



JanuaryMaySeptemberFebruaryJuneOctoberMarchJulyNovemberAprilAugustDecember

Activities to complete (not time specific)

January 2025

Quarterly	Complete a minimum of one file review per staff person per quarter (Volume 2,
Jan-Mar	Chapter 6 - Monitors and Audits, page 8)
	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form
	Complete time studies for January (Memo 2024-86)
	Review the monthly caseload and Cascades No Activity Report
1	State WIC office closed- New Year's Day
2	First day to implement new learning and concepts from the DOH State WIC
	Nutrition Education Training (Memo 2024-99)
2	First day to implement DOH STATE WIC Breastfeeding Aids Training (Memo 2024-
	111)
6	Food Rule Phase 1: New foods added to Approved Product List (APL). Updated
	Shopping Guide available online only (Memo 2024-115) (Memo 2025-01)
8	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
9	WIC Update Webinar 1:00- 2:30 pm (Memo 2024-121).
15	Breastfeeding Peer Counselor Program Webinar for Peer Counselors 9:00-10:00
	am
17	Stay Healthy Counseling Policy rescinded and no longer required (Memo 2025-
	10)
20	State office closed – Martin Luther King Jr. Day
23	Mila's Keeper Pump Supply Update Event 11:00-11:30 am. Register here.
27	Online Ordering at Walmart stores in Washington will be available (Memo 2025-
	11)
28	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
31	Submit your breast pump inventory per FFY 2025 Nutrition Service Plan (Memo
	2024-106)
31	Complete DOH STATE WIC Food Rule Update training on the January 2025
	Shopping Guide and New Foods (Memo 2024-115)
31	Submit November A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)



February 2025

	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the <u>WIC Staff and Clinic Change Form</u>
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form
	Update agency, clinic, and users in Cascades. Staff who are no longer employed
	need to have their account inactivated. See <u>Cascades Steps - Inactivate Staff in</u>
	<u>Cascades</u>
	Review the monthly caseload and Cascades No Activity Report
5	WIC Training Office Hours 1:00-2:00 pm (Memo 2025-02)
5	DOH STATE WIC Drug and Harmful Substance Training viewing. Register here.
	(Memo 2025-07)
6	Breastfeeding Coordinator's Resource Toolkit Training 9:00-10:00 am (Memo
	2024-109)
10	Cascades 3.12 Release (Memo 2025-09)
10	Revised Volume 1, Chapter 14 – Nutrition Risk Criteria Policy effective (Memo
	2025-09)
10	Cascades 3.12 release (Memo 2024-116)
11	DOH STATE WIC Drug and Harmful Substance Training viewing. Register here.
	(Memo 2025-07)
12	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
13	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121)
13	Online Ordering Training during WIC Update Webinar (Memo 2025-11)
17	State office closed – Presidents' Day
18	Begin notifying participants of Online Ordering through a WICShopper app
	banner and social media post starting. Online Ordering webpage published
	(Memo 202-11)
20	Breastfeeding Peer Counselor Program Webinar for Peer Counselors and Leads
	9:00-10:00 am
20	DOH STATE WIC Drug and Harmful Substance Training viewing. Register here.
	(Memo 2025-07)
21	Last day to complete Farmers Market Nutrition Program (FMNP) Participation
	and Feedback Survey (Memo 2025-20)
28	Last day to complete DOH STATE WIC Drug and Harmful Substance Training
	(Memo 2025-07)
28	Submit December A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)



March 2025

	National Nutrition Month
	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the WIC
	Staff and Clinic Change Form
	Review the monthly caseload and Cascades No Activity Report
1	Deadline to submit Program Monitoring documents (for agencies being
	monitored in 2025)
3	First day to implement Drug and Other Harmful Substance Information policy
	(Memo 2025-07)
5	WIC Training Office Hours 1:00-2:00 pm (Memo 2025-02)
12	Registered Dietitian Nutritionist Day
12	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
13	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121).
20	Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am
26	Hygeia Pump Update 10:00-10:30 am. Register here.
28	Last day to request WIC or BFPC funds (Memo 2025-31)
31	Last day to complete DOH STATE WIC Drug and Harmful Substance Training
	Survey (Memo 2025-07)
31	Submit January A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

April 2025

Quarterly	Complete a minimum of one file review per staff person per quarter (Volume 2,
April - June	Chapter 6 - Monitors and Audits, page 8)
	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the WIC
	Staff and Clinic Change Form
	Update agency, clinic, and users in Cascades. Staff who are no longer employed
	need to have their account inactivated. See <u>Cascades Steps - Inactivate Staff in</u>
	Cascades
	Complete time studies for April (Memo 2024-86)
	Watch for new Income Eligibility Guidelines memo
	Review the monthly caseload and Cascades No Activity Report
2	WIC Training Office Hours 1:00-2:00 pm (Memo 2025-02)
9	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)

WIC Update Webinar 1:00-2:30 pm (Memo 2024-121).
Core WIC Training 8:30 am-12:30 pm (Memo 2025-23)
Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am
Last day to complete October Shopping Guide Local Agency Opinion Survey
(Memo 2025-37)
Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
2025 NWA Annual Education and Training Conference
Core WIC Training 8:30 am-12:30 pm (Memo 2025-23)
Submit February A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

May 2025

	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the WIC
	Staff and Clinic Change Form
	Review the monthly caseload and Cascades No Activity Report
7	WIC Training Office Hours 1:00-2:00 pm (Memo 2025-02)
8	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121).
12-16	Core WIC Training 8:30 am-12:30 pm (Memo 2025-23)
12	Last day to complete Online Ordering Staff Survey (Memo 2025-47)
14	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
21	Breastfeeding Peer Counselor Program Webinar for Peer Counselors 9:00-10:00
	am
26	State WIC office closed - Memorial Day
27	WIC Budget Update Webinar (Memo 2025-61)
31	Last day to complete DOH STATE WIC Online Ordering Training (Memo 2025-
	11) (Memo 2025-24)
31	Submit March A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

June 2025

Submit clinic changes for clinic email, address, phone, and fax number changes
using the WIC Staff and Clinic Change Form
Add/change/remove staff accounts from the Learning Center using the WIC Staff
and Clinic Change Form

	Update agency, clinic, and users in Cascades. Staff who are no longer employed
	need to have their account inactivated. See <u>Cascades Steps - Inactivate Staff in</u>
	Cascades
	Review the monthly caseload and Cascades No Activity Report
1	Farmers Market Nutrition Program (FMNP) season starts. Staff may begin issuing
	FMNP benefits.
2	2025-2026 Income Eligibility Guidelines implemented (Memo 2025-53)
4	WIC Training Office Hours 1:00-2:00 pm (Memo 2025-02)
9-13	Core WIC Training 8:30 am-12:30 pm (Memo 2025-23)
11	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
12	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121).
19	State WIC office closed- Juneteenth Day
23-27	Core WIC Training 8:30 am-12:30 pm (Memo 2025-23)
30	Submit April A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)
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July 2025

Quarterly	Complete a minimum of one file review per staff person per quarter (Volume 2,
July-Sept.	Chapter 6 - Monitors and Audits, page 8)
	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the WIC
	Staff and Clinic Change Form
	Complete time studies for July (Memo 2024-86)
	Review the monthly caseload and Cascades No Activity Report
	Notify state office if your agency won't be able to issue all the FMNP benefits
2	WIC Training Office Hours 1:00-2:00 pm (Memo 2025-02)
4	State WIC office closed - Independence Day
9	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
10	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121).
14-18	Core WIC Training 8:30 am-12:30 pm (Memo 2025-23)
17	Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am
22	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
31	Submit May A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

August 2025

	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form
	Remind fiscal staff to bill for FMNP Administrative funds
	Update agency, clinic, and users in Cascades. Staff who are no longer employed
	need to have their account inactivated. See <u>Cascades Steps - Inactivate Staff in</u>
	<u>Cascades</u>
	Complete annual inventory in preparation for the FFY25 WIC Budget Workbook.
	(See instructions on FFY25 WIC Budget Workbook)
	Review the monthly caseload and Cascades No Activity Report
1	IBCLC Appreciation Day
1	Last day to notify state FMNP team if agency won't be able to issue all their
	FMNP benefits
2	2025-2026 Income Guidelines go into effect (Memo 2025 -53)
6	WIC Training Office Hours 1:00-2:00 pm (Memo 2025-02)
13	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
14	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121).
18-22	Core WIC Training 8:30 am-12:30 pm (Memo 2025-23)
28	Breastfeeding Peer Counselor Program Webinar for Peer Counselors and Leads
	9:00-11:00 am
31	Submit June A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

September 2025

	Submit clinic changes for clinic email, address, phone, and fax number changes using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the <u>WIC Staff</u> and <u>Clinic Change Form</u>
	Add 2026 Holidays into the Cascades calendar
	Review the monthly caseload and Cascades No Activity Report
1	State WIC office closed - Labor Day
3	WIC Training Office Hours 1:00-2:00 pm (Memo 2025-02)
10	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
11	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121).
17	Breastfeeding Peer Counselor Program Webinar for Peer Counselors 9:00-10:00
	am
22-26	Core WIC Training 8:30 am-12:30 pm (Memo 2025-23)
30	Last day to issue Farmers Market benefits

30	Last day for Breastfeeding Coordinators to complete the FFY 2025 Breastfeeding
	Coordinator's Resource Toolkit training (Memo 2024-109) (Memo 2025-21)
30	Last day to complete training on October 2025 Shopping Guide and New Foods
	(Memo 2024-106)
30	Last day of Federal Fiscal Year 2025
30	NSP: Last day to complete breastfeeding partnership activities. Report on
	activities at the end of the fiscal year (Memo 2024-106)
30	Submit July A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

October 2025

Quarterly	Complete a minimum of one file review per staff person per quarter (Volume 2,
OctDec.	Chapter 6 - Monitors and Audits, page 8)
	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the <u>WIC Staff</u> and Clinic Change Form.
	Complete time studies for October (Memo 2024-86)
	Update agency, clinic, and users in Cascades. Staff who are no longer employed
	need to have their account inactivated. See <u>Cascades Steps - Inactivate Staff in</u>
	<u>Cascades</u>
	Review the monthly caseload and Cascades No Activity Report
8	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
9	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121).
16	Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am
20-24	Core WIC Training 8:30 am-12:30 pm (Memo 2025-23)
28	Program Monitoring Q&A for local agencies 1:00 – 2:00 pm
31	Last day for participants to use FMNP benefits
31	FFY 2024 Nutrition Services Plan Reporting Form Due
31	Submit August A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

November 2025

	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form
	Review the monthly caseload and Cascades No Activity Report
11	State WIC office closed - Veteran's Day

12	Food Rule Office Hours 9:00-10:00 am (Memo 2024-100)
13	Breastfeeding Peer Counselor Program Webinar for Leads 9:00-10:00 am
13	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121).
17-21	Core WIC Training 8:30 am-12:30 pm (Memo 2025-23)
27	State WIC office closed - Thanksgiving Day
28	State WIC office closed - Native American Heritage Day
30	Submit September A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)

December 2025

	Submit clinic changes for clinic email, address, phone, and fax number changes
	using the WIC Staff and Clinic Change Form
	Add/change/remove staff accounts from the Learning Center using the WIC Staff
	and Clinic Change Form
	Update agency, clinic, and users in Cascades. Staff who are no longer employed
	need to have their account inactivated. See <u>Cascades Steps - Inactivate Staff in</u>
	Cascades
	Review the monthly caseload and Cascades No Activity Report
11	Breastfeeding Peer Counselor Program Webinar for Peer Counselors and Leads
	9:00-10:00 am
11	WIC Update Webinar 1:00-2:30 pm (Memo 2024-121).
25	State WIC office closed – State observed holiday
31	Submit October A19 Billing to WICBudgets@doh.wa.gov (Memo 2024-86)





Activities to complete (not time specific)		
Complete Civil Rights training annually (Volume 1, Chapter 20 - Notifications, Fair		
Hearings, and Civil Rights)		
Notify by calling Cascades Support of any unexpected clinic closures (1-800-841-		
1410, press 0)		
Complete local agency yearly self-evaluation (Volume 2, Chapter 6 - Monitors and		
Audits, page 8)		
Complete one observation for each staff person including contractors who provide		
WIC services during participant interactions. An additional staff observation must be		
completed for each staff and contractor either by the coordinator, designated staff,		
or staff peer. These observation requirements must be met annually.		
Conduct outreach frequently throughout the year.		
Check calibration of scales and hematology equipment twice a year		
Review confidentiality policies and have staff sign a Staff Confidentiality Agreement		
<u>Fillable</u> or <u>Blank to print</u>		
Review and update clinic policies and protocols		
Review and have staff complete <u>Agreement For Clinic Staff (Fillable)</u> or <u>Agreement for</u>		
Clinic Staff (Blank to Print)		
Review inventory of breast pumps to check for lost, stolen or missing pumps		
Send in lost-stolen-damaged pump forms to wicbreastpumps@doh.wa.gov		
Review weather related emergencies – <u>Volume 1, Chapter 22 Issue WIC Food</u> <u>Benefits</u> , page 38		

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HEALTH