIETON	YAKIMA COUNTY	98947

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CITY OF TOLEDO WASHINGTON	CITY OF TOLEDO WASHINGTON	130 N. 2ND STREET	PO BOX 236	TOLEDO	LEWIS	98591
CITY OF WAITSBURG	CITY OF WAITSBURG	147 MAIN STREET	PO BOX 35	WAITSBURG	WALLA WALLA	99361
CITY OF WESTPORT	CITY OF WESTPORT	604 N. MONTESANO STREET	PO BOX 505	WESTPORT	GRAYS HARBOR	98595
Coco Joe's Bar and Grill	Coco Joe's Bar and Grill	305 1st Ave N		Algona	King	98001
Colton Pharmacy	Colton Pharmacy	377 South 2nd Street		Morton	Lewis	98356
Colton Veterinary Service	Colton Veterinary Service	707 Fountain St	PO box 70	Colton	Whitman	99113
Columbia Gorge Bakery	Columbia Gorge Bakery	740 E Steuben St		Bingen	klickitat	98605
Colville Public Library	Colville Public Library	195 South Oak Avenue		Colville	Stevens	99114
Community Living Center		1366 Bridge Street , Clarkston, WA 99403		Clarkston	Asotin	99403
Comprehensive Healthcare	Comprehensive Healthcare	1319 Saul Rd		Sunnyside	Yakima	98944
Conconully Town Hall	Conconully Town Hall	219 North Main Street	P.O. Box 127	Conconully	Okanogan	98817
Connell PD	Connell PD	104 E Adams		Connell	Franklin	99326
Cosmopolis Police Department	Cosmopolis Police Department	1101 1st Street		Cosmopolis	Grays Harbor	98537
Costco Pharmacy #1	Costco Pharmacy #1	4401 Fourth Ave S.		Seattle	King	98134
Costco Pharmacy #1013	Costco Pharmacy #1013	2310 Longfibre Rd		Union Gap	Yakima	98903
Costco Pharmacy #1029	Costco Pharmacy #1029	27520 Covington Way Se		Covington	King	98042
Costco Pharmacy #103	Costco Pharmacy #103	301 Fifth Street		Clarkston	Asotin	99403
Costco Pharmacy #106	Costco Pharmacy #106	1175 North 205Th Street		Seattle	King	98133
Costco Pharmacy #1086	Costco Pharmacy #1086	19610 Se 1St Street		Vancouver	Clark	98607
Costco Pharmacy #110	Costco Pharmacy #110	1801 10Th Ave Northwest		Issaquah	King	98027
Costco Pharmacy #112	Costco Pharmacy #112	375 Highline Drive South		East Wenatchee	Douglas	98802
Costco Pharmacy #114	Costco Pharmacy #114	10200 19Th Ave Se		Everett	Snohomish	98208
Costco Pharmacy #1190	Costco Pharmacy #1190	18109 33Rd Ave W		Lynnwood	Snohomish	98037
Costco Pharmacy #1216	Costco Pharmacy #1216	4125 Arctic Ave		Bellingham	Whatcom	98226
Costco Pharmacy #1225	Costco Pharmacy #1225	7725 188Th Ave Ne		Redmond	King	98052
Costco Pharmacy #1278	Costco Pharmacy #1278	9801 E 204Th Ave		Bonney Lake	Pierce	98391
Costco Pharmacy #1298	Costco Pharmacy #1298	12020 N Newport Hwy		Spokane	Spokane	99218

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Costco Pharmacy #13	Costco Pharmacy #13	10000 Mickelberry Road Nw		Silverdale	Kitsap	98383
Costco Pharmacy #1703		519 N. 56th PL. , Ridgefield, WA 98642		Ridgefield	Clark	98642
Costco Pharmacy #486	Costco Pharmacy #486	8505 West Gage Blvd		Kennewick	Benton	99336
Costco Pharmacy #581	Costco Pharmacy #581	802 134th St SW	Building C	Everett	Snohomish	98204
Costco Pharmacy #6	Costco Pharmacy #6	400 Costco Drive		Tukwila	King	98188
Costco Pharmacy #61	Costco Pharmacy #61	35100 Enchanted Parkway S.		Federal Way	King	98003
Costco Pharmacy #624	Costco Pharmacy #624	10990 Harbor Hill Dr		Gig Harbor	Pierce	98335
Costco Pharmacy #639	Costco Pharmacy #639	955 West Washington St.		Sequim	Clallam	98382
Costco Pharmacy #64	Costco Pharmacy #64	5500 Littlerock Road Sw		Tumwater	Thurston	98512
Costco Pharmacy #642	Costco Pharmacy #642	16616 Twin Lakes Ave.		Marysville	Snohomish	98271
Costco Pharmacy #660	Costco Pharmacy #660	1201 39Th Ave. Sw		Puyallup	Pierce	98373
Costco Pharmacy #662	Costco Pharmacy #662	1725 S. Burlington Blvd		Burlington	Skagit	98233
Costco Pharmacy #670	Costco Pharmacy #670	5601 East Sprague Ave		Spokane	Spokane	99212
Costco Pharmacy #740	Costco Pharmacy #740	1470 Marvin Road Ne		Lacey	Thurston	98516
Costco Pharmacy #747	Costco Pharmacy #747	24008 Snohomish-Wdville Rd		Woodinville	King	98072
Costco Pharmacy #772	Costco Pharmacy #772	6720 Ne 84Th Street		Vancouver	Clark	98665
Costco Pharmacy #8	Costco Pharmacy #8	8629 120Th Ave Ne		Kirkland	King	98033
Costco Pharmacy #95	Costco Pharmacy #95	2219 South 37Th Street		Tacoma	Pierce	98409
COULEE CITY MEDICAL CLINIC	COULEE CITY MEDICAL CLINIC	130 NORTH ADAMS STREET		COULEE CITY	Grant	99115
Coulee City Public Library	Coulee City Public Library	405 West Main Street		Coulee City	Grant	99115
COULEE DAM POLICE DEPARTMENT	COULEE DAM POLICE DEPARTMENT	300 LINCOLN AVE		COULEE DAM	GRANT	99116
COULEE FAMILY MEDICAL CENTER	COULEE FAMILY MEDICAL CENTER - PHARMACY	411 FORTUYN ROAD		GRAND COULEE	Grant	99133
Cutter Theatre	Cutter Theatre	302 Park Street		Metaline Falls	Pend Orelle	99153
DAVENPORT PHARMACY	DAVENPORT PHARMACY	525 MORGAN STREET / PO BOX 67		Davenport	Lincoln	99122
Dayton City Hall	Dayton City Hall	111 S 1st St		Dayton	Columbia	99328
Deer Park Urgent Care	Deer Park Urgent Care	702 S Park St		Deer Park	Spokane	99006

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Defense Health Agency	Naval Health Clinic Oak Harbor	3475 N Saratoga Street	BLDG 993, Room 140	Oak Harbor	Island	98278
Dermatology Associates of Seattle	Derm Associates of Seattle	1730 Minor Ave	Suite 1000	Seattle	King	98101
Didgwalic Wellness Center	Didgwalic Wellness Center	8212 S. March Point Road		Anacortes	Skagit	98221
Didgwalic Wellness Center	Didgwalic Wellness Center	8212 South March Point Road		Anacortes	Skagit	98221
Dimmitt Middle School		12320 80th Ave S		Seattle	King	98178
DR. AMPARO-ARMI B. FRANCO	DR. AMPARO-ARMI B. FRANCO	2821 MISSION ROAD		TULALIP	SNOHOMISH	98271
DuPont City Police Department	DuPont City Police Department	1780 Civic Dr		Dupont	Pierce	98327
East Wenatchee Public Library	East Wenatchee Public Library	271 9th St NE		East Wenatchee	Douglas	98802
Edgewood Natural Health	Edgewood Natural Health	3217 Meridian Ave E		Edgewood	Pierce	98371
Educational District Service 105	Educational Dist Service 105	33 S 2nd Ave		Yakima	Yakima	98902
Elma Dental Center	Elma Dental Center	615 W Waldrup St		Elma	Grays Harbor	98541
Endicott Library	Endicott Library	324 E St		Endicott	Whitman	99125
Entiat Library	Entiat Library	14138 Kinzel St		Entiat	Chelan	98822
Ephrata Public Library	Ephrata Public Library	45 Alder NW		Ephrata	Grant	98823
Everson Vision Clinic	Everson Vision Clinic	205 W Main St		Everson	Whatcom	98247
Fairfield City Hall	Fairfield City Hall	218 E Main St		Fairfield	Spokane	99012
Family Health Center	Family Health Center	106 S Whitcomb Ave		Tonasket	Okanogan	98855
Family Health Centers	Family Health Centers	541 W 2nd Ave		Twisp	Okanogan	98856
Family Health Centers	Family Health Centers	520 W Indian Ave		Brewster	Okanogan	98812
Family Health Centers	Family Health Centers	1015 Columbia Ave		Bridgeport	Douglas	98813
Family Health Clinic of Chiropractic	Family Chiropractic	101 East Washington Street		Napavine	Lewis	98565-5001
Farmington City Hall	Farmington City Hall	203 Main St		Farmington	Whitman	99128
Ferry County Office		147 N Clark Suite 1		Republic	Ferry	99166
Forks Community Food Bank	Forks Community Food Bank	181 Bogachiel Way		Forks	Clallam	98331
Franciscan Pharmacy	Franciscan Pharmacy Federal Way	34503 9th ave S. STE #110		Federal Way	King	98003
Franciscan Pharmacy, St.	Franciscan Pharmacy, St.	11315 Bridgeport Way SW	STE A1087	Lakewood	Pierce	98499

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Clare	Clare					
Franciscan St. Anthony Op	Franciscan St. Anthony Op	11511 Canterwood Blvd. NW Ste 220		Gig Harbor	Pierce	98332
Franciscan St. Joseph Outpatient	Franciscan St. Anthony Op	1608 s. J st		Tacoma	Pierce	98405
Garfield County Hospital District	Garfield Co Hospital District	66 N Sixth Street		Pomeroy	Garfield	99347
George Public Library	George Public Library	125 E Deacon Ave.		George	Grant	98824
Gracene's Cupcake Boutique	Gracene's Cupcake Boutique	30800 3rd Ave		Black Diamond	King	98010
Grand Coulee Public Library	Grand Coulee Public Library	225 Federal Street		Grand Coulee	Grant	99133
GRANGER FAMILY MEDICINE CLINIC	GRANGER FAMILY MEDICINE CLINIC	115 SUNNYSIDE AVE	SUITE A	GRANGER	ELLENSBURG	98932
Grays Harbor Fire District 1 Station 1	Grays Harbor Fire District 1	108 Main St	PO Box 6	Oakville	Grays Harbor County	98568
Harbor Audiology and Hearing Services	Harbor Audiology	3100 NW Bucklin Hill Rd Suite 103		Silverdale	Kitsap	98383
Harrington Public School - Main Office Check-In	Harrington Public School - Main Office Check-In	100 S. 1ST STREET		HARRINGTON	LINCOLN	99134
Hazelwood Elementary		7100 116th Ave SE		Newcastle	King	98056
Hazen High School		1101 Holquiam Ave NE		Renton	King	98059
Healthpoint Bothell	Healthpoint Bothell	10414 Beardslee Blvd		Bothell	King	98011
Healthpoint Redmond Pharmacy	Healthpoint Redmond	8301 161st AVE NE		Redmond	King	98052
Hi School Managed Care	Managed Care Division	6926B N Fourth Plain Blvd		Vancouver	Clark	98661
Highlands Elementary		2720 NE 7th St		Renton	King	98056
Hilltop Heritage Elementary		1075 Duvall Ave NE		Renton	King	98059
Honey Dew Elementary		800 Union Ave NE		Renton	King	98059
HOQUIAM CITY HALL	HOQUIAM CITY HALL	609 8TH STREET		HOQUIAM	GRAYS HARBOR	98550
Hunters Public Library	Hunters Public Library	5014 Hunters Old School Road**		Hunters	Stevens	99141
INDEX CITY HALL	INDEX CITY HALL	511 AVE A/PO BOX 88		INDEX	SNOHOMISH COUNTY	98256
Island County Animal Control	Island County Animal Control	20168 Washington 20	PO Box 1108	Coupeville	Island	98239
Island Dental Llc	Island Dental Llc	110 Rhone St		Friday Harbor	San Juan	98250
K-C Pharmacy	K-C Pharmacy	104 W. Main Street		Goldendale	Klickitat	98620
Kadlec Clinic Hematology &		7360 W. Deschutes , Kennewick, WA 99336		Kennewick	Benton	99336

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Oncology						
Kahlotus Town Hall	Kahlotus Town Hall	130 E Weston St		Kahlotus	Franklin	99335
Kenice's Cafe	Kenice's Cafe	906 Willard St		Hartline	Grant	99135
Kennydale Elementary		1700 NE 28th ST		Renton	King	98056
Kettle Falls High School	Kettle Falls High School	355 w 3rd avenue	Po Box 458	Kettle Falls	Tukwila	99141
Kettle Falls Public Library	Kettle Falls Public Library	615 South Meyers Street		Kettle Falls	Stevens	99141
Kitsap Public Health District		345 6th St UNIT 300		Bremerton	Kitsap	98337
Klickitat County Health Dept	Klickitat County Health Dept	501 NE Washington St.		White Salmon	Klickitat	98672
Klickitat County Health Dept	Klickitat County Health Dept	115 W Court St.		Goldendale	Klickitat	98620
Kohlwes Education Center		300 SW 7th St.		Renton	King	98057
Kulshan Veterinary Hospital	Kulshan Veterinary Hospital	8880 Benson Rd		Lynden	Whatcom	98264
Kulshan Veterinary Hospital	Kulshan Vet Hospital-Ferndale	6220 Portal Way		Ferndale	Whatcom	98248
La Center Elementary - Nurse Station	La Center Elementary -Nurse Station	700 E 4th St		La Center	Clark	98629
La Center School District	La Center Middle School	2001 NE Lockwood Creek Rd		La Center	Clark	98629
La Center School District	La Center High School	725 NE Highland Rd		La Center	Clark	98629
La Center School District - Front Desk	La Center Elementary School - Front Desk	700 E 4th St		La Center	Clark	98629
La Center School District 101	La Center School District 101	725 NE Highland Rd.		La Center	Clark	98629
La Conner Drug	La Conner Drug	708 E. Morris St.		LaConner	Skagit	98257
LACAMAS COMMUNITY CENTER	LACAMAS COMMUNITY CENTER	32113 8th Ave S		ROY	PIERCE	98580
Lacrosse City Hall Office	Lacrosse City Hall Office	107 S Main St		Lacrosse	Whitman	99143
Lakeland Veterinary Hospital	Lakeland Veterinary Hospital	18215 9th St E	#106	Lake Tapps	Pierce	98391
Lakeridge Elementary		7400 S 115th St		Seattle	King	98178
Lakeside Library	Lakeside Library	5919 Highway 291		Nine Mile Falls	Stevens	99026
Laser Lounge Med Spa	Laser Lounge Med Spa	5046 N Highland St		Ruston	Pierce	98407
Lewis County Fire Protection District 3	Lewis County Fire District #3	238 Mossyrock Road East	PO Box 127	Mossyrock	Lewis	98564
Lewis River Dental	Lewis River Dental	419 E Cedar Ave		La Center	Clark	98629-5480
Liberty School District	Liberty School District	29818 S North Pine Creek Rd		Spangle	Spokane	99031
Lincoln Pharmacy	Lincoln Pharmacy	821 B South 38th St		Tacoma	Pierce	98418

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Lind School District #158	Lind School District #158	206 W Third St		Lind	Adams	99341
Lindbergh High School		16426 128th Ave SE		Renton	King	98058
Littlerock Elementary School	Littlerock Elementary School	12710 Littlerock Rd. SW		Olympia	Thurston	98512
Loon Lake Library	Loon Lake Library	4008 Cedar Street		Loon Lake	Stevens	99148
Lopez Island Pharmacy	Lopez Island Pharmacy	352 Lopez Rd.	P.O. Box 190	Lopez Island	San Juan	98261-0190
Mansfield, City of	City of Mansfield	26 Main St		Mansfield	Douglas	98830-6127
Manson Public Library	Manson Public Library	80 Wapato Way		Manson	Chelan	98831
Maplewood Heights Elementary		1800 Index Ave NE		Renton	King	98059
Marcus Town Hall	Marcus Town Hall	1011 Cider Street		Marcus	Stevens	99151
Mary Walker School District 207	Mary Walker School District	500 N 4th St		Springdale	Stevens	99173
Matrx LTC Pharmacy	Matrx LTC Pharmacy	1030 Avenue D		Snohomish	Snohomish	98290
Mattawa Community Medical Clinic	Mattawa Com Medical Clinic	210 Government Road		Mattawa	Grant	99349
McKnight Middle School		1200 Edmonds Ave NE		Renton	King	98056
Meadow Crest Early Learning Center		130 Jericho Ave NE		Renton	King	98059
MEDTRIQ TREATMENT SERVICES	MEDTRIQ TREATMENT SERVICES	2603 BRIDGEPORT WAY W	SUITE F	UNIVERSITY PLACE	Pierce	98466
Metaline Mini Mart	Metaline Mini Mart	116 WA-31		Metaline	Pend Oreille	99152
Methow Valley Family Home Center Assoc Jamie's Place and Mountain View	Jamie's Place	109 Norfolk Rd	PO BOX 1260	Winthrop	Okanogan	98862
Metmeds Pharmacy	Metmeds Pharmacy	5707 Lacey Boulevard Southeast	103	Lacey	Thurston	98503
Mid-Valley Clinic	Mid-Valley Clinic	529 Jasmine St		Omak	Okanogan	98841
Millwood City Hall	Millwood City Hall	9103 E Frederick Ave		Millwood	Spokane	99206
Moses Lake Public Library	Moses Lake Public Library	418 E 5th Avenue		Moses Lake	Grant	98837
Mount Baker Community Coalition	Mount Baker Community Coalition	2303 Moore Street		Bellingham	Whatcom	98229
Mountain Vista Dental	Mountain Vista Dental	640 N Main Ave	PO box 447	White Salmon	Klickitat	98672
Multicare Clinic Pharmacy	Multicare Clinic Pharmacy	521 Martin Luther King Junior Way		Tacoma	Pierce	98405
Naches Medical Center	Naches Medical Center	102 East 2nd Street	PO Box 580	Naches	Yakima	98937

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Nature + Pharmacy	Nature + Pharmacy	3700 Pacific Hwy E #411		Fife	Pierce	98424
Naval Health Clinic Oak Harbor		3475 N Saratoga Street, BLDG 993, Room 140		Oak Harbor	Island	98277
Neighborhood Naturopathic	Neighborhood Naturopathic	5410 California Ave SW	Suite 203	Seattle	King	98136
Nelsen Middle School		2403 Jones Ave S		Renton	King	98055
Nespelem School District 14	Nespelem School District 14	229 School Loop Road		Nespelem	Okanogan	99155
Nina Svino Dds	Nina Svino Dds	18515 Ballinger Way Ne		Lake Forest Park	King	98155
Nooksack City Hall	Nooksack City Hall	103 W Madison St		Nooksack	Whatcom	98276
Normandy Park Family Dentistry	Normandy Park Family Dentistry	136 SW Normandy Rd		Normandy Park	King	98166
North Beach Senior Center	North Beach Senior Center	885 Ocean Shore Blvd NW		Ocean Shores	Grays Harbor	98569
North Bonneville City Hall	North Bonneville City Hall	214 CBD Mall Dr.		North Bonneville	Skamania	98639
North Sound Center for Integrative Medicine	N Sound Ctr Integrative Med	816 E Fairhaven Ave.	PO Box 354	Burlington	Skagit	98233-0354
Northeast Tri County Health District	Pend Oreille County Office	605 Highway 20		Newport	Pend Oreille	99156
Northeast Tri-County Health District	Ferry County Office	147 N Clark	Suite 1	Republic	Ferry	99166
Northeast Tri-County Health District	Northeast Tri-County Health	240 E Dominion Avenue		Colville	Stevens	99114
Northport Public Library	Northport Public Library	521 Center Avenue		Northport	Stevens	99141
Ocean Park Pharmacy	Ocean Park Pharmacy	1501 Bay Ave		Ocean Park	Pacific	98640
Office of the City Clerk	Office of the City Clerk	6200 Southcenter Blvd.		Tukwila	King	98188
Okanogan County Community Coalition	Okanogan Community Coalition	113 North Main Street	P.O. Box 1688	Omak	Okanogan	98841
Okanogan Public Library	Okanogan Public Library	228 Pine Street		Okanogan	Okanogan	98840
Olalla Recovery Centers	Olalla Recovery Centers	12850 Lala Cove Ln SE		Olalla	Kitsap	98359
Omak Public Library	Omak Public Library	30 South Ash		Omak	Okanogan	98841
Orcas Veterinary Service	Orcas Veterinary Service	9 Hope Ln		Eastsound	San Juan	98245
Oroville Chiropractic Clinic	Oroville Chiropractic Clinic	1204 Main St	PO Box 659	Oroville	Okanogan	98844
OWL TRI-STATE	OWL TRI-STATE	1275 HIGHLAND		Clarkston	Asotin	99403

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PHARMACY	PHARMACY	AVENUE				
PAKTIA PHARMACY	PAKTIA PHARMACY	315 5TH AVENUE SOUTH UNIT C		Edmonds	Snohomish	98020
Palouse City Hall	Palouse City Hall	East 120 Main St	PO Box 248	Palouse	Whitman	99161
Pasco Police Department	Pasco Police Department	215 W Sylvester St		Pasco	Franklin	99301
Pateros Public Library	Pateros Public Library	174 Pateros Mall		Pateros	Okanogan	98846
Pe Ell School District 301	Pe Ell School District 301	519 N 2nd St		Pe Ell	Lewis	98572
Pend Oreille Office		605 Highway 20		Newport	Pend Oreille	99156
Peninsula Pain Clinic		9220 Ridgetop Blvd NW Ste 200, Silverdale, WA 98383		Silverdale	Kitsap	98383
Pomeroy Medical Clinic	Pomeroy Medical Clinic	446 Pataha St		Pomeroy	Garfield	99347
Port Gamble S'Klallam Health		32020 Little Boston Road SE		Kingston	Kitsap	98346
Prisma Wellness	Prisma Wellness	305 111th Ave NE		Bellevue	King	98004
Providence Infusion	Providence Infusion	3333 S 120th Place	Suite 100	Tukwila	King	98168
Quileute Health Clinic		560 Quileute Heights Loops		Lapush	Clallam	98350
Quincy Partnership for Youth		519 N. 56th PL.		Quincy	Grant	98848
Quincy Public Library	Quincy Public Library	208 Central Avenue S.		Quincy	Grant	98848
Rainier Senior Center	Rainier Senior Center	108 Michigan St S	PO Box 67	Rainier	Thurston	98576
Raymond School District 116	Raymond School District 116	1016 Commercial St		Raymond	Pacific	98577
Renton Academy		2607 Jones Ave S		Renton	King	98055
Renton High School		400 S 2nd St		Renton	King	98055
Renton Park Elementary		16828 128th Ave SE		Renton	King	98058
Renton School District Transportation		420 Park Ave N		Renton	King	98057
Risdon Middle School		6928 116th Ave Se		Newcastle	King	98056
Ritzville Drug Co	Ritzville Drug Co	209 W Main Street		Ritzville	Adams County	99169-1409
Rock Island Bar & Grill	Rock Island Bar & Grill	118 Rock Island Dr		Rock Island	Douglas	98850
Rockford Town Hall	Rockford Town Hall	20 West Emma Street	PO Box 49	Rockford	Spokane	99030
Roger Saux Health Center	Roger Saux Health Center	1505 Kla Ook Wa Drive		Taholah	Grays Harbor	98587
Rolling Hills Veterinary Clinic	Rolling Hills Veterinary	225 WA-505		Winlock	Lewis	98596
Rosauers Supermarket #10	Rosauers #10 Pharmacy	907 W. Fourteenth		Spokane	Spokane	99204-3894
Rosauers	Rosauers #26	2610 E. 29th		Spokane	Spokane	99223-4870

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Supermarket #26	Pharmacy					
Rosauers Supermarket #29	Rosauers #29 Pharmacy	9414 N. Division		Spokane	Spokane	99218-1229
Rosauers Supermarket #3	Rosauers #3 Pharmacy	10618 E. Sprague		Spokane Valley	Spokane	99206-3634
Rosauers Supermarket #30	Rosauers #30 Pharmacy	200 E. Mt. View Avenue		Ellensburg	Kittitas	98926-3771
Rosauers Supermarket #35	Rosauers #35 Pharmacy	1250 N. Highway		Colville	Stevens	99114-2005
Rosauers Supermarket #39	Rosauers #39 Pharmacy	410 S. 72nd Avenue		Yakima	Yakima	98908
Rosauers Supermarket #42	Rosauers #42 Pharmacy	101 S. 47th Avenue		Ridgefield	Clark	98642
Rosauers Supermarket #7	Rosauers #7 Pharmacy	1724 W. Francis		Spokane	Spokane	99205-6889
ROSLYN PUBLIC LIBRARY	ROSLYN PUBLIC LIBRARY	201 S 1ST STREET	PO BOX 451	ROSLYN	KITTITAS	98941
Royal City Public Library	Royal City Public Library	136 Camelia St NW		Royal City	Grant	98357
Rural Resources Community Action		19 Midway Avenue		Grand Coulee	Grant	99133
Sacred Heart School	Sacred Heart School	9450 NE 14th Street		Clyde Hill	King	98004
Safe Yakima Valley		10 N 9th St.		Yakima	Yakima	98901
San Poil Valley Comm.Hlth CTR		11665 South Hwy. 21		Keller	Grand Coulee	99140
Sartori Elementary		332 Park Ave N		Renton	King	98057
SAUK-SUIATTLE INDIAN TRIBE MEDICAL & BEHAVIORAL HEALTH CLINIC	SAUK-SUIATTLE INDIAN TRIBE	5318 CHIEF BROWN LANE		DARRINGTON	SNOHOMISH	98241
Seattle Humane	Seattle Humane	13212 SE Eastgate Way		Bellevue	King	98005
Seattle Humane (Pet Food Bank)	Seattle Humane (Pet Food Bank)	13212 SE Eastgate Way		Bellevue	United States	98005
Seattle University Student Health Center	Seattle Univ. Student Health	901 12th Ave.	Bellarmine Hall #107, PO Box 222000,	Seattle	King	98122
Selah Creek Dental	Selah Creek Dental	202 W Naches Ave		Selah	Yakima	98942
SERVICE ALTERNATIVES - WALLA WALLA	SERVICE ALTERNATIVES - W. W.	2316 EASTGATE STREET	SUITE 150	WALLA WALLA	WALLA WALLA COUNTY	99362
Sid's Pharmacy	Sid's Pharmacy	825 SE Bishop Blvd	#301	Pullman	Whitman	99163
Sierra Heights Elementary		2501 Union Ave NE		Renton	King	98059
Sixth Avenue Medical Pharmacy	Sixth Avenue Medical Pharmacy	508 W 6th Ave		Spokane	Spokane	99204
Skamania School District	Skamania School District	122 Butler Loop Road		Stevenson	Skamania	98648
SKOKOMISH TRIBE		N 100 TRIBA CENTER ROAD		SKOKOMISH	Mason	98584

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Skykomish City Hall	Skykomish City Hall	119 S 4th St		Skykomish	King	98288
Smiles Dental Sedro-Woolley	Smiles Dental Sedro-Woolley	727 Trail Rd		Sedro-Woolley	Skagit	98284
Snoqualmie Ridge Family Dental	Snoqualmie Ridge Family Dental	7719 Center Blvd SE		Snoqualmie	King	98065
Soap Lake Public Library	Soap Lake Public Library	32 E Main Street		Soap Lake	Grant	98851
Sophie Trettevick Indian H.CTR		250 Fort St		Neah Bay	Clallam	98357
South Cle Elum Town Hall	South Cle Elum Town Hall	523 Lincoln St		South Cle Elum	Kittitas	98943
South Sound Endodontics	South Sound Endodontics	412 Bowes Dr		Fircrest	Pierce	98466
SOUTH SOUND ORAL MEDICINE	SOUTH SOUND ORAL MEDICINE	34709 9TH AVE SOUTH		FEDERAL WAY	KING	98003
Southwest Washington Medical Center Outpatient Pharmacy	SW WA Med Ctr OP Pharmacy	400 Northeast Mother Joseph Place		Vancouver	Clark	98664
SPECIALTY SERVICES II	SPECIALTY SERVICES II	825 EAST 5TH STREET		PORT ANGELES	CLALLAM	98362
Spokane Dermatology Clinic	Spokane Dermatology Clinic	324 S. Sherman Street		Spokane	Spokane	99202
Sprague City Hall	Sprague City Hall	119 W 2nd St		Sprague	Lincoln	99032
SQUARE CARE MEDICAL & PHARMACY	SQUARE CARE MEDICAL	8600 EAST MILL PLAIN BOULEVARD		VANCOUVER	CLARK	98664
St John Endicott High School	St John Endicott High School	301 W. Nob Hill Rd		St. John	Whitman	99171
Starbuck Town Office	Starbuck Town Office	200 Main Street	(P.O. Box 276)	Starbuck	Columbia	99359
Steilacoom Historical School District No. 1	Steilacoom School District	511 Chambers St		Steilacoom	Pierce	98388
Stevens County Office		240 E Dominion Avenue		Colville	Stevens	99114
Substance Abuse Prevention Services	Sub Abuse Prevention Services	507 Austin Ave		Port Orchard	Kitsap	98366
Sultan Chiropractic & Massage	Sultan Chiropractic & Massage	311 W Stevens Ave		Sultan	Snohomish	98294
Sumas Drug	Sumas Drug	114 Cherry Street		Sumas	Whatcom	98295
Suncrest Pharmacy	Suncrest Pharmacy	5919 Highway 291		Nine Mile Falls	Stevens	99026
Sunshine Laundromat	Sunshine Laundromat	3114 Main St		Union Gap	Yakima	98903
SW WA Med Ctr OP Pharmacy		400 Northeast Mother Joseph Place		Vancouver	Clark	98664
SWEDISH MEDICAL GROUP	RICHMOND BEACH PRIMARY CARE	604 NW RICHMOND BEACH ROAD		Shoreline	King	98177

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Talbot Hill Elementary		2300 Talbot Road S		Renton	King	98055
Talley High School		7800 S 132nd		Seattle	King	98178
TCCH Basin City - WIC	TCCH Basin City - WIC	6950 Road 170		Mesa	Franklin	99343
Tekoa Junior-senior High School	Tekoa Junior-senior High School	513 E Henkle St		Tekoa	Whitman	99033
Tekoa Medical Clinic	Tekoa Medical Clinic	115 N Crosby St		Tekoa	whitman	990033
Tekoa School District Office	Tekoa School District Office	135 N College St Ave		Tekoa	Whitman	99033
Tenino City Hall	Tenino City Hall	149 Hodgden St S		Tenino	Thurston	98589
Terry Home Inc	Terry Home Inc	138 3rd Ave Sw		Pacific	Pacific	98047
The Bookmobiles	The Bookmobiles (North)	16 N. Columbia St.		Wenatchee	Okanogan	98801
The Grand Coulee Dam Senior Center	The Grand Coulee Dam Sr Ctr	203 Main St		Grand Coulee	Grant	99133
Three Creeks Community Library	Three Creeks Community Library	800-C NE Tenney Road		Vancouver	Clark	98685
Three Rivers Therapy	Three Rivers Therapy	10505 W Clearwater Ave		Kennewick	Benton	99336
TICK KLOCK DRUGS	TICK KLOCK DRUGS	109 SOUTH MAIN STREET		Colfax	Whitman	99111
Tiffany Park Elementary		1601 Lake Youngs Way SE		Renton	King	98058
Tokeland Hotel	Tokeland Hotel	2964 Kindred Ave		Tokeland	Pacific	98590
Toledo City Clerk		130 N 2nd St		Toledo	Lewis	98591
Tonasket Public Library	Tonasket Public Library	209 S Whitcomb Avenue		Toansket	Okanogan	98855
Town of Albion	Town of Albion	311 N F Street		Albion	Whitman	99102
Town of Beaux Arts Village	Town of Beaux Arts Village	10550 SE 27th street		Beaux Arts Village	King	98004
Town of Garfield, Washington	Town of Garfield, Washington	207 N 3rd st	PO BOX 218	GARFIELD	WHITMAN COUNTY	99130
TOWN OF HATTON	TOWN OF HATTON	150 BRONSON STREET		HATTON	ADAMS	99344
TOWN OF HUNTS POINT	TOWN OF HUNTS POINT	3000 HUNTS POINT ROAD		HUNTS POINT	KING	98004
Town of Latah	Town of Latah	206 E Market		Latah	Spokane	99018
Town of Malden	Town of Malden	204 W Moreland	PO Box 248	Malden	Whitman	99149
Town of Oakesdale	Town of Oakesdale	105 N First St	PO Box 246	Oakesdale	Whitman	99158-9675
Town of Riverside	Town Hall	101 Main Street		Riverside	Okanogan	98849
Town of Rosalia	Town of Rosalia	110 W Fifth St	PO Box 277	Rosalia	Whitman	99170
Town of South Prairie	Town of South Prairie	121 Washington St		South Prairie	Pierce	98385
TOWN OF UNIONTOWN	TOWN OF UNIONTOWN	110 S. MONTGOMERY STREET	PO BOX 87	UNIONTOWN	WHITMAN	99179
Town of Washtucna Town Hall	Town of Washtucna Town Hall	165 NE Main St		Washtucna	Adams County	99371

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Town of Wilkeson	Town of Wilkeson	540 Church Street		Wilkeson	Pierce	98396
Town of Wilson Creek	Town of Wilson Creek	254 Railroad St		Wilson Creek	Grant	98860
Town of Yacolt	Town of Yacolt	202 W Cushman Street		Yacolt	Clark	98675
TOWN OF YARROW POINT	TOWN OF YARROW POINT	4030 - 95TH AVE NE		YARROW POINT	KING	98004
Tulalip Pharmacy	Tulalip Pharmacy	8825 34th Ave NE	Ste A	Tulalip	Tulalip Bay	98271
Twisp Public Library	Twisp Public Library	201 S Methow Valley Hwy, Room 1		Twisp	Okanogan	98856
VADER CITY HALL	VADER CITY HALL	317 EIGHTH STREET	PO BOX 189	VADER	LEWIS	98593
Valu Drug, Inc.	Valu Drug, Inc.	201 East Pioneer Avenue		Montesano	Grays Harbor	98563
Vancouver Community Library	Vancouver Community Library	901 C Street		Vancouver	Clark	98660
VCA Peone Pines Animal Hospital	VCA Animal Hospital	14717 N Newport Hwy		Mead	Spokane	99021
Walla Walla University	Campus Health	295 South College Ave		College Place	Walla Walla	99324
Wapato Police Department	Wapato Police Department	205 S Simcoe Ave.		Wapato	Yakima County	98951
Warden Public Library	Warden Public Library	305 S Main Street		Warden	Grant	98857
Washburn General Store	Washburn General Store	1450 Bayview Ave		Neah Bay	Clallam	98357
Waterville Public Library	Waterville Public Library	107 Locust St.		Waterville	Douglas	98858
Wells Medina Nursery	Wells Medina Nursery	8300 NE 24th St		Medina	King	98039
West Central Com Center		1603 W Belt Ave Suite 125, Spokane, WA 99205		Spokane	Spokane	99205
West Richland Physical Therapy	West Richland Physical Therapy	4791 W Van Giesen St # A		West Richland	Benton	99353
WhidbeyHealth Hospice		101 N Main St		Coupeville	Island	98239
Wilbur Senior Center	Wilbur Senior Center	107 SW Lincoln		Wilbur	Lincoln	99158
Wilbur Town Hall	Wilbur Town Hall	14 NW Division St	P.O. Box 214	Wilbur	Lincoln	99185
Willow Tree Animal Hospital	Willow Tree Animal Hospital	1570 Woodridge Dr SE		Port Orchard	Kitsap	98366
Winthrop Public Library	Winthrop Public Library	112 Norfolk Rd		Winthrop	Okanogan	98862
Winthrop Veterinary Clinic PPLC	Winthrop Veterinary Clinic	523 Hwy 20		Winthrop	Okanogan	98862
Winthrop Marshal's Office	Winthrop Marshal's Office	206 Riverside Ave		Winthrop	Okanogan	98862
Woodinville Medical Center Pharmacy	Woodinville Medical Center Pharmacy	17000 140th Avenue NE Unit E101		Woodinville	King	98072
WWCRLD Admin	College Place	1605 SE	Suite 7	Walla Walla	Walla Walla	99324

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Center	Branch	Meadowbrook St				
WWCRLD Admin Center	Prescott Branch	103 S D St		Prescott	Walla Walla	99348
WWCRLD Admin Center	Touchet Branch	161 Hanson Rd		Touchet	Walla Walla	99360
WWRL Admin Center	Burbank Branch	875 Lake Rd		Burbank	Walla Walla	99323
Yokes Pharmacy	Yokes Pharmacy	1410 West 27th Avenue		Kennewick	Benton	99337
Yokes Pharmacy	Yokes Pharmacy	12825 West Sunset Highway		Airway Heights	Spokane	99001
Zillah City Hall	Zillah City Hall	503 1st Ave		Zillah	Yakima	98953

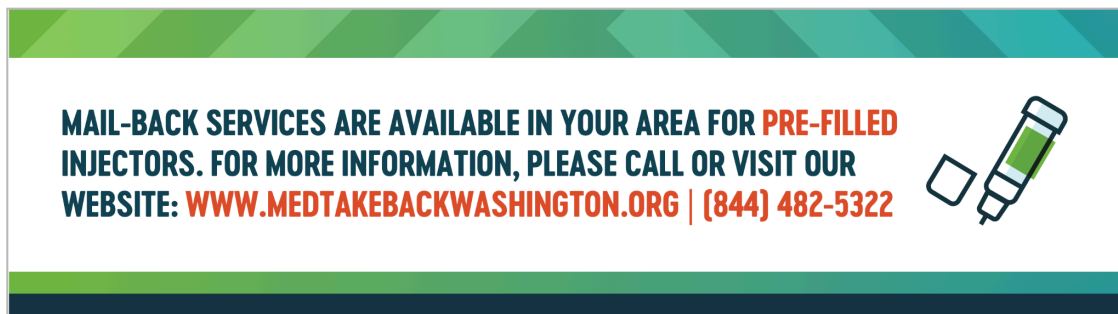
## Appendix D: Promotional Material Images

### Kiosk Signage



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## Front Panel Auto-Injector Signage



## Kiosk Front Door Signage



## Front Panel Drop-door Kiosk Signage



### ACCEPTED

MEDICATIONS IN ANY DOSAGE FORM, EXCEPT FOR THOSE LISTED BELOW, IN THEIR ORIGINAL CONTAINER OR SEALED BAG.



### NOT ACCEPTED

HERBAL REMEDIES, VITAMINS, SUPPLEMENTS, COSMETICS, BATTERIES, OTHER PERSONAL CARE PRODUCTS, EMPTY MEDICAL DEVICES, MERCURY-CONTAINING THERMOMETERS, SHARPS, AND ILLICIT-DRUGS.

## Top of Kiosk Signage

## CONSUMER DRUG TAKE-BACK (PROGRAMA DE ELIMINACIÓN DE MEDICAMENTOS)

1

Pull to open drawer  
*Jale para abrir el cajón*



2

Place medications inside  
*Coloque los medicamentos adentro*



3

Close the drawer  
*Cierre el cajón*



### ACCEPTED [ACEPTADOS]

Unused or expired prescription medication  
(Including Schedule II-V controlled substances)  
*Medicamentos con receta no consumidos o vencidos (incluidas las sustancias controladas de clasificación II a V)*

Unused or expired over-the-counter medication  
*Medicamentos de venta libre, no consumidos o vencidos*

Pet Medication  
*Medicamentos para mascotas*



### NOT ACCEPTED [NO ACEPTADOS]

Illegal drugs  
*Drogas ilegales*



Thermometers  
*Termómetros*

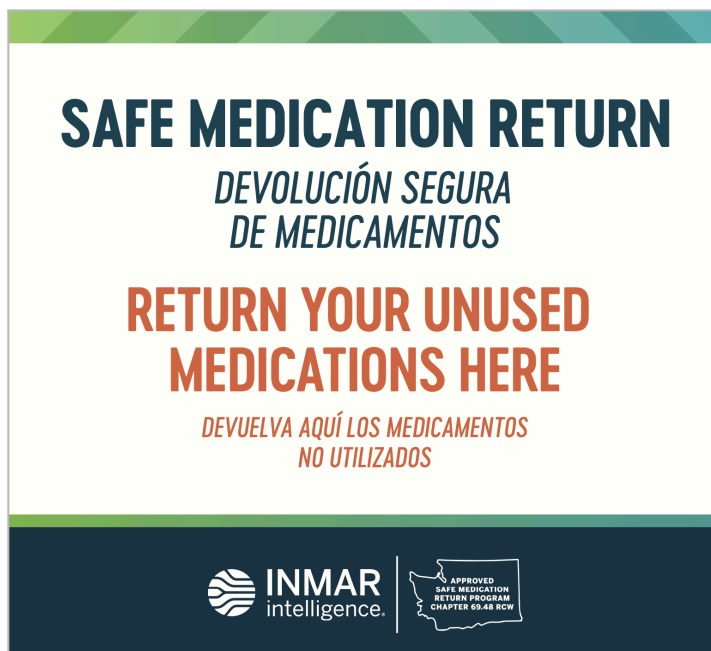


Needles  
*Agujas*



Aerosol Cans  
*Latas de aerosoles*

## Side of Kiosk Signage



## Common Mark Signage


(Front Panel & Both Sides Where Visible)



## Mail-Back Insert Materials\*

\*Inmar is working together with the Department to finalize the “Mail-Back Insert Materials” highlighted above. This document will be translated into spanish and both versions will be included in mailers. A version of this insert will be created for the inhaler mailer.

### INSTRUCTIONS FOR ENVELOPE USE



#### 01

#### Fill It

Place unused or unwanted medication in the envelope.

#### 02

#### Seal It

Remove the protective liner strip to expose the adhesive, then carefully seal the envelope.

#### 03

#### Mail It

Drop the pre-addressed, prepaid-postage envelope in the mail.

**Track It:**


[www.MailBackTrack.com](http://www.MailBackTrack.com)

Enter the tracking number located on the tear off receipt of your envelope.

**For more information about the safe medication return program visit**

[www.medtakebackwashington.org](http://www.medtakebackwashington.org)

### INSTRUCTIONS FOR ENVELOPE USE



#### Do

- Detach the receipt. Please keep for your records.
- Use the envelope provided.
- Keep absorbent sheet in envelope.
- Place controlled, (Schedule II-V), non-controlled and over the counter medications in envelope.
- Seal this envelope completely to mask the contents and prevent leaks.
- Place sealed envelope in mailbox or deliver to a United States Postal Services location.

#### Don't

- Don't mail with receipt attached.
- Do not mail sharps: no needles, blades, injection pens, etc.
- Don't mail medical or chemotherapy waste.
- Don't mail any DEA Schedule I Controlled Substances, illicit drugs like marijuana, cocaine, heroin, methamphetamine, etc.
- Don't overfill the bag.
- Don't use any other packaging or it will be rejected.

**For more information about the safe medication return program visit**

[www.medtakebackwashington.org](http://www.medtakebackwashington.org)

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## Sample Mail-back Services Signage\*

\*This sign is available to Mail-Back Distribution Locations upon request or download. Signage display is at the discretion of the Authorized Collector. Example placements include countertop display, displayed on a wall or bulletin board, or used to hand out to customers or patients.

**MAIL-BACK PACKAGE IS FOR**

**UNWANTED OR EXPIRED MEDICATIONS**



**ACCEPTED**

Medications in any dosage form, except those listed below, in their original container or sealed bag.\*

\*If transferring medications to a sealed bag, please be sure to recycle all remaining packaging.


**NOT ACCEPTED**

Herbal remedies, vitamins, supplements, cosmetics, other personal care products, inhalers, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.

To protect your privacy, consumers are reminded to remove all personally identifiable information on prescription labels or materials before using any of the disposal options listed above.

**MAIL-BACK PACKAGE IS FOR**

**PRE-FILLED INJECTORS**



**ACCEPTED**

Pre-filled injectors

**NOT ACCEPTED**

Unwanted medicines that are not pre-filled injectors, inhalers, herbal remedies, vitamins, supplements, cosmetics, other personal care products, batteries, mercury-containing thermometers, sharps, and illicit drugs.

Note: Injector Mail-Back Packages can only be used for pre-filled injector products and cannot accept other types of items.

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of Inmar Intelligence or the Producers participating in the Inmar Intelligence Product Stewardship Plan.

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**MAIL-BACK PACKAGE IS FOR**

**INHALERS**



**ACCEPTED**

Inhalers

---

**NOT ACCEPTED**

Unwanted medicines that are not inhalers, herbal remedies, vitamins, supplements, cosmetics, other personal care products, medical devices, batteries, mercury-containing thermometers, sharps, and illicit drugs.

Note: Only place undamaged inhalers in their original containers in the Inhaler Mail-Back Package. Inhaler Mail-Back Packages can only be used for inhalers and cannot accept other types of items.

To protect your privacy, consumers are reminded to remove all personally identifiable information on prescription labels or materials before using any of the disposal options listed above.

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views of Inmar Intelligence or the Producers participating in the Inmar Intelligence Product Stewardship Plan.

## Educational Materials for Covered Entities

### SAFELY DISPOSE OF UNUSED MEDICATION

Protect Your Families, Communities  
And The Environment

#### WHAT SHOULD YOU DO WITH EXPIRED OR UNWANTED MEDICATION INTENDED FOR YOU AND YOUR PETS?

There are a number of ways to dispose of expired  
or unwanted medication.

Go to [www.medtakebackwashington.org](http://www.medtakebackwashington.org) to learn more.



**CONVENIENT  
KIOSK  
LOCATIONS**



**MAIL-BACK**



**TAKE-BACK  
EVENTS**

For more information about the program,  
go to [www.medtakebackwashington.org](http://www.medtakebackwashington.org)  
or call 1-844-482-5322



#### WHY IS SAFE MEDICATION DISPOSAL IMPORTANT FOR PUBLIC HEALTH?

Proper disposal of unused  
medication saves lives and  
protects the environment.

- Unused or expired medication can lead to accidental poisoning, overdose, and abuse.
- Unused medication thrown in the trash can be retrieved and abused or illegally sold.
- Unused medication that is flushed contaminates the water supply.

### SAFELY DISPOSE OF UNUSED MEDICATION

Protect Your Families, Communities  
And The Environment

#### DISPOSAL OPTIONS



##### CONVENIENT KIOSK DROP OFF LOCATIONS

To find medication disposal kiosk drop-off sites in  
your area, visit [www.medtakebackwashington.org](http://www.medtakebackwashington.org)  
or call (844) 482-5322.



##### MAIL-BACK SERVICES

To request mail-back services for unwanted  
medication, visit [www.medtakebackwashington.org](http://www.medtakebackwashington.org)  
or call (844) 482-5322.



##### TAKE-BACK EVENTS

Local Take-Back events offer residents a  
convenient way to dispose of expired or unwanted  
medication. To find a take-back event near you,  
visit [www.medtakebackwashington.org](http://www.medtakebackwashington.org)  
or call (844) 482-5322.

For more information about the program,  
go to [www.medtakebackwashington.org](http://www.medtakebackwashington.org)  
or call 1-844-482-5322



#### WHAT CAN YOU DISPOSE OF IN A KIOSK OR MAILBACK ENVELOPE?



##### ACCEPTED:

Medication in any dosage form,  
except for those listed below,  
in their original container or  
sealed bag.\*

\*If transferring medication to a sealed  
bag, please be sure to recycle all  
remaining packaging

##### NOT ACCEPTED:

Herbal remedies, vitamins,  
supplements, cosmetics, other  
personal care products, empty  
medical devices or medical devices  
that do not contain drugs, batteries,  
mercury-containing thermometers,  
sharps, illegal drugs, and pet  
pesticide products.

This material has been provided for the purpose of compliance with legislation and does not necessarily reflect the views  
of Inmar Intelligence or the Producers participating in the Inmar Intelligence Product Stewardship Plan

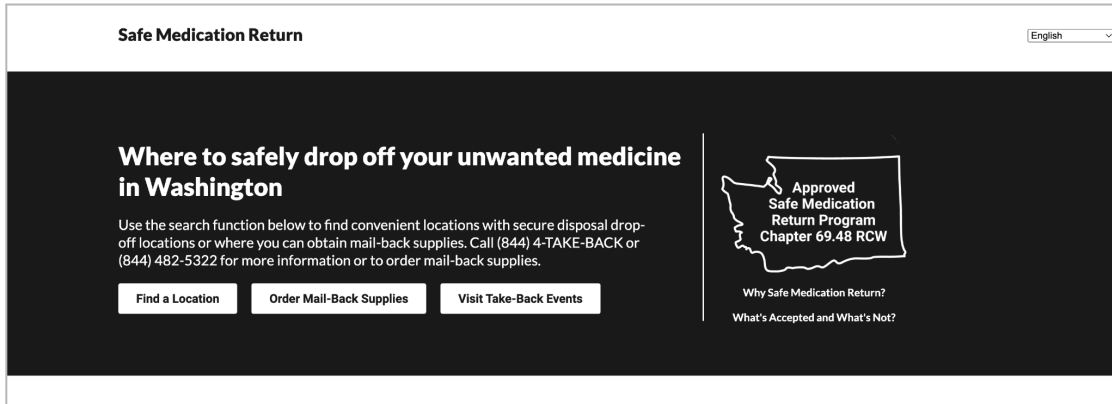
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of Inmar Intelligence or the Producers participating in the Inmar Intelligence Product Stewardship Plan

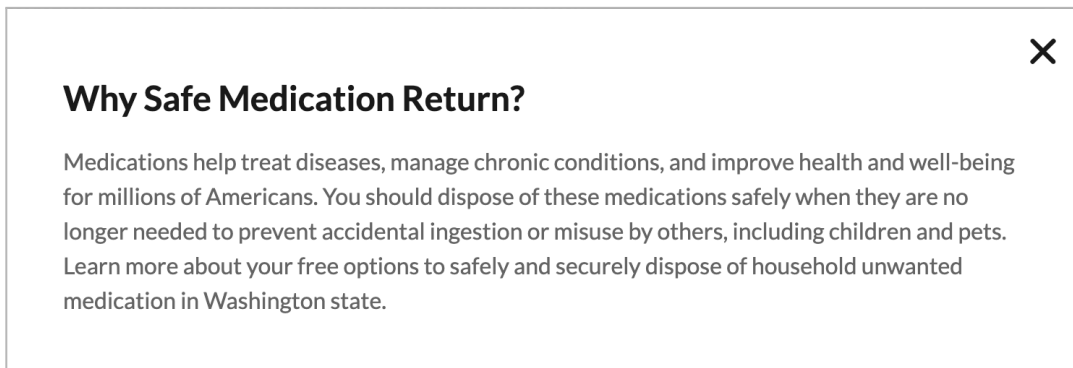
HC-BR-12856-01022023

**Medtakebackwashington.org**  
(Images of website that is jointly managed by all program operators)

**Website Header**



**(“Why Safe Medication Return?” Popout)**



## ("What's Accepted and What's Not" Popout)

✕

### Accepted

Medications in any dosage form, except for those listed below, in their original container or sealed bag are accepted.

### Not Accepted

- Herbal remedies
- Vitamins
- Supplements
- Cosmetics
- Other personal care products
- Batteries
- Mercury-containing thermometers
- Sharps
- Illicit drugs
- Pet pesticide products

## Map & Search Location Interface

### Find Convenient Locations

Enter your address below to find convenient locations.

address, city or zip code

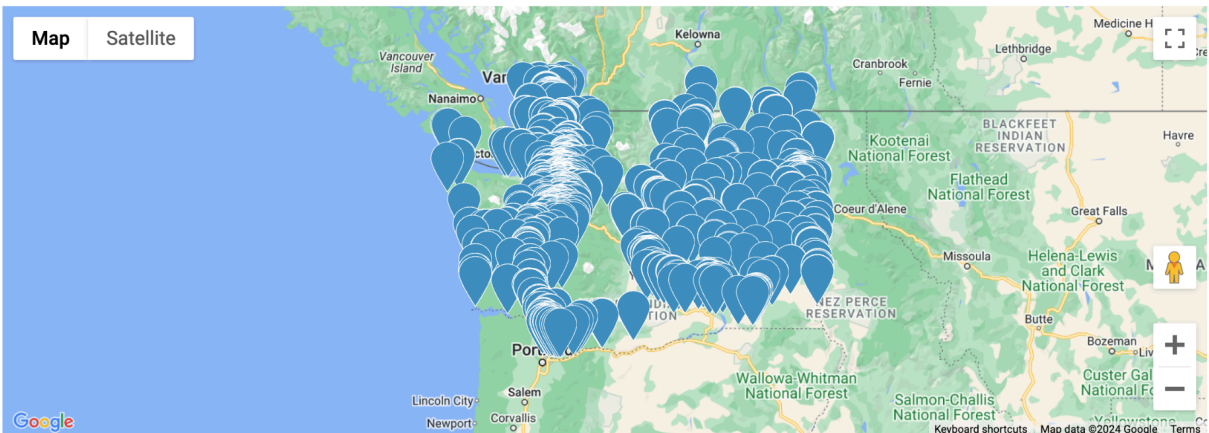
Any Distance ▼

Search

[Clear Search](#)

Map

Satellite





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## Location Filtered Results

Filter Results By:
☒ Drop-off location ⓘ
☒ Mail-Back Supply Location ⓘ

While the listing of participating drop-off and mail-back supply locations is regularly updated, you should confirm, prior to visiting a location, that it will be open when you intend to visit and will be able to accept your medications or provide you with mail-back supplies.

<b>SAFEWAY PHARMACY #1630</b>	400 N Ruby St Ellensburg, WA 98926	(509) 962-5096	Sunday 10:00 am - 5:00 pm Monday 9:00 am - 8:00 pm Tuesday 9:00 am - 8:00 pm Wednesday 9:00 am - 8:00 pm Thursday 9:00 am - 8:00 pm Friday 9:00 am - 8:00 pm Saturday 10:00 am - 6:00 pm
<b>Drop-off location</b>	 <a href="#">Get Directions (~ 0.23 miles)</a>		
<b>Rite Aid 05299</b>	700 S Main St Ellensburg, WA 98926	(509) 925-4232	Sunday 9:00 am - 10:00 pm Monday 9:00 am - 10:00 pm Tuesday 9:00 am - 10:00 pm Wednesday 9:00 am - 10:00 pm Thursday 9:00 am - 10:00 pm Friday 9:00 am - 10:00 pm Saturday 9:00 am - 10:00 pm
<b>Drop-off location</b>	 <a href="#">Get Directions (~ 0.77 miles)</a>		

## Website Footer

### Take-Back Events

Local take-back events offer residents a safe, free, and convenient way to dispose of expired or unwanted household medication. The local authorities and MED-Project or Inmar Intelligence may also sponsor local drug take-back events in your area. To protect your privacy, patients are reminded to remove all personally identifiable information on medication labels or packaging before disposing of unwanted medicine.

**There are no upcoming take-back events at this time. Please check back later.**

### Order Mail-Back Supplies/Get More Information


Click on the button to request a mail-back package.

Mail-Back options include:


- Unwanted medication mail-back envelope
  - Inhaler mail-back package
  - Injector mail-back package

**Order Mail-Back Supplies**

## Inmar's Mail-Back Request Website


**SAFE MEDICINE DROP™**

[Home](#)
[About](#)
[FAQ](#)
[Contact Us](#)
[Collector Resources](#)
[English](#)



### Mail Back Request Washington

Home > Mail Back Request Washington

Choose your package type

Medicine

How many packages do you need

1

**Contact Information**

First Name\*

Last Name\*

Null

Address Line 1\*

Address Line 2

City\*

WA

ZIP code

☒ Home User
☐ Call Center


Submit


## Inmar's Mail-Back Request Website Footer


Inmar provides the following different types of Mail-Back Packages at no charge to residents. All Mail-Back Packages are pre-addressed with prepaid postage.

Please submit a separate request for each Mail-Back Package needed or call 1-844-482-5322 for assistance.

Inhalers and injectors must be mailed in separate packages and cannot be combined with other unwanted medicines.


**MEDICINE MAIL-BACK SERVICES**


**INHALER MAIL-BACK SERVICES**


**AUTO-INJECTOR MAIL-BACK SERVICES**

**EDUCATIONAL MATERIALS:** [English](#) | [Tiếng Việt](#) | [한국인](#) | [Tagalog](#) | [Español](#) | [русский](#) | [中国人](#)

Back To Home

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## Inmar's Mail-Back Request Website Footer Popout

### — MEDICINE MAIL-BACK SERVICES

Mail-Back Services for expired or unwanted medicines are available, free of charge, to all residents upon request. Medications in any dosage form, except for those identified as Not Accepted below, in their original container or sealed bag are accepted.

**NOTE:** The following items are not accepted in Standard Mail-Back Envelopes:

- herbal remedies
- vitamins
- supplements
- cosmetics
- other personal care products
- medical devices
- batteries
- mercury-containing thermometers
- inhalers
- used or empty syringes
- sharps and injectors
- illicit drugs

### — INHALER MAIL-BACK SERVICES

Mail-Back Services for inhalers are available, free of charge, to all residents upon request.



**NOTE:** Only place undamaged inhalers in their original containers in the Inhaler Mail-Back Package. Inhaler Mail-Back Packages can only be used for inhalers and cannot accept other types of items.

### — AUTO-INJECTOR MAIL-BACK SERVICES

Mail-Back Services for pre-filled injector products are available to all residents upon request.

**NOTE:** Auto-Injector Mail-Back Packages can only be used for pre-filled injector products and cannot be used for inhalers or other types of unwanted medicines or items

# Appendix E: Training Material & Mail-back Envelope Acknowledgement

## MAIL-BACK ENVELOPE SET-UP INSTRUCTIONS

### EACH KIT INCLUDES:

- 1 - Inmar Envelope Stand
- 20 - Pre Addressed Mail-Back Envelopes
- 1 - Reorder Process Instructions
- 1 - Mail-Back Display Sign

### QUICK STEPS TO START

The Mail-Back Kit comes pre-assembled. Set up is easy as 1-2-3:


1. Open Box
2. Remove packaging and Mail-Back Kit
3. Place the Kit on your counter

---

### REORDERING PROCEDURE


KEEP THE REORDER PROCESS INSTRUCTIONS FOR FUTURE REFERENCE.

- When you only have five or less envelopes left in your mailback kit, it is time to reorder more envelopes.
- Follow the instructions on the Reorder Process Instructions to place your order
- To re-order, you can:
  - Visit [mailback.app](http://mailback.app)
  - Scan the QR code on the Reorder Instructions with a mobile device
  - Send an email to [mail-back@123compliant.com](mailto:mail-back@123compliant.com)



### QUESTIONS?

Reach out at [take-back@inmar.com](mailto:take-back@inmar.com) or call (336) 770-1940


INMAR.COM

### Inmar Intelligence Mail-back Envelope Acknowledgement

**Recitals:**

Inmar is providing a Consumer Drug Take-Back service for the collection of unused or unwanted medication from consumers or patients that is sponsored and funded by participating product manufacturers in certain jurisdictions. This Acknowledgement governs the use of all Consumer Drug Take-Back Mail-back Envelopes and supplies.

**Definitions:**

**Mail-back Envelopes:** The prepaid, preaddressed mailing envelopes, as authorized by and in compliance with applicable laws and regulations, that are provided by Inmar to provide to consumers.

**Acknowledgement:**

- I acknowledge that I am participating in Inmar's Consumer Drug Take-Back Mail-back Program and that my participation is completely voluntary.
- I understand that Inmar will provide an initial supply of Mail-back Envelopes and instructions to provide to consumers in order for the consumers to dispose of unused or unwanted medications at home. Inmar will replenish the supply of Mail-back Envelopes upon request.
- I understand that the Mail-back Envelopes are for consumer use only and not for the return of pharmacy-generated waste.
- I agree to provide the Mail-back Envelopes to consumers and at no charge.
- I agree to follow all local, state, and federal regulations regarding safe drug disposal.
- If I choose to no longer participate in the Inmar Consumer Drug Take-Back Mail-back Program, I will notify Inmar Intelligence immediately via phone by calling 1-800-350-0396 option 5 or emailing [nationalcdtb@inmar.com](mailto:nationalcdtb@inmar.com)

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Position Title

\_\_\_\_\_  
Date

Inmar confidential – do not copy, distribute or use without Inmar written permission, 2023



## COLLECTION CONTAINER VISUAL INSTRUCTIONS

CONSTRUCTION, INSTALLATION, REMOVAL  
AND SHIPPING OF COLLECTION CONTAINER

Questions: Contact Consumer Drug Take-Back Client Service Team  
take-back@inmar.com  
1-800-350-0396 Option 5, Mon-Fri 8am-5pm EST



### KIT INSTRUCTIONS— REMOVING AND SEALING A FULL COLLECTION CONTAINER

- 8 Document removal of Container on the Drug Disposal Serialization Tracking Sheet.
- 9 Store the sealed Container in a secure location until shipped. The Container is pre-labeled for shipping. Document the shipping of the Container on the Drug Disposal Serialization Tracking Sheet.

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### KIT INSTRUCTIONS— REMOVING AND SEALING A FULL COLLECTION CONTAINER

- 6 Cinch and fully tighten the provided zip tie around both halves of the gathered portion of the liner to secure the top.



- 7 Close and tape the box top. Seal the middle seam and both outside seams. Leave no un-taped spaces along the seams. We recommend 1 strip of tape across the top seam, 2 strips of tape over the edge seams and 2 strips of tape across the top of the Container placed diagonally. See illustration to right.



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### KIT INSTRUCTIONS— REMOVING AND SEALING A FULL COLLECTION CONTAINER

- 3 Immediately seal the inner liner by gathering the top of the liner.
- 4 Bend the gathered portion at the halfway point and fold the top half alongside the bottom half.
- 5 Repeat Step 4 - Again bend the gathered portion at the halfway point and fold the top half alongside the bottom half.



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### KIT INSTRUCTIONS— REMOVING AND SEALING A FULL COLLECTION CONTAINER

Note: The total weight of the Container ready for shipping may not exceed 66 pounds.

- 1 Unlock and open bottom door.
- 2 Remove full Container from collection kiosk. DO NOT sort, count or inventory pharmaceuticals or touch contents of inner liner prior to sealing.



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### KIT INSTRUCTIONS— INSTALLING A NEW COLLECTION CONTAINER

- 7 Immediately document installation of Container on the Drug Disposal Serialization Tracking Sheet.

- 8 Lock the bottom door and unlock the drop door at the top of the kiosk to begin drug disposal collection.



- 9 Store remaining spare kits securely for future use.



- 10 Use the Drug Disposal Serialization Tracking Sheet to document all "inner liner events."

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## KIT INSTRUCTIONS— INSTALLING A NEW COLLECTION CONTAINER

- 1 Tape the zip tie to the inside of the door for later use.
- 2 Place absorbent pad into the installed inner liner.
- 3 Install the lined box (now the "Container") into the collection kiosk.

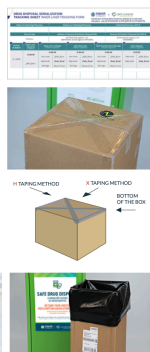


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**NOTE:** All direct contact with the LifeInCheck Consumer Drug Take-Back container should be performed by two authorized individuals - See 21 CFR §1317.80, 21 CFR §1317.35, 21 CFR §1317.75

## KIT INSTRUCTIONS— INSTALLING A NEW COLLECTION CONTAINER

- 1 Document the serial number and receipt of each inner liner on the Drug Disposal Serialization Tracking Sheet.
- 2 Close and tape the box bottom. Seal the middle seam and both outside seams. Leave no un-taped spaces along the seams. We recommend 1 strip of tape across the bottom seam, 2 strips of tape over the edge seams and 2 strips of tape across the bottom of the box placed diagonally. See illustration to right.
- 3 Place inner liner into the box and fold excess material all at top over box flaps.



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## KIT CONTENTS

Each shipment contains 3 individually packaged kits with unique components to each kit. DO NOT rearrange contents between kits.

### THE KIT:

- 1 The kit will arrive in a package similar to this.
- 2 The kit will include three numbered and pre-labeled boxes.



Each kit contains one of each of the following items:

- 1 Zip tie
- 2 Absorbent pad
- 3 Inner liner
- 4 Numbered and pre-labeled box

**IMPORTANT:** For every shipment - serial number on inner liner & serial number on cardboard container **MUST MATCH**.

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## GETTING STARTED

### KIOSK

You will receive your Consumer Drug Take-Back kit and your supplies in separate shipments. After unpacking the Consumer Drug Take-Back kit, it must be installed according to the "Responsible Disposal Act" Rule which means it must be connected to a wall or the floor ensuring the kiosk is secure. Your kiosk will come pre-drilled in the bottom to make installation easier. Please see the installation instructions included in this email.

Your usage of the Inmar Consumer Drug Take-Back Program indicates your agreement to accept responsibility for following the Federal Guidelines, DEA's First Rule, which implements the Secure and Responsible Drug Disposal Act of 2010 (The Disposal Act).

### SUPPLIES

After completing the proper installation of your Consumer Drug Take-Back kiosk, you should unpack your supplies. Included are supplies to operate your Consumer Drug Take-Back program for 3 shipments. Upon Inmar's receipt of your second container (return) shipment, we will automatically send you your next 2 shipment supply package so you will always have the necessary supplies on hand. Staged shipping of your supplies alleviates your need to store large supply quantities.

Each shipment contains 3 individually packaged kits with unique components to each kit. DO NOT rearrange contents between kits.

Each kit contains one of each of the following:

- Serialized Inner Liner
- Absorbent pad
- Serialization Tracking Sheet (printed separately)
- Black Zip Tie
- Set of instructions (Single Page)
- Numbered and pre-labeled cardboard box

It is important for you to document receipt of the serialized Inner Liner on your Tracking form. To assist, Inmar has provided the Serialization Tracking Sheet (Inner Liner Tracking Form). Maintain a copy of the completed Serialization Tracking Sheet by your files for at least 2 years (at the collector's registered location). Refer to 21 CFR § 1304.04(a).

### CONSTRUCTING YOUR INNER CONTAINER

Construct 1 cardboard container applying an appropriate amount of tape to the bottom to ensure with transportation. Seal the middle seam and both outside seams. Leave no un-taped spaces along the seams and no less than 3 inches of tape overhang on each side. We recommend 2 strips of tape across the bottom seam and 2 strips of tape over the edge seams and 2 strips of tape across the bottom of the container placed diagonally. See illustration to right.



**NOTE:** All direct contact with the unsealed Consumer Drug Take-Back liner must be performed by two authorized individuals - See 21 CFR §1317.80, 21 CFR §1317.35, 21 CFR §1317.75

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### PREPARING YOUR CONTAINER FOR USAGE

- 1 Place Serialized Inner Liner into the box and fold excess material at top over box flaps. Leave Black Zip Tie taped to the Liner for later use. (When inserting Inner Liner, check to ensure Serial Number on Serialized Inner Liner matches Serial Number on the shipping container.)
- 2 Place absorbent pad into the installed Liner.
- 3 Install the lined box (now the "Container") into the Collection Kiosk.
- 4 Immediately document installation of Container (column 3 of the Serialization Tracking Sheet).

- 5 Store remaining spare kits securely for future use.
- 6 Lock bottom door and unlock top door to begin COTB collection.

**NOTE:** All direct contact with the unsealed Consumer Drug Take-Back liner must be performed by two authorized individuals - See 21 CFR §1317.80, 21 CFR §1317.35, 21 CFR §1317.75

### PREPARING YOUR CONTAINER FOR SHIPPING

**Note:** The total weight of the Container ready for shipping MAY NOT EXCEED 66 POUNDS IN WEIGHT.

- 1 Unlock and open bottom door.
- 2 Remove full Container from Collection Kiosk. DO NOT sort, count or inventory pharmaceuticals or touch contents of Liner prior to sealing.
- 3 Immediately seal the Serialized Inner Liner by gathering the top of the Liner, bending the gathered portion at the halfway point and folding the top half alongside the bottom half. For extra security, bend the gathered portion at the halfway point a 2nd time. While folding Liner, keep Serial Number on Liner visible. Securely attach the provided Black Zip Tie around both halves of the gathered portion of the Liner to secure the top. Ensure that the tie is completely above the exposed end of the top half of

the gathered portion and that the zip tie is fully tightened. This will provide an airtight seal at the open end of the Liner to prevent leakage of any trace liquids that may be inside. See next page for illustration.

- 4 Close and tape the box top. Seal the middle seam and both outside seams. Leave no un-taped spaces along the seams and no less than 3 inches of tape overhang on each side. We recommend 2 strips of tape across the top seam and 2 strips of tape over the edge seams and 2 strips of tape across the top of the container placed diagonally. See illustration of taping method above.
- 5 Document removal of Container (in column 4 of Serialization Tracking Sheet).
- 6 Store the sealed Container in a secure location until shipped.

### SHIPPING AND RECORD KEEPING

**Note:** Container is pre-labeled and ready to return. The marking requirements of 49 CFR 172.302(c) do not apply. The container shall not contain any markings to indicate that the contents contain controlled substances.

- 1 Ship in accordance with the DOT Special Permit. Container comes pre-paid and pre-labeled for shipping.
- 2 Complete column 5 on the Serialization Tracking Sheet. The completed Serialization Tracking Sheet is a record of Liner Events and should be filed in accordance with DEA guidelines. Schedule a pickup at <http://www.fedex.com/ship/track/pickup> and fill out the necessary information. Tracking ID will be located on the shipping label.

label. Enter the required pickup information for your pharmacy. Select "Business" under Pick Up Type. FedEx doesn't pick up the same day, please choose the following business day for Pickup Date. Fill in the rest of the information and under "Special Instructions", please direct FedEx to where the package will be located exactly in the pharmacy. Finally, click "Schedule Pickup" and record the tracking information.

- 3 Maintain a copy of the completed Serialization Tracking Sheet in your files for at least 2 years (at the collector's registered location). Refer to 21 CFR § 1304.04(a).
- 4 Liner will maintain your modified Form 40 noting destruction date and time on file and will provide it to you upon request.

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## QUICK STEPS

### TO START

- 01 Install the Consumer Drug Take-Back Kiosk per DEA guidelines.
- 02 Properly tape container at bottom.
- 03 Place Serialized Inner Liner inside with top folded over container flaps. **When inserting Serialized Inner Liner, check to ensure Serial Number on Inner Liner matches Serial Number on the shipping container.**
- 04 Place absorbent pad in bottom of Serialized Inner Liner.
- 05 Document the installation of the container on the Serialization Tracking Sheet.
- 06 Install container inside Consumer Drug Take-Back kiosk.
- 07 Lock bottom door and unlock top door to begin drug take-back collection.

### TO CLOSE

- 01 Open bottom door.
- 02 Remove full container; total weight of container may not exceed 66lbs in weight.
- 03 Ensure the Serial Number is visible before using a zip tie to secure Serialized Inner Liner bag top.
- 04 Document the removal of the container on the Serialization Tracking Sheet.
- 05 Properly tape container at top.
- 06 Container is pre-labeled for return shipment.
- 07 Schedule pickup with FedEx.

**NOTE:** All direct contact with the unsealed Consumer Drug Take-Back liner must be performed by two authorized individuals - See 21 CFR §1317.80, 21 CFR §1317.35, 21 CFR §1317.75

## HOW TO SEAL THE LINER TO PREPARE FOR SHIPPING

- 01 Immediately seal the Serialized Inner Liner by gathering the top of the Liner.
- 02 Bend the gathered portion at the halfway point and fold the top half alongside the bottom half.
- 03 Repeat Step 2: Again bend the gathered portion at the halfway point and fold the top half alongside the bottom half.
- 04 Cinch and fully tighten the provided Black Zip Tie around both halves of the gathered portion of the Liner to secure the top.

INMAR intelligence VISIT [INMAR.COM](http://INMAR.COM) OR CALL US AT 800-350-0396, OPTION 5 FOR MORE INFORMATION  
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## Appendix F: Cross Reference Chart

Citation	Summary of Applicable Requirements	Plan Sections
<b>RCW 69.48.050: Drug Take-back Program Approval – Program Modifications</b>		
69.48.050(1), SSB 1161 Sec 3(1) & (7)	Proposals Submitted by July 1, 2024	§ II
69.48.050(2)(a)	Contact Information for Program Operators and Covered Manufacturers	§ XI, Appendix A
69.48.050(2)(b)	Authorized Collectors	§ II, Appendix B
69.48.050(2)(c), SSB 1161 Sec 3(2)(c-d)	Collection System	§ II
69.48.050(2)(d)	Handling and Disposal	§ II.I
69.48.050(2)(e)	Transporters and Waste Disposal Facilities	§ II.I
69.48.050(2)(f)	Policies and Procedures	§ III.A
69.48.050(2)(g)	Patient Privacy	§ III.B
69.48.050(2)(h)	Program Promotion	§ IV
69.48.050(2)(i)	Program Funding	§ VII
69.48.050(2)(j)	Goals	§ V
69.48.050(2)(k)	Recycling and Separation of Drug Packaging	§ II.I
69.48.050(4), SBB 1161 Sec 3(4)	Program Implementation	§ II
69.48.050(5)(a-c)	Program Changes	§ VIII
<b>RCW 69.48.060: Collection System</b>		
69.48.060(1)(a)	Notification of Potential Authorized Collectors	§ II.A
69.48.060(1)(c)	Participation of Authorized Collectors	§ II.A
69.48.060(1)(d)	Alternative Authorized Collectors	§ II.B
69.48.060(2)(a)	Collection Site Acceptance of Covered Drugs	§ II.B
69.48.060(2)(b)	Long-term Care Facilities	§ II.B
69.48.060(2)(c)	Collection Site Kiosks and Service	§ II.C-G
69.48.060(2)(d)	Compliance with Applicable Laws	§ III
69.48.060(3)(a)	Equitable and Reasonably Convenient Service	§ II.A
69.48.060(3)(b)	Collection Site Preferences	§ II.A
69.48.060(3)(c), SSB 1161 Sec 3(2)(c-d)	Convenience Standard	§ II.A-B
69.48.060(3)(d)	Alternative Service for Underserved Areas	§ II.H-I
69.48.060(3)(e)	Upon Request Mail-back Service	§ II.H
69.48.060(3)(f)	Supplemental Collection Methods	§ II.H
<b>RCW 69.48.070: Drug Take-back Program Promotion</b>		
69.48.070(1)(a-c)	Promotion System	§ IV
69.48.070(1)(d)	Toll-free Phone Number and Program Website	§ IV
69.48.070(1)(e)	Educational Materials	§ IV.A
69.48.070(1)(f)	Dissemination of Educational Materials	§ IV.A
69.48.070(1)(g)	Consistent and Recognizable Promotion	§ IV.A
69.48.070(1)(h)	Annual Report on Outreach	§ IV.A
69.48.070(2), SSB 1161, Sec 3(12)	Collaboration of Multiple Program Operators	§ IV.A
<b>RCW 69.48.080: Disposal and Handling of Covered Drugs</b>		
69.48.080(1-3)	Handling and Disposal	§ II.I
69.48.080(4)	Safety and Security Issues	§ II.I

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